



Meeting: **SCRUTINY COMMITTEE**
Date: **20 MARCH 2012**
Time: **5.00PM**
Venue: **COMMITTEE ROOM**
To: **Councillors I Chilvers, M Dyson, K Ellis, M Hobson, D Mackay, Mrs W Nichols (Chair), C Pearson, D Peart, R Price (Vice Chair)**

Agenda

1. Apologies for absence

2. Disclosures of Interest

Members of the Scrutiny Committee should disclose personal or prejudicial interest(s) in any item on this agenda.

3. Minutes

To confirm as a correct record the minutes of the proceedings of the meetings of the Scrutiny Committee held on 20 November 2011 and 3 February 2012 (pages 3 to 14 attached).

4. Call In – Received

5. Chair's Address to the Scrutiny Committee

6. Scrutiny Annual Report 2011/12

To receive the Scrutiny Committee Annual Report from the Chair of the Committee (pages 15 to 26 attached).

7. Health Service Provision – Vale of York Clinical Commissioning Group

Dr Hayes, Clinical Accountable Officer, for Vale of York CCG, in attendance to give an update on the work of the Vale of York CCG and to take questions from committee members (pages 27 to 40 attached).

8. Work Programme 2012/13

To consider the topics on the work programme for 2012/13 prior to submission to Council for their approval (pages 41 to 46 attached).

9. Access Selby Review

Access Selby Board Chair and Access Selby Managing Director in attendance to take questions (pages 47 to 59 attached).

10.3rd Quarter Corporate Plan Report

Report of the Business Manager (pages 60 to 75 attached). Leader of the Council and Access Selby Managing Director in attendance.

11. Communities Selby Project

Report of the Chief Executive (pages 76 to 83 attached). Executive member, Councillor Metcalfe and Executive Director in attendance.

12. Crime and Disorder Update

To receive the report from North Yorkshire Police Authority and the Community Safety Partnership – for information only (pages 84 to 156 attached).

Martin Connor
Chief Executive

Dates of next meetings
23 April 2012 (Provisional)
22 May 2012 (Provisional) TBC
13 June 2012
25 September 2012
22 January 2013

Enquiries relating to this agenda, please contact Karen Mann on:
Tel: 01757 292207
Email: kmann@selby.gov.uk

Minutes

Scrutiny Committee

Venue:	Committee Room
Date:	22 November 2011
Present:	Councillors I Chilvers, M Dyson, M Hobson, Mrs W Nichols (Chair), C Pearson and D Peart
Apologies for Absence:	Councillor K Ellis, D Mackay and R Price(Vice Chair)
Also Present:	Councillor M Crane
Officers Present:	Jonathan Lund, Deputy Chief Executive, Mark Steward, Managing Director – Access Selby, Karen Mann, Democratic Services, Simon Parkinson, Lead Officer – Community Support Teams, Aimi Brookes, Senior Contracts Officer, Mike Lyons, Head of Service WLCT, Julia Jennison, Policy Officer and Vanessa Crane, Housing Officer
Press:	None

24. Declarations of Interest

There were no declarations of interest.

25. Minutes

RESOLVED:

To receive and approve the minutes of the Scrutiny Committee held on 20 September 2011 and they are signed by the Chair.

26. Chair's Address to the Scrutiny Committee

The Chair informed the committee of some forthcoming training events scheduled for December and asked committee members to contact Karen Mann as soon as possible if they wished to attend.

- 2 December in York
- 9 December in Doncaster

The Chair also informed the meeting that on the 27 January North Yorkshire County Council Scrutiny of Health Committee are holding their meeting at Selby District Council Offices and Selby's Scrutiny Committee had been invited to attend and also take part in the debate with regard to the Pontefract Emergency Department temporary closure. Any member wishing to attend this meeting should give Karen Mann their name to forward on to the Chair of the Scrutiny of Health Committee.

The Chair asked the committee to review the start time of the committee meetings. It was agreed that the meetings would continue to commence at 5.00pm.

27. Crime and Disorder Update – Report SC/11/10

North Yorkshire Police Authority prepared a report, for information, summarising the local Safer Neighbourhood Team Priorities and the proposed consultation methodologies.

RESOLVED:

To receive and note the report.

28. Choice Based Lettings - Report – SC/11/11

Vanessa Crane, Housing Officer, presented a report which provided information on the North Yorkshire Home Choice – Allocations Choice Based Lettings Scheme. Vanessa explained the new system and how it works.

Selby District Council entered the partnership on the 7 July 2011 since then there had been 1433 registrations dealt with in the Selby District and over 12,000 applications for registration submitted across the whole partnership area. 87 properties had been let in the Selby District with 78 of the successful applicants coming from the Selby area.

The main aim of the scheme was to provide a transparent lettings scheme across the North Yorkshire area, while helping as many people as possible use the new system. There was an Equalities Group set up as a sub group of the main partnership Project Group, which aims to ensure everyone can access the information in a variety of formats, information was left at libraries, local council offices and on the internet.

The Chair opened the meeting to questions:

Q When residents' circumstances change can they move out of social housing or downsize?

A Yes some people with a large house move into a smaller property and the Council offers incentives to encourage downsizing

- Q Can we make them move?
- A There was nothing in the current tenancy agreement but this was currently under national review in relation to new tenancies.
- Q What happened to the people on the old waiting list?
- A Everyone had to reapply – some people did not do so as their circumstances may have changed, however the drop in waiting list numbers was also reflected over the whole partnership area.
- Q What effect does the moving from areas have?
- A A baseline has been established and movement can be measured in each district. Capping can take place if evidence shows that migration into one district was unreasonably excessive.
- Q Complaints had been received about the amount of housing allocated to people from outside the district, was this fair?
- A For a number of years the Council has had a duty to allow households from outside of the district to register. The reported figures showed that as a result of the partnership some households outside the district had been successful in Selby, but a greater number of households from the Selby area had been able to access tenancies across North Yorkshire.
- Q Anyone who was not IT literate may have had difficulties with completing the form, are people encouraged to ring Access Selby for their assistance?
- A Apart from advertising on the website there are also leaflets available at Access Selby, all the local libraries, with Social Services and the Community Officers are available to assist residents. Anyone can nominate a friend or family member to bid on their behalf. It may be possible to put boards up in ‘soon to be vacant’ properties to advertise their availability and to advertise them in the Contact Centre window, this will be looked into.
- Q Who makes the final decision on the tie break and how quickly does this happen, to avoid having void properties?
- A Empty properties are advertised as soon as possible usually within the first week of the 4 week notice of termination of a tenancy
- Q Out of the 1433 how many people are still looking for properties as there are residents that had been waiting a very long time?
- A Once their application for registration was submitted the business support team band the resident and let them know what banding they belong to. Following this, residents can place 3 bids a week on different properties.
- Q How many Sherburn tenancies had been taken?
- A This information was not to hand but can be sent to the Councillor making the request after the meeting
- Q How do we help residents at risk of homelessness remain in their own homes?
- A SDC Officers assist by speaking to landlords, mortgage lenders and housing associations and there was lots of prevention work done, working with tenants and homeowners, by the Housing Options Team.
- Q How long does the whole process take?
- A The registration process usually takes 14 days

- Q Could the list of new tenancies within the Councillors Wards be sent to Councillors, this information used to be available, can it be made available once again?
- A North Yorkshire Home Choice website does publicise the available properties each week but officers will look at the Data Protection implications of supplying data directly to Ward Councillors
- Q The information used to be very helpful, when the Home Choice system was reviewed can this be looked at once again?
- A Yes it can be reviewed
- Q Was there anything in the application form that says it was the tenant's moral duty to look after and keep their gardens tidy?
- A This was in the tenancy agreement, any gardens in disrepair can be reported to the Community Officers who will visit the tenants and ask that they keep their gardens tidy. If the residents continue to leave the gardens a mess enforcement action can be taken.

The Chair thanked Vanessa and Julia for attending and they left the meeting.

RESOLVED:

- i) **To receive and note the report**
- ii) **To review the information that can be provided to Councillors with regard to tenancies**
- iii) **To review ways in which properties can be advertised**

29.2nd Quarter Corporate Plan Report – Report SC/11/12

Jonathan Lund presented the interim Corporate Plan report which provided details of Access Selby key performance indicators following the 2nd quarter of reporting for the financial year 2011/12. Councillor Crane and Mark Steward, Managing Director, were in attendance.

The Chair thanked Mark Crane and Mark Steward for attending the meeting.

RESOLVED:

To receive and note the report.

30. Access Selby Service Provision – Leisure Provision (WLCT) Report – SC/11/13

Aimi Brookes, Senior Contract Officer, presented the report and introduced Mike Lyons, Head of Service – Sports and Leisure, Wigan Leisure and Cultural Trust (WLCT), who was in attendance to take questions.

The contract between Selby District Council and WLCT had now been in place for two years and had recently completed its first formal review. The review looked at the achievements of the service as well as key strategic objectives moving forward. Highlights included the refurbishment of both Abbey and Tadcaster Leisure Centres and the increase in gym membership.

The Chair opened up the meeting for questions:

Q Was the all weather pitch facility available for all clubs including the hockey club?

A Mike Lyons responded that WLCT was currently completing an Options Appraisal to look at the most suitable surface for all groups and organisations. A consultation was currently underway and once this has been completed a report and recommendation will be passed to Selby District Council.

Q Would the existing changing facilities be adequate?

A Yes, there are sufficient changing facilities at Abbey Leisure Centre

Q Are there any plans to market the Amphitheatre to get it used more often?

A Paul Hirst, Abbey and Tadcaster Leisure Centre, General Manager, will be looking at marketing the Amphitheatre in Spring and he will be speaking to groups and organisations to get them involved in using this facility

Q The plants and shrubs that had been removed from Selby Park that had died had not been replaced, whose responsibility was it to replace these plants?

A Enterprise Contractors – Aimi Brookes will speak to Enterprise for a response

Q As the Olympics are on next year can something be done to support the Paralympics games?

A The new General Manager will be looking into this.

Q How are you coping with the increase in membership?

A At peak times it can be a challenge but there may be further investment in the future to expand the 1st floor facilities. Membership has increased from 750 to 2700 members

Q With the increase in fuel costs heating the pool must be very costly?

A Yes it was and WLCT are looking at replacing the heating system from coal to gas to make this more efficient, however this may prove to be a challenge

Q What are the future plans for the pool?

A There was a learn to swim initiative with 700 swimmers involved which we hope to increase, the lessons had between 8-10 children in attendance which was about 90%. The aquatic strategy was currently under review

Q There was no lane swimming available early mornings could this be reviewed? Also some of the lockers are damaged and access to the ladies changing rooms was not available from the pool, can this be improved?

A We can look at having one lane out for serious swimmers at peak times and we will repair broken lockers and look at accessibility to the ladies changing area.

Q At the annual review was Health and Safety and Risk reviewed?

A Yes, there had been very few accidents this year, the only slight issue was slips at poolside, however a new surface has been laid and this has been resolved.

The Chair thanked Mike and Aimi for attending and they left the meeting.

RESOLVED:

- i) To receive and note the report**
- ii) To contact Enterprise to deal with the issue of plants and trees at Selby Park**
- iii) To look into questions raised with regard to the lockers at Abbey Leisure Centre swimming pool and get them repaired**

31. Access Selby Service Provision – Customer Contact Centre – Report SC/11/14

Simon Parkinson, Lead Officer-Community Support Teams, presented the report. The Customer Contact Centre was the front facing first point of contact for residents of Selby District.

Since the Civic Centre moved to the Doncaster Road site there had been an increase in the number of telephone calls received at the Contact Centre. The staff were working generically and can answer questions on a wide range of topics. There was a dedicated Councillor telephone line which elevates the Councillors calls to the top of a waiting call list.

The Chair opened the meeting for questions:

- Q Was there any provision for residents to make cash payments?
A The council stopped taking direct cash payments last year following a decision by full council. There are facilities to pay cash payments at post offices and a number of other outlets at no cost to the payee.
- Q Customers are asked to take a ticket, was this timed, from when the ticket was taken until the resident was seen?
A Tickets are only taken if the customer needs to speak to an advisor, many queries can be dealt with at reception, this was timed
- Q Was there a procedure in place for dealing with abusive callers?
A Yes, there was an alarm system, which has a rapid response to the police station. Safety procedures are in place and there was a mechanism for managing vexatious or abusive customers.
- Q If calls are monitored or discussions at reception, listened into, does this adhere to data protection rules and regulations?
A Simon would look into this matter and report back to Councillors. Simon extended an invitation to Councillors to go to the Contact Centre and observe what happens. Councillor Peart expressed a wish to visit and observe. Simon will arrange a date and contact Councillor Peart
- Q Do other district councils have similar contact centres?
A Some do but not all replicate Selby's approach. The team are trained through a 6 week programme. There had been 40,000 contacts in the second quarter and 37,000 had been dealt with at the contact centre which equates to 92% being answered at the first enquiry
- Q How do you audit the footfall into the centre?

- A When they enter the contact centre the staff log a request or the residents take a ticket

RESOLVED:

- i) **To receive and note the report**
- ii) **To arrange a date for individual Councillors to visit the contact centre**
- iii) **To check the data protection guidelines with regard to monitoring calls and listening to conversations at reception**

32. Scrutiny Committee Work Programme

Karen Mann presented some suggested changes to the Work Programme for the 20 March 2012 meeting.

RESOLVED:

To receive and agree the changes suggested on the work programme.

The Chair thanked all for attending. The meeting closed at 7.05pm.

Special Scrutiny Committee

Venue: Committee Room

Date: 3 February 2012

Present: Councillors I Chilvers, M Dyson, K Ellis, M Hobson, Mrs W Nichols (Chair), and D Peart

Apologies for Absence: Councillors D Mackay, C Pearson and R Price

Also Present: Nigel Adams MP

Officers Present: Jonathan Lund, Deputy Chief Executive and Richard Besley, Democratic Services Officer

Press: 1

33. Declarations of Interest

There were no declarations of interest.

34. Nigel Adams MP – Question and Answer Session

The Chair thanked Nigel Adams MP for attending. Questions had been raised by Councillors and they had been circulated to the MP.

The Chair felt that some of Mr Adams's answers may lead to follow up questions and there may be some additional questions if the MP had no objection and if time was available.

Employment Creation and Investment	
Q	Despite the current economic situation was there anything the MP could do to attract jobs to the Selby district getting people and students into work. Was there money to be tapped into by companies for new ventures?
A	The MP responded that he wanted to attract jobs to the area and that getting people back into work as his top priority despite the fact that Selby had a low unemployment rate and had seen a decrease in job-seekers allowance claimants since 2010. He wanted to support the local authority to help promote the area; to talk to local

	<p>business on job creation and promote the infrastructure already in place. He referred to the Jobs Fair that attracted over 50 companies and 1,100 job seekers and indicated an intention to hold further events with the help of the Job Centre.</p> <p>To help people to start their own business he wanted to stream-line the process of getting business support grant and wanted banks to do more to help new businesses starting up. He welcomed the fact that Selby area had the highest number of new starter companies in the County/region.</p>
	In response to a question about the support available to start up a new business the MP directed the committee to the new 'Business in You Scheme', an initiative created by the Government and the 'Start Up Britain Campaign'. There are grants available but given the current economy there were fewer than in previous years.
	He was asked to acknowledge that not all young people can start new businesses, the Future Jobs Fund had stopped and apprenticeships were being lost whilst jobs losses for women were higher than those for men. The MP responded by pointing out that there were currently 1,000 young people in the area on apprenticeship schemes.
Q	With Siemens wanting to build a wind turbine factory at Hull for offshore wind farms would this ease the pressure for such developments in the Selby area? Also will any of the 2,000 plus jobs to be created go to Selby work?
A	Mr Adams indicated that he would prefer to see subsidies to wind farms aimed at areas where they could generate the most electricity. Selby was not an area prone to extreme weather and he felt that Selby attracted wind farms because there were already wind farms in the area.
Transport	
Q	What benefits would Selby gain from the proposed electrification of the Transpennine railway line which was announced recently?
A	<p>The MP welcomed the decision to electrify the line to York because an electrified service would be greener and cheaper. It would offer increased capacity and a far better and faster service whilst a better rail infrastructure it would also help generate business.</p> <p>He was also hoping to meet with the Rail Minister to look at electrification into Milford Junction to open up the Gascoigne Wood site to industry and commercial development.</p>
	When asked about rail fare increases he explained that as he was a rail user, travelling between his constituency home and Westminster, he felt the increase was too high and understood why tax payers were annoyed.
Funding	
Q	There had been cuts to public funding and the residents of the District had felt this in several ways, reduction in the Police and Fire Service provision, reduction in funding for NYCC, with a considerable percentage being taken from the highways budget, lots of

	local road repairs have been put on hold, and Selby District Council had reduced their staffing budget and changed their way of working. How does the MP feel the District had been affected by all the budget cuts?
A	<p>Everyone was aware of public funding cuts and some were unpopular but savings had to be made.</p> <p>Selby District Council's new way of working had to be congratulated. No service deterioration was noticeable. Quite often the quick solution for organisations in many areas was to go for the lazy option and reduce staff. That was not always the answer, better to look at how it administers and funds the services it provides which was what Selby District Council had done.</p>
Q	The Government says it cannot do anything about bonuses in the state owned Banks (Nick Clegg) as they are based on contracts made with the previous Government, why was it that they can attack public sector (and health service) pensions which underwent root and branch reforms under the last government which stated this reform "would last for a generation"? Are banker's contract's more legally binding than contracts with public (and health) service workers?
A	Mr Adams criticised excessive bonuses, however where bonuses were share bonuses the only way to benefit financially was to increase share value and generate more profit.
	Asked about the risk of doctors leaving the NHS because of proposed changes to pensions, Mr Adams said that he spoke to many doctors and does not see that as a particular risk.
City Status	
Q	The government had recently granted to cities such as Leeds more power for spending money and running buses and other facilities. How can Selby benefit from this or are we to be held back from expanding?
A	In response the MP referred to the New Homes Bonus Scheme.
Police and Crime Commissioner	
Q	Could you give us your views of the new Police and Crime Commissioner position?
A	<p>The MP explained that this would be a new approach to promote transparency and accountability which would allow the Chief Constable to focus on operational policing.</p> <p>He felt that the example of the deputy mayor of London's role showed that the principle worked well.</p> <p>The Commissioner would possibly look at lean funding, channelling funds to police services other than administrative services within the authority which would help move to a more robust system.</p>

EU Position	
Q	Would you please give us an update on the latest situation regarding the EU and latest position affecting this country?
A	The MP explained that the UK was an active member of the European Union outside of the Eurozone. The MP supported the Prime Minister in the line being taken to defend the UK and the Pound.
	Asked about immigration Mr Adams referred to a misconception that the door to the UK is open to all. Generally only those who come with work or prospects would get in or stay and consideration was being given to restricting entry to people on a certain salary scale with specialist expertise/ skills.
Any Other Questions	
Q	Who are the current owners of Burn Airfield as Yorkshire Forward used to own the site and they have been disbanded, does Burn Gliding Club have a secure future?
A	The site is managed by the Homes and Communities Agency. The site is a valuable asset to the area. The MP would like to see development that could accommodate the gliding club.
Q	Royal Yacht Britannia – could we have the MP’s views with regard to this announcement, how would it be paid for as it has been stated that it will not be from tax payers money?
A	If it costs the taxpayer nothing and someone is prepared to privately fund the project it should be supported. The previous Royal Yacht was not solely used by the Crown, it had a role in promoting UK interests and hosted important trade and diplomatic events.
Q	What impact on constituents will the changes have to the welfare payments, in particular for the disabled?
A	The system designed to help the poorest had helped trap them into welfare dependency. These proposals had the greatest level of support of all Government policies to date.

The Chair invited further questions for the MP from the Committee

Q	Tuition Fees. You voted to almost triple the level of fees and deter students from going to University. The economic downturn now makes it harder for parents to support their children through University; can you do anything to help the poorer potential student?
A	Mr Adams indicated that he had not voted to triple fees, he has voted to allow Universities to charge more - up to a ceiling of £9,000, to cover the cost of providing degree education. Not all Universities were charging the maximum and York University had not seen a negative impact on numbers applying for places. He felt that the decision was justified to allow Universities to continue providing excellent education.

	<p>The MP felt that the decision to raise the threshold of earned salary to £21k before students would need to start paying back and lengthening the pay-back period was fair.</p> <p>The MP wished to record that the area was lucky to have Selby College. A beacon for the district. The college provides first class tuition.</p>
Q	Headline article Selby Times (2.2.2012) "Dirty Old Town".
A	<p>The MP agreed that the headline was shocking and that he had been misrepresented.</p> <p>The MP was committed to improvements for the Town and was looking at ways to aid regeneration. He pointed to a meeting he had organised for 10 February with representatives from County Highways and the Chamber of Commerce.</p>
Q	Proposed Boundary Commission changes?
A	The MP explained that the intention was to reduce the number of seats at Westminster to 600. The national cross party view was that proposals for North Yorkshire were inappropriate but he accepted that some politicians took a different view locally.

The Chair thanked all for attending. The meeting closed at 6:50pm.



Report Reference Number **SC/11/16** **Agenda Item No: 6**

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Karen Mann, Democratic Services Officer**
Lead Officer: **Karen Iveson, Executive Director (S151)**

Title: **Scrutiny Committee Annual Report**

Summary: The report provides an update on the work of the Scrutiny Committee for 2011/12.

Recommendation:

To note the Annual Report submitted by the Chair of the Scrutiny Committee.

Reasons for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities.

1. Introduction and background

1.1 During the past 12 months the Scrutiny Committee has met on six occasions, scrutinising the work of Selby District Council and its partner organisations.

1.2 The Annual Report (Appendix A) provides an update on the topics scrutinised and the work of the committee.

2. The Report

2.1 There have been two 'Call Ins' for the committee to consider and Call-Ins will continue to be on each agenda for the forthcoming year.

2.2 Nigel Adams MP attended a question and answer session and this took place on the 3 February 2012.

2.3 Working with partner organisations, looking at priorities for the District, has proved positive and valuable and the committee has made recommendations for changes to Police priorities.

3. Conclusion

The committee agrees that the information submitted in the Annual Report is accurate and recommend the report to go to Full Council.

Contact Officer: Karen Mann
Democratic Services Officer
Selby District Council
kmann@selby.gov.uk

Appendices:

Appendix A – Annual Report 2011/12 Document

Selby District Council

SCRUTINY
ANNUAL REPORT
2011/2012

Scrutinising the work of the Council
and its Partners



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PART 1 - INTRODUCTION



Introduction by Councillor Wendy Nichols - Chair of the Scrutiny Committee

I am pleased to present the Selby District Council's Annual Report 2011/12, which identifies the work undertaken by the Scrutiny Committee in the last year.

This is the first year under the Executive Model and the first year under the Council's new Organisational Structure. The overall responsibility for the Scrutiny function is to review and/or scrutinise decisions made or actions taken in connection with the discharge of any function. The Scrutiny Committee report to Full Council and make recommendations for future work programmes.

The Committee has the ability to call-in decisions made by the Executive and/or any Policy Committee or Community Engagement Forum. The committee has considered two items of Call-In and these are detailed in the report.

The Scrutiny Committee met six times in 2011/12 and considered a range of different issues.

Work Programme

The Committee's Work Programme was contributed to by Councillors and ensured focus on the priorities of the Council and the concerns of local people.

Topical items were included on the Work Programme that were relevant and in line with the Council's Corporate Plan and Priorities for 2011/12.

I would like to thank all Councillors of the Scrutiny Committee for their support and continued hard work. Many people have contributed to the success of Scrutiny, including officers, external partner organisations and my thanks goes out to all of them.

I look forward to the continuing progress of Scrutiny in 2012/13.

Membership of the Scrutiny Committee

9 Members

Conservative	Labour
I Chilvers	W Nichols (Chair)
M Dyson	R Price (Vice Chair)
K Ellis	
M Hobson	
D Mackay	
C Pearson	
D Peart	

Support

The following Officers provided the main support to the Committee:
Richard Besley, Democratic Service Officer (May – July 2011)
Karen Mann, Democratic Service Officer (August – March 2012)

PART 2 – THE WORK OF SCRUTINY COMMITTEE IN 2011/12

2.1 HOLDING THE EXECUTIVE TO ACCOUNT

The Leader of the Council attended the Scrutiny meetings to answer questions with regard to the quarterly Corporate Plan Review reports that enabled councillors to take a strategic view of performance. One of the areas highlighted as being of concern was the time taken to re-let Council Houses. It was explained that the reasons for delays included awaiting support needs assessment from NYCC, the length of time taken to complete outstanding repair works and multiple refusals. The committee were keen to see improvement in this area and were pleased to see more positive results later on in the year. This followed a significant piece of work by Access Selby staff.

Access Selby made sound progress through quarter 1 in ensuring the systems available could capture and extract the data needed to measure the key performance indicators, which were submitted to the committee for information.

2.1.1 CALL IN

The Constitution states that Call In should only be used where councillors have evidence which suggests the decision makers did not take the decision in accordance with the principles of decision making set out in the Constitution. Two items were called in as detailed below:

- **Selby College Sports Pitch**

The Scrutiny Committee Called In this Executive decision. The Committee heard evidence from both WLCT and Selby College. The Committee took the decision to refer the item back to the Executive to ask them to consider a number of points. The Executive reaffirmed their decision.

- **Review of Countryside Management**

The Scrutiny Committee heard from the Executive Member, Councillor Metcalfe – Lead Member for Communities. Following consideration of the evidence provided, the Committee endorsed the decision of the Executive but requested that the item be placed on the 2012/13 work programme to ensure continued scrutiny of the issue.

2.2 ACCESS SELBY SERVICE PROVISION

The Council agreed, in November 2010, to move to a 'Revised Service Delivery Model'. Access Selby Board was established to determine and review the strategic direction of the business within the budget and policy framework of Selby District Council.

2.2.1 Access Selby Board

Access Selby Board operates to ensure the delivery of a business, which would be commercially focussed, and which operates under the statutory framework which regulates Local Government and in accordance with the Constitution of Selby District Council and the Rules of Procedure contained therein. All decisions of the Board would be given effect using the existing delegations to officers or by way of report and recommendation to the appropriate decision making body of the Council.

Access Selby Board met monthly during 2011/12 to monitor the performance in achieving the business's key financial objectives. Scrutiny Committee took the opportunity to examine the various elements of service provision.

2.2.2 Contract Management

Waste Collection and Recycling

The integrated Streetscene Contract with Enterprise began in October 2009. The new contract saw the service change to same day collections for all residents along with the collection of mixed plastics from the kerbside.

It was explained that there are approximately 460 roadside bins throughout the district and most are emptied at least once a week, however Selby and Tadcaster town centres and some other high use areas are emptied once a day.

The Committee questioned the performance management of the Council's contractor. It was reassured that performance continues to be closely monitored on a weekly and a monthly basis both through Key Performance Indicators (KPIs).

The Committee was pleased to hear that Enterprise had assisted with gritting of roads and footpaths which helped local residents.

2.2.3 Business Support

Customer Contact Centre

The Customer Contact Centre provides the front facing first contact point for the majority of customers to access council services. The service was split between face to face contact and a call centre facility.

The Committee heard that there had been an increase in the number of telephone calls received at the Contact Centre since the Civic Centre moved to the Doncaster Road site.

Scrutiny members raised concerns about the waiting time of calls. The Committee was pleased to hear that the Contact Centre was working well and that 92% of calls had been answered at the first enquiry.

2.2.4 Leisure Services

Wigan Leisure & Cultural Trust (WLCT) (Council Leisure Provider)

The contract between Selby District Council and WLCT has been in place for two years and had recently completed its first formal review. The review looked at the achievements of the service as well as key strategic objectives.

WLCT had made significant progress in a number of areas. The refurbishment of Abbey Leisure Centre and the work at Tadcaster Leisure Centre had significantly increased gym membership.

2012 would be a significant year with the forthcoming London Olympics and WLCT would be developing a programme of activities leading up to the games, in conjunction with the CEF Groups, to create a sporting legacy through sustainable participation once the games end.

Scrutiny members felt that working in partnership with WLCT, promoting and improving the districts local facilities, was excellent.

2.2.5 Finance

New Homes Bonus

The Committee were updated on 'The New Homes Bonus (NHB) Scheme' which commenced this financial year (2011-12). The Department for Communities and Local Government (DCLG) had set aside nearly £1 billion over the Comprehensive Spending Review period for the scheme, including nearly £200 million in year one and £250 million for each of the following three years. Funding beyond those levels would come from formula grant.

The NHB would be an incentive to local authorities to increase housing supply by rewarding them with additional grant, equal to the national average for the council tax band on each additional property (either new build or an empty property brought back into use). The grant would be paid for the following six years as a non ring fenced grant.

Local authorities can decide how to spend the funding in line with local community wishes. The Government expects local Councillors to work closely with their communities to understand their priorities for investment and to communicate and the benefits it would bring.

The Committee asked to be kept up to date with future developments.

2.2.6 Housing

North Yorkshire Home Choice – Allocations Choice Based Lettings Scheme

Selby District Council entered the North Yorkshire Home Choice Partnership on the 7 July 2011.

The main aim of the scheme was to provide a transparent lettings scheme across the North Yorkshire area, whilst helping as many people as possible use the new system. There was an Equalities Group who aimed to ensure everyone could access the relevant information in a variety of formats. Information was left at libraries, local council offices and it was available on the internet.

The Committee questioned the allocation of houses to people from outside the district. For a number of years the Council has had a duty to allow households from outside the district to register. The reported figures showed that some households outside the district had been successful in Selby, but a greater number of households from the Selby area had been able to access tenancies across North Yorkshire.

2.2.7 Planning

Section 106 Agreements

Officers explained that Section 106 of the Town and Country Planning Act 1990 allows Local Planning Authorities to enter into a legally-binding agreement or planning obligation in association with the granting of planning permission. The obligation is a Section 106 Agreement.

Officers updated that Section 106 Agreements are usually used to support the provision of services and infrastructure, such as highways, recreational facilities, education, health and affordable housing.

Scrutiny Committee were concerned over the trigger points for large developments that had to have a Section 106 Agreement in place. The committee felt, in some circumstances, these had been set too high. Officers agreed to take these comments into consideration when setting trigger points in the future.

2.3 SCRUTINY OF PARTNER ORGANISATIONS

Throughout the year Selby District Council Scrutiny Committee has scrutinised the work of:

North Yorkshire Police and Police Authority
Selby District Community Safety Partnership
North Yorkshire County Council Passenger Transportation Section

In 2011/12 Partnership Working has strengthened. The Scrutiny Committee has assisted in identifying local priorities and fed the information back to the partner organisations.

2.3.1 North Yorkshire County Council

Transport Provision – April 2011 Round of Cuts to Bus Services and Impact on the local Communities

Representatives from NYCC Passenger Transport Team attended the meeting to explain that NYCC budget cuts had impacted upon all areas of the County Council and the Transport Division were no exception.

The Committee expressed concerns at the cuts to bus services, especially the bank holiday Monday service, and were keen to work with partners to find a solution. The Arriva Area Manager had not previously been aware of Selby's Bank Holiday markets. NYCC would discuss the provision of bus services on bank holidays with Arriva. The Committee was keen to ensure that Arriva were aware of the importance of these services to local residents and that this be considered in the decision making process.

Arriva confirmed that cuts were not taken lightly and part of the new Area Manager's remit was to look at encouraging bus use and promoting bus services. Services would only be reinstated if they were viable.

2.3.2 North Yorkshire Police

This year the Scrutiny Committee has reviewed the work of North Yorkshire Police, especially the work of the Safer Neighbourhood Teams (SNT) and the Community Safety Partnership (CSP).

Chief Inspector Anderson was in attendance to update Councillors on the partnership working arrangements between North Yorkshire Police Authority (NYPA), Selby Police and the Community Safety Partnership (CSP).

The newly appointed Selby District CSP Representative updated the Councillors on the shared service with the City of York Council and priorities for the area. The NYPA Scrutiny Officer explained that the NYPA would be replaced by an elected Police and Crime Commissioner in November 2012.

The Safer Neighbourhood priorities were scrutinised by the Committee and suggestions were made to the list of priorities for the town centre, which were amended. Scrutiny Committee also identified an illegal parking issue on a town centre street. As a result, it was agreed to work with the Police and hold an enforcement day. Problems in this area have now been reduced.

2.3.3 Health Service Provision

North Yorkshire County Council Scrutiny of Health Committee

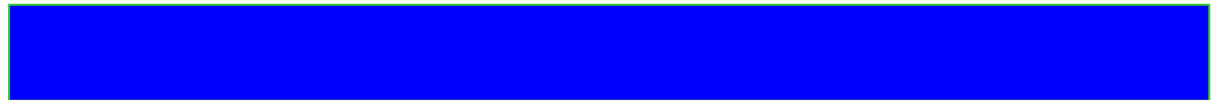
In January 2012 the NYCC Scrutiny of Health Committee held their meeting at Selby District Council Chamber and members of the Scrutiny Committee were invited to attend the meeting and debate areas that were pertinent to the District. One of the topics scrutinised was Pontefract General Hospital Emergency Unit Closure and how this closure impacts on residents in the South of the District.

Clinical Commissioning Group

Dr Hayes from Tadcaster Medical Centre is the Clinical Accountable Officer for the Vale of York Clinical Commissioning Group (CCG) which covers Selby District and he will be attending Scrutiny Committee meeting on the 20 March 2012 to answer questions and update the committee on the work of the CCG.

2.4 Meeting the MP – Question and Answer Session

In February 2012 Nigel Adams MP attended a Question and Answer session with the Scrutiny Committee Members. The MP spent almost two hours responding to questions raised by Councillors. This would be an annual event.



PART 3 – TRAINING AND EVENTS

Training Undertaken and Events Attended by Members and the Democratic Service Officer – 2011/12

Specific Scrutiny Events and Meetings:

- Yorkshire and Humber Sub Regional Scrutiny Meeting – 18 October 2011
- Scrutiny Event, York – 2 December 2011
- Yorkshire and Humber Regional Scrutiny Meeting – 9 December 2011
- North Yorkshire County Council Scrutiny of Health Committee - 27 January 2012

Scrutiny Training:

- Chairs Overview and Scrutiny Training - 17 March 2011
- Scrutiny Committee Members Training – 23 March 2011
- Scrutiny Committee Members Training – 7 June 2011

Report Reference Number **SC/11/17** Agenda Item No: **7**

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Karen Mann, Democratic Service Officer**
Lead Officer: **Karen Iveson, Executive Director**

Title: **Health Service Provision – Vale of York Clinical
Commissioning Group (CCG)**

Summary:

The report provides information on the work of the Vale of York CCG and affords the committee the opportunity to comment on the Patient and Public Engagement Strategy.

Recommendations:

- i) To scrutinise the work of the CCG and how it would impact on local services in the District**
- ii) To raise pertinent questions with the Clinical Accountable Officer - Vale of York CCG to ensure the needs of local residents are considered.**

Reason for recommendations

To ensure the work of the Vale of York CCG encompasses the local geographic area and takes into consideration any comments raised by the Scrutiny Committee members.

1. Introduction and background

1.1 Scrutiny Committee members' role is to support the needs of the local community through effectively scrutinising the decisions, actions and performance of the Council and those of its partner organisations and other agencies delivering services within the Selby District. Although the scrutiny of health is not a formal duty of district councils, scrutinising the work of the new Vale of York Clinical Commissioning Group (CCG) will help ensure local needs are addressed.

1.2 The CCG is an emerging organisation led by local GPs who are aiming to take control of local NHS decision-making in the coming year as part of the Health and Social Care Bill. The Health and Social Care Bill contains provisions covering five themes:

- strengthening commissioning of NHS services

- increasing democratic accountability and public voice
- liberating provision of NHS services
- strengthening public health services
- reforming health and care arm's-length bodies

2. The Report

2.1 The Vale of York Clinical Commissioning Group (CCG), as part of the GP Consortia Pathfinder programme, has been developed to lead the way in implementing changes to the NHS. The Vale of York CCG is a group of GP's and Practice Managers from 35 Practices in the Vale of York area who are working together to improve quality and delivery of services for their patients and to reduce health inequalities.

2.2 Covering a population of over 340,000, including Pocklington, Selby, Tadcaster, York, Ryedale and surrounding areas the CCG will take over a budget of over £340 million from 1 April 2012 commissioning a range of healthcare services, from local hospital care to mental health and the provision of continuing care.

2.3 One of the core values for Vale of York CCG is public and patient engagement. A Public and Patient Working Group had been created to develop a strategy. The draft Patient and Public Engagement Strategy is available for comment from the Vale of York CCG (see Appendix A). This strategy is a living document which as the Vale of York CCG develops will be reviewed annually.

2.4 Questions from Councillors

Councillor	Question
Rod Price	How many tiers of management will replace the present three tier system?
Rod Price	What is the intake area for the local commissioning consortium?
Rod Price	What is your role and who constitutes the clinical commissioning support service?
Rod Price	Who will constitute the local education and training board?
Rod Price	Who are the commissioning groups (clusters) talking to? How is the interface between the commissioning group and the providers (hospitals) working? Selby District residents are using Mid Yorks but there is no mention of Mid Yorks in the consultation documents.
Rod Price	How does Dr Hayes envisage the partnership between NYCC Public Healthcare Provision Health and Well Being Board and the clinical commissioning group work?
Wendy Nichols	What approach will the Clinical Commissioning Group CCG take to having "Any Qualified Provider" (that could include private companies or charities) able to deliver services in the area? Will they be taking at face value the most recent DH communiqué to GPs suggesting that they should not be

	forcing services outside the NHS?
Wendy Nichols	Will the CCG be seeking commissioning support from private companies? If so, which companies (KPMG, United Health) and in which parts of the commissioning process? If so, are they not concerned that such companies will inevitably favour the furthering opening up of services (to other companies) within the health economy?
Wendy Nichols	What is the CCG doing to address conflicts of interests? Will the CCG abide by the Nolan principles of public life and ensure that there is full disclosure of interests by all those involved at the CCG? (Particularly where there may be GPs involved who have interests as partners in outside firms that may benefit financially from commissioning decisions made by the CCG)
Wendy Nichols	How will the CCG respond to the financial pressures they will be under? Can the CCG commit now to the continuation of a fully comprehensive system of health services, or will they look to ration certain items that they deem are not core to the NHS package (ie IVF, some knee/hip procedures, even physiotherapy)
Wendy Nichols	How does the CCG propose to ensure that local services continue to conform to the 18-week referral to treatment target that is now enshrined in the NHS Constitution?
Wendy Nichols	What importance does the CCG attach to working with the local Health Watch (scrutiny function) and to working with local government as part of the new Health and Wellbeing Boards?
Wendy Nichols	As the Health and Social Care Bill proposes to do away with the existing cap on private patient income that foundation trusts can earn, will the CCG be doing anything to ensure that this is not to the detriment of NHS patients being treated at local hospitals?
Wendy Nichols	How will the CCG ensure that access to education, training and continuing professional development is embedded for health staff working for all providers in the health service, as per commitments given in the House of Lords that private companies must do their fair share now as well?

3. Conclusion

- 3.1 Scrutiny Committee will gain an understand of the work of the Vale of York CCG and be aware of the impact of the changes to the local Health Care Provision on local residents. Final guidance and regulations will be available once the Health and Social Care Bill has received Royal Assent.

Contact Officer: *Karen Mann, Democratic Services Officer*
kmann@selby.gov.uk, 01757 292207

Appendix A – Patient and Public Engagement Strategy – Draft 5



Vale of York
Clinical Commissioning Group

Patient & Public Engagement **Strategy**

The attached strategy has been developed by the VoYCCG PPE Working Group:

Dr Catherine Snape (Chair/VoYCCG)

Andrew Bucklee (NHS North Yorkshire & York)

Christopher Edmondson (York LINK)

Polly Griffith (Social and Healthcare Information Network and Engagement, York)

Rex Negus (York Health Group Patient Forum)

Pat Sloss (NHS North Yorkshire & York)

Annie Thompson (York LINK)

Draft 5

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If you would like this document in a different format, for example large print, audio cassette/CD, Braille or in another language, please contact 01423 859618

Objective

We intend to allow everyone the opportunity to have their say, thus truly embracing the concept of **'no decision about me without me'**.

Background

The NHS Constitution states that the public:

"..have the right to be involved, directly or through representatives, in the planning of healthcare services, the development and consideration of proposals for changes in the way services are provided, and in decisions to be made affecting the operation of those services."

Proposed amendments to the Health and Social Care Bill indicate:

- Clinical Commissioning Groups will be required to consult on their annual commissioning plans.
- Clinical Commissioning Groups will have to involve the public on any changes that affect patient services.
- Shared decision making must become the norm and not the exception.

The draft *"Developing Clinical Commissioning Groups: Towards Authorisation"* indicates:

"Clinical Commissioning Groups need to be able to show how they will ensure inclusion of patients, public, communities of interest and geography, health and well being boards and local authorities in everything they do, especially their commissioning decisions."

Patient and Public Engagement (PPE) is a core value for Vale of York Clinical Commissioning Group (VoYCCG). This strategy details how it intends to ensure PPE is included at all stages of the commissioning process.

Principles we will work to

The foundations of the strategy are based on the implementation of the following principles:

- **Inclusiveness** – participation of all who have an interest in or are affected by a specific decision.
- **Honesty & Clarity** – ensuring all involved understand how they can contribute and how decisions are made.
- **Commitment** – demonstrating a genuine attempt to understand and incorporate other opinions.
- **Accessibility** – different ways of engagement, ensuring people are not excluded.
- **Accountability** – respond within set timescales and report unambiguously on why contributions have/have not influenced outcomes
- **Responsiveness** – open to idea of changing existing ways of working.
- **Willingness to Learn** – those involved and those undertaking the engagement process must be willing to learn from each other.
- **Productivity** – at the start of any engagement process eventual outcomes for improvement must be established.
- **Partnership Approach** – co-ordinate engagement activity with other statutory and voluntary sector partners to avoid any duplication.

Areas for engagement

We want to involve people at every stage of the commissioning cycle using their knowledge and experiences of local health services. This will cover:

- **Assessing needs** of our population to help us determine what and where services need to be provided.
- **Reviewing existing service provision** to identify gaps in provision and potential for improvements.
- **Deciding priorities**, identifying which areas of work will be done.
- **Designing services** ensuring our community is engaged at the beginning of any service development.
- **Annual Plan** providing details of spend, future plans and how the public have been engaged.

- **Managing performance** and monitoring performance against plans.
- **Seeking public and patient views** on their experience of local health services.

How we will get there.

1) Assessing needs - the Joint Strategic Needs Assessment (JSNA) will be the main method for assessing current and future needs at a population level. VoYCCG will develop robust processes to ensure PPE in the development of the JSNA.

2) Reviewing existing service provision

- a. Complaints, concerns and experiences will be used to identify areas of development.
- b. Patient surveys of current services ensuring all specifications/contracts for new services include patient feedback as part of an evaluation process.
- c. Develop a system for accepting ideas (see Fig 1 for proposed PPE structure)
- d. Discussions with relevant 'joint working groups' e.g. mental health, older people, carers.
- e. Patient/Public Congress, open to everyone, will be held twice a year.

3) Deciding priorities

Decision about priorities will be a VoYCCG Board decision which will, include lay representation but needs to be transparent to the public and include

- a. An explicit review of alternatives.
- b. Discussions with relevant 'joint working groups'.
- c. Involvement of the VoYCCG Patient/Public Congress (see Fig 1).

4) Designing services

- a. Every service design process includes PPE, taking into account patients, public, interest groups and geography.
- b. PPE identified in initial project plans within Business Cases
- c. Discussions with relevant 'joint working groups' e.g. for mental health, older people, carers.

5) Managing performance of services

- a. Ensure all new services include patient feedback as part of the evaluation process.
- b. Robust links with Health and Wellbeing Boards.
- c. Discussions with relevant 'joint working groups'.

6) Annual Plan

- a. Plan to be written in plain English
- b. Widely circulated using joint distribution where possible.
- c. Available online and in different formats.
- d. Discussed at Patient/Public Congress.

7) No decision about me without me

All services will ensure genuine patient centred care with patient participation e.g. implementation of informed decision making and encouraging use of decision tools where appropriate.

8) Future developments

This is a working document which will be reviewed on an annual basis taking into account relevant local and national issues e.g. personalisation.

Structure to deliver strategy (see fig 1)

➤ PPE Steering Group

Remit will be to oversee and monitor engagement, develop, implement and review strategy. Also to be available to provide guidance to VoYCCG commissioners thus ensuring PPE is embedded in all commissioning activities.

➤ Patient and Public Congress

Remit will be to hold a twice yearly meeting open to the public, all stakeholder and patient reference groups. It will receive reports from the PPE Steering Group on work being undertaken by VoYCCG as well as being encouraged to contribute to discussions on VoYCCG activities

We will be using the 'Patient Engagement Continuum' as a way of identifying a number of ways of engaging with the public (see Fig 2) and the Patient Experience and Engagement Commissioning Cycle will be used to identify at what points we work with patients and stakeholders in the commissioning process (See Fig 3 – for full details on the cycle and to download the presentation which breaks down each part of the cycle visit <http://www.inhealthassociates.co.uk/index.php/articles/>)

Fig.1

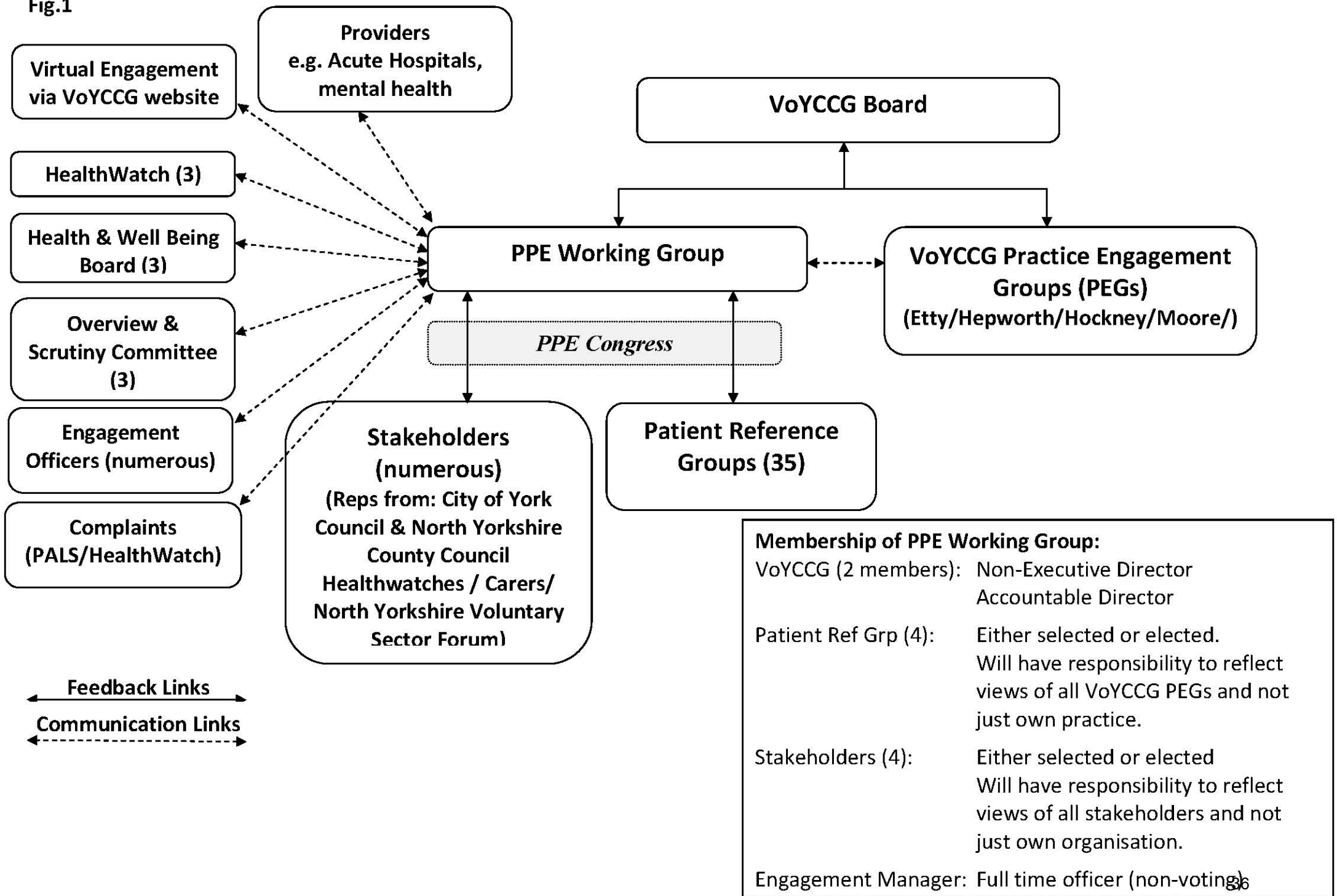
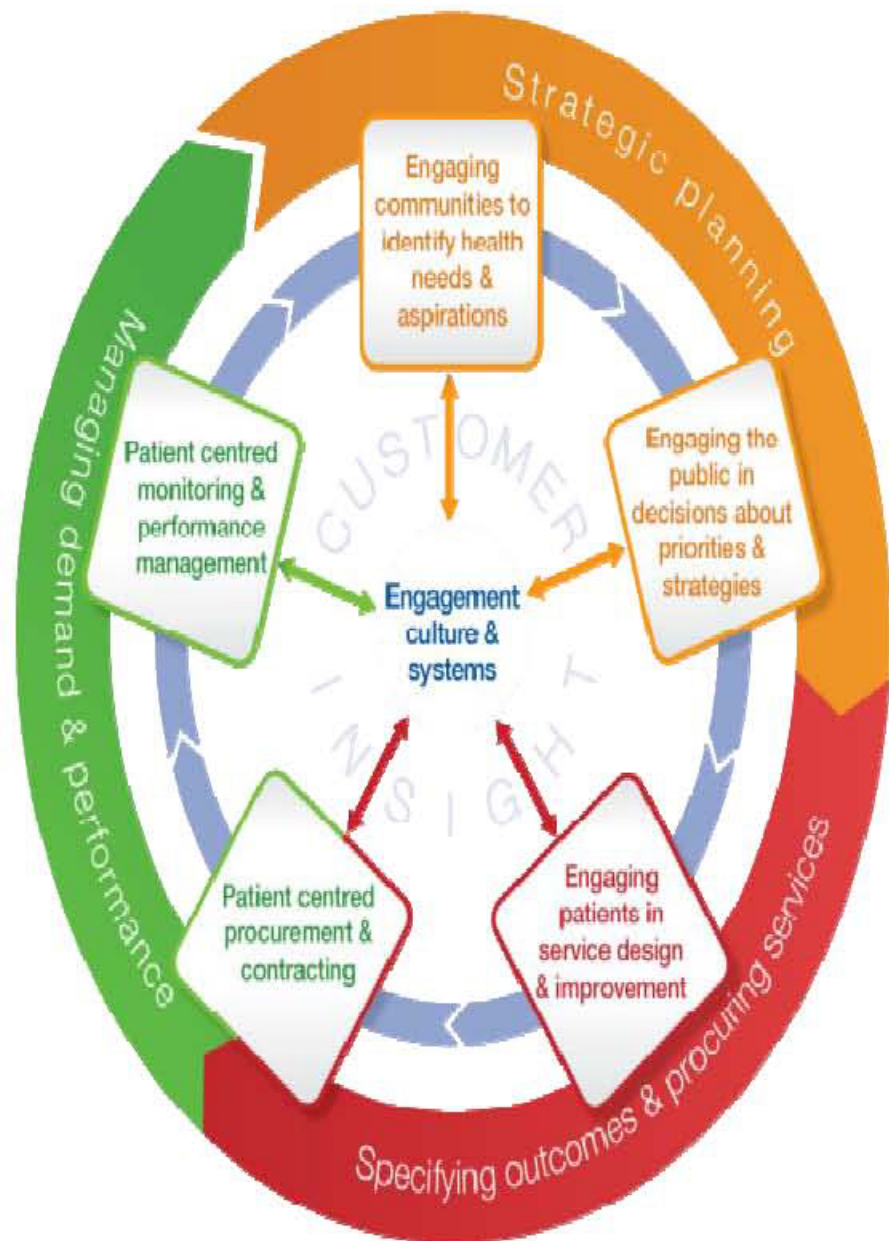


Fig 2

1. INFORMATION GIVING	2. INFORMATION GATHERING	3. CONSULTATION	4. PARTICIPATION	5. COLLABORATION
<p>Purpose: To provide people with information to assist their understanding</p>	<p>Purpose: To collect information about attitudes, opinions and preferences that will assist understanding and as a consequence decision-making.</p>	<p>Purpose: To obtain feedback on specific policies, business cases or proposals</p>	<p>Purpose: To involve people actively at all stages to ensure their concerns are understood and considered, and to give them some influence on and ownership of decisions.</p>	<p>Purpose: To bring people into active partnership[and agree sharing of resources and decision-making</p>
<p>Examples: Fact Sheets Newsletters Websites</p>	<p>Examples: Surveys Questionnaires Focus Groups</p>	<p>Examples: Consultation papers Public meetings Subject surgeries</p>	<p>Examples: Workshops Stakeholder dialogue</p>	<p>Examples: Local Strategic Partnerships Advisory Panels</p>

Fig 3



Glossary of terms.

Business Case

A document explaining a project, why it should be done and how much it will cost.

Clinical Commissioning Group

A group led by GPs that will, from April 2013, be responsible for how NHS funding in their community will be spent.

Commissioning

A means of getting best value for the local population through translating aspirations and need, by documenting service requirements and then buying those services.

Commissioning Cycle

A series of activities required to commission (see above).

Engagement

Developing and sustaining a working relationship with the local community in order to help understand and act on the needs or issues that arise.

Health and Well Being Board

A forum for local representatives from the NHS, public health and social care, councillors, and HealthWatch (see below) to discuss how to work together to improve the health and wellbeing outcomes of the people in their area.

HealthWatch

This will be an independent consumer champion for the public - locally and nationally - to promote better outcomes in health and social care.

Joint Service Needs Assessment (JSNA)

A process that identifies current and future health and well being needs, which informs service planning.

Lay Representative

A member of the public who is not employed by any of the local health-related organisations.

NHS Constitution

A document that sets out the rights and pledges for the public.

Overview and Scrutiny Committee

Responsible for monitoring and regulating key service integration. Health organisations are required to consult with the Committee with respect to any proposed and significant changes to the pattern or location of local services.

PALS (Patient Advice and Liaison Service)

Offers confidential advice, support and information on health-related matters to patients, their families and their carers.

Patient Reference Group

Group organised within a GP practice to ensure that patients are involved in decisions about the range and quality of services provided by the practice.

Personalisation

A new way of thinking about care and support services. This means starting with the person as an individual with strengths, preferences and aspirations. The individual drives the process of identifying his or her own needs and aspirations, making choices about how and when to seek support.

Practice Engagement Group

A group of GP practices coming together to discuss clinical commissioning issues.

Specification

A document describing the requirements of a particular service.

Stakeholder

A person, group, or organisation who affects or can be affected by an organisation's actions

Report Reference Number **SC/11/18** **Agenda Item No: 8**

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Karen Mann, Democratic Services Officer**
Lead Officer: **Karen Iveson, Executive Director (S151)**

Title: **Draft Scrutiny Committee Work Programme**

Summary: The report provides a draft work programme for Scrutiny Committee for the 2012/13 municipal year. The Committee is asked to contribute to and approve the work programme.

Recommendation:

That Councillors use the attached information to develop its work programme.

Reasons for recommendation

That the Committee ensures the contribution of scrutiny is effective in support of service improvement and delivery against district wide and Council priorities.

1. Introduction and background

1.1 The Constitution states that 'Overview and Scrutiny Committee must prepare an annual work programme making clear recommendations about its work for the year ahead'. It also states that Scrutiny Committee must consult with the Executive, before presenting its Work Programme to Council. The Work Programme is scheduled for the Executive in May 2012 and then to be approved by Council in June 2012.

1.2 This report provides the Scrutiny Committee with a draft Work Programme covering the period 2012/13 for approval (Appendix A).

2. The Report

2.1 Councillors are reminded that the role of Scrutiny Committee is to implement an annual work programme which effectively scrutinises the decisions, actions and performance of the Council, those of its partner organisations and agencies delivering services within Selby District.

- 2.2** The Work Programme deals with the four scheduled meetings of the committee. The provisional meetings scheduled will only be held should an item have been 'called in'. There is a fifth meeting scheduled, date to be confirmed, where the Local MP is invited to attend a question and answer session.
- 2.3** The Work Programme has been developed by officers to include areas of service delivery that councillors may wish to scrutinise. Performance information has been scheduled for each meeting along with the opportunity to examine a particular aspect of Access Selby Service Provision. There are also opportunities to discuss with partners the service they provide for the residents of Selby District.
- 2.4** A key aspect of the work programme is that it should be owned and developed by councillors. The ideas put forward by officers represent a suggested way forward, but it is important that councillors give input to the work programme.
- 2.5** However, when considering new items for inclusion on the work programme it is important that the following are taken into consideration:

Relevance:

Undertaking scrutiny work is resource intensive for both councillors and officers. Investing such a level of resources can only be justified for high priority issues. The suggested topic should relate to issues associated with the Corporate Plan, the Council's 2012/13 priorities, the Forward Plan and the Budget.

- 2.6** Councillors may wish to supplement the four meetings per year with an additional Task and Finish Group but this is resource intensive for both officers and councillors.

3. Legal/Financial Controls and other Policy matters

3.1 Legal Issues

Any legal issues arising will be identified in the relevant report at the time of consideration by the Committee.

3.2 Financial Issues

There is a defined budget available for the ad hoc costs associated with the support of Task and Finish Groups. A budget has been allocated for officer time in supporting the committee and this will be closely monitored.

4. Conclusion

Scrutiny Committee considers the attached Work Programme for 2012/13 and finalises agreement of the topics to be discussed. The Work Programme will then be presented to the Executive in May 2012 and Full Council in June 2012.

5. Background Documents

Contact Officer: Karen Mann
Democratic Services Officer
Selby District Council
kmann@selby.gov.uk

Appendices:

Appendix A – Draft Scrutiny Committee Work Programme 2012/13

DRAFT

Scrutiny Committee Work Programme 2012/13

Date of Meeting	Topic	Action Required
13 June 2012	Time of Meetings	To consider and agree a start time for future meetings
	Work Programme	To receive the Work Programme drafted by the Committee and approved by Council
	Year End Performance	To receive the Year End Performance Report
	Barlow Common Nature Reserve	To receive an updated on current situation at Barlow Common
	Access Selby Service Provision <ul style="list-style-type: none"> • Leisure Services - WLCT INFORMATION PAPER ONLY <ul style="list-style-type: none"> • Housing - Stock/Voids 	To receive a written update following indications received by the Committee in November 2011 about planned improvements to the gym, swimming provision, lockers, changing facilities and pool at Abbey leisure Centre following a consultation exercise with users. To scrutinise the provision of housing across Selby District including the performance of the repairs/maintenance service and Helplink.
Health Service Provision <ul style="list-style-type: none"> • Selby Hospital 	To scrutinise the impact made to residents on the move to the new hospital site	

	Call In	Provisional Item on the agenda
25 September 2012	Localism Act	To scrutinise the impact on Selby District Residents – with the emphasis on the areas of the Localism Act dealing with Community Empowerment
	Access Selby Service Provision <ul style="list-style-type: none"> Waste Collection and Recycling 2nd Year Review INFORMATION PAPER ONLY Environmental Health 	To receive a written update on the 2 nd year Waste Collection Review of Service from Enterprise To scrutinise the performance of the work of the Environmental Health Service
	1 st Quarter Interim Corporate Plan Review	To review performance against the Corporate Plan – Leader of the Council in attendance
	Crime and Disorder Review	To review the levels of crime and disorder across Selby District – NYP and CSP representatives in attendance
	Call In	Provisional Item on the agenda
22 January 2013	North Yorkshire Fire Service	To discuss the Fire and Rescue Service provision within the District and potential budget cuts to the service
	Health Service Provision <ul style="list-style-type: none"> Yorkshire Ambulance Services 	To review the work of the Ambulance Service covering the District and how it impacts on local residents, including the work of the Air Ambulance Service
	Access Selby Service Provision <ul style="list-style-type: none"> Planning 	To scrutinise the performance of the Planning Service

	2 nd Quarter Corporate Plan Report	To review performance against the Corporate Plan – Leader of the Council in attendance
	Call In	Provisional Item on the agenda
Feb/March 2013	Nigel Adams MP	To ask questions of the Selby and Ainsty MP regarding issues of concern for councillors and local residents
23 April 2013	Police & Crime Commissioner (PCC)	To invite the PCC to give an update on their role and responsibilities
	Crime & Disorder Update INFORMATION REPORT ONLY	Information report from the PCC with Crime Statistics for the district
	Community Selby Service Provision <ul style="list-style-type: none"> • Communities Selby 	To look at how Communities Selby is working in partnership with the voluntary sector
	3 rd Quarter Corporate Plan Report	To review performance against the Corporate Plan
	Scrutiny Annual Report 2012/13 and Work Programme 2013/14	To discuss the Scrutiny Annual Report for 2012/13 and to agree the draft work programme for 2013/14
	Call In	Provisional Item on the agenda

- Please note that any items 'called in' will be considered at the next available meeting.
- Councillor Call For Action will also be considered as the next available meeting.



Report Reference Number **SC/11/19** **Agenda Item No: 9**

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Mark Steward, Managing Director**
Lead Officer: **Mark Steward, Managing Director**

Title: **Access Selby Review**

Summary:

Access Selby Service Provision commenced on the 1 April 2012. Access Selby Board was established to hold to account this new way of working. The Chair of the Access Selby Board will give an update on the service provision.

Recommendations:

- i) To receive an update from the Chair of the Access Selby Board; and**
- ii) Councillors scrutinise the provision of Services within the remit of Access Selby and the new way of working**

Reason for recommendations

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities

1. Introduction and background

The attached report (Appendix A) summarises the development of Access Selby since April 2011, covering both internal and external issues. The report highlights work undertaken to develop and support staff, and to further improve efficiency and effectiveness of local services.

Access Selby was launched in April 2011 and recruitment to the new organisation was completed in June 2011; the report highlights key success and challenges during this short period.

Performance is managed by Access Selby's Board and through the Council's Executive. The latter having received the latest performance report in February 2012.

2. The Report

The report is detailed in Appendix A. This covers a number of key themes, as follows:

- A timeline of organisational development during the year
- Access Selby's impact on the community through the development of services
- The development of Access Selby as a new organisation
- Key challenges and actions taken

Questions from Councillors

Councillor	Question
Michael Dyson	In what way does Access Selby help to stimulate the economy of Selby by encouraging visitors?

3. Conclusion

The report (Appendix A) demonstrates the development of Access Selby and the services it delivers since its inception, and also considers some of the key challenges faced by the new organisation.

The revised Service Level Agreement between the Council and Access Selby for 2012/13 has recently been considered by the Executive. This external document sets out the levels of service to be delivered.

The Access Selby Business Plan will be considered by the organisation's Board later this month. This internal document maps organisational priorities for the coming twelve months.

4. Background Documents

Copies of the Access Selby Business Plan are available on request.

Contact Officer: *Mark Steward, Access Selby Managing Director*

Access Selby

A new approach to public service

SELBY

DISTRICT COUNCIL

Moving forward with purpose

We are Access Selby

Created from a desire to further improve efficiency and effectiveness, *Access Selby* is designed to make the very best use of resources to deliver key public services.

Here's our story so far...



2. Timeline

Look at how far we've come...

Access Selby was created on 1 April 2011, with appointments to positions within the new organisation taking place in June 2011. Through the hard work and determination of all staff, we've been able to transform the way things are done in order to deliver quality services with around 30% less resource compared to the previous way of working.

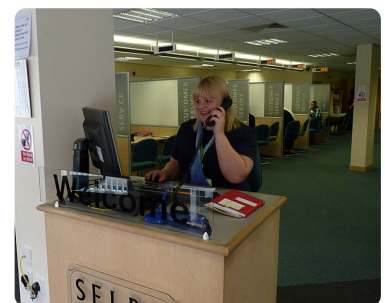


April 2011

- Launch of Access Selby, but with the organisation in its infancy employees continue to work within the previous Selby District Council staff structure
- The staff restructure begins as quickly as possible, including consultation on new roles and liaison with trades unions, etc
- Recruitment takes place for Business Manager positions and those within the Business Transformation Team; roles to support the roll-out of the new structure
- The first assimilated posts are confirmed, notably customer contact centre staff and finance roles.

May 2011

- Recruitment begins for all roles not assimilated
- Interviews take place over an intensive three week period
- Staff support is put in place during this difficult period including drop-in sessions, training and one-to-one advice



June 2011

- Confirmation of appointments within the new Access Selby structure
- The roll-out of the Access Selby brand to raise awareness of the new way of working and reasons for it
- Access Selby staff start to work in new business areas, but within the confines of the old civic centre building

July 2011

- Staff prepare for the move to the new civic centre site, with several thousand documents archived online to support new ways of working
- Access Selby's new Community Officers team takes on greater roles and responsibilities as it shapes its position as a key front line service; the team is set up to improve customer access to a wide range of core services



August 2011

- Staff move to the new civic centre; a huge undertaking which required significant planning and work at a time when the majority of staff were undergoing the restructure
- The new building supports further development of efficient ways of working such as hot-desking and greater use of online systems
- Staff are now working fully within the Access Selby business areas

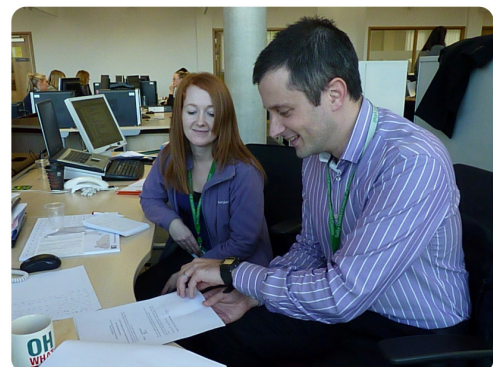


September 2011

- Community Officers begin to work closely with the five Community Engagement Forums in the district, to support a joined-up approach to delivering services with a range of others
- The commissioners agree the strategic programme for the Council, which will be supported by Access Selby

October 2011

- Half year results show sustained levels of service from Access Selby, despite the huge challenges of the previous six months
- A staff survey is run for Access Selby employees as part of the organisation's commitment to listen and learn from employees



November 2011

- Access Selby's new enforcement team works closely with Community Officers and Legal Services to focus on key community issues such as late night antisocial behaviour and flytipping
- Access Selby staff come together to raise £1,200 for the BBC Children in Need appeal, demonstrating growing team spirit within the organisation



December 2011

- In response to the commissioners' priorities, Access Selby dramatically reduces time taken to get empty Council-owned properties back into use
- A new staff group takes direct action to address issues raised as part of the staff survey, demonstrating the organisation's commitment to acting quickly on staff issues



January 2012

- Access Selby's Legal Services supports the commissioners' priority to 'tackle the tough stuff' in Tadcaster
- Access Selby's southern area Community Officers take proactive steps to tackle dog fouling, in direct response to residents' concerns; demonstrating how the team can take direct action to deal with local issues

February 2012

- Staff from across Access Selby work together to improve the way in which the organisation processes invoices and payments; a more efficient system will not only help Access Selby's financial management, but also supports a priority for the commissioners
- Access Selby's Community Officers in Tadcaster set up regular 'joint-working' days with local police demonstrating the positive impact the team is having on supporting cross-organisational working in the community
- Access Selby's environmental health team are re-awarded ISO accreditation, demonstrating the quality of their work and inspection regime



3. Our key successes—for our community

We work within the 'Balanced Scorecard' framework. This means we focus our business on four key areas: *Finance, Key Processes, Learning and Growth* and *Customers and Community*. In addition, our 'core values' support us in every aspect of our work. We're proud of what we've done so far...

Customers and Community

Being customer focused

Our front line staff effectively support our community – we know because customer satisfaction is at 95% (up to end of December), and we deal with 92% of issues at the first contact



Being customer focused

We're tough on what matters to residents – we know because we investigate every case of significant fly tipping and we've taken people to court

Being business like

We're supporting our most vulnerable residents – we know because we're taking less time to deal with grants to fund home adaptations for those in need

Being customer focused

We're delivering a good service to Council tenants – we know because the time taken to carry out non-urgent repairs is down



Key processes

Building trust

We're protecting consumers – we know because we continue to inspect every high-risk food outlet and follow-up every complaint received

Building trust

We're supporting sustainable development – we know because we're ahead of target for dealing with planning applications

Being one team Selby

We're working effectively with our key contracts for street scene and leisure – we know because complaints about litter are down and membership of Abbey Leisure Centre is up (prior to the recent fire)

Finance

Being business like

We're protecting public money – we know because debt collection levels are up and independent auditors rate our systems as "very good"

Being customer focused

We're supporting local suppliers – we know because we're processing invoices more quickly



So what?

The number of complaints are down – to date (beginning of March 2012) 25 complaints have been received, compared to 42 complaints received during 2010/11.

And these people seem pretty happy...

“Can I please commend your workman Kenny Onions for the work done at our property. He has made an excellent job and never stopped working, he was very considerate and kept the place clean during his work. I was very impressed with his overall performance and he is a credit to the workforce.”

“Mrs G has been on the phone: she is having a level access installed and she wants to THANK the workmen very much for the job well done she said they have done a FANTASTIC job!”

“SH from Tadcaster has called to say thank you and how pleased he was with the service that he received from the crew who collected his commercial refuse bin gave today.”

“AL from Sherburn in Elmet phoned to say she was delighted at the speed with which we dealt with her leaking toilet.”

“LM from Selby wished to compliment the Community Officer for making her move into a Council house so easy.”

“Mrs S from Church Fenton has been impressed with helpful and constructive advice given by our phone operators.”



4. Our key successes—for ourselves

Learning and Growth

Being business like

We're set up to succeed – Access Selby's new Business Transformation Team is in place to support all parts of the business to work together as effectively as possible



Building trust

We're listening to staff – we introduced a brand new staff survey to see what's working well and what needs improving; the survey's given people a chance to influence their organisation

Being business like

We're listening to each other – a review of support services across the organisation has been carried out to ensure that these services meet the needs of each other and corporate goals of the business



Being flexible

We're supporting teams to deliver their goals – we re-assessed the resources for the community officers and put in place new support in direct response to their needs

Building trust

We're supporting our staff to develop and achieve their very best – we've put in place new 'performance contracts' to set goals and identify training and development needs

Being flexible

We're being creative about future income generation opportunities – special 'development sessions' have been held with Directors, Business Managers and Lead Officers to look at how we work more effectively and support each other to bring in new income



Being customer focused

We're supporting staff to deliver the very best customer service – we've agreed a new 'customer pledge' to enable us to measure customer satisfaction across all public-facing parts of the business

Finance

Being business like

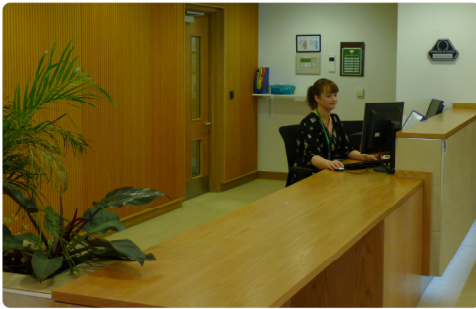
We're minimising processes to improve efficiency – a review of the whole 'life-cycle' of paying for goods and services is underway to improve effectiveness and efficiency

Key processes

Being forward thinking

We're constantly looking at how to be more efficient – a review of Business Support 'created' over 1,000 hours of capacity within the section; this enables better support to a wide range of services. Meanwhile the development of the new central enforcement team realised significant efficiencies that can be directed to dealing with key issues

So what?



Sickness down – up to January we're averaging 5.58 days off per employee, down from 6.71 the year before and lower than the national average for private sector companies of 6.5 per employee during 2010/11 (CBI) - fewer days off means greater capacity for the organisation

Turnover down – currently running at 8% of the workforce, down from 10% last year and 12% the year before

Our staff survey

In October 2011 we carried out a comprehensive staff survey, with the aim of identifying which parts of the organisation were working well and where we needed to improve.

Importantly, the survey gave everyone a chance to have their say about the issues that were important to them.

45% of staff responded. We'd like more next time, but we believe that's a good sample and the issues raised are applicable to everyone in the organisation.

We've listened and learned, and made some changes...

Volunteers were recruited for a new 'staff survey group', which has looked in depth at the results and taken action where necessary.

Staff said

We want to feel valued and our achievement celebrated

Access Selby did

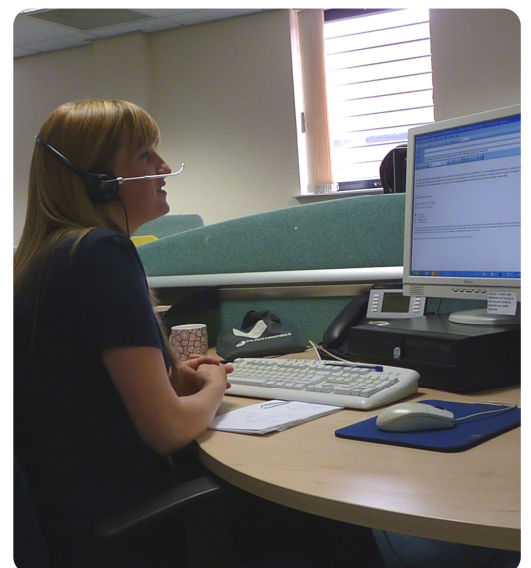
A new staff recognition scheme is being put in place, supported by more opportunities to shout about success through internal communications and using display facilities at the new civic centre

Staff said

We want better communication and more information about what's going on

Access Selby did

There are now more ways than ever that staff can stay in touch and we've re-introduced the popular 'corporate sessions'; there's also a brand new framework for staff engagement to enable people to better interact with the organisation



Staff said

We need clarification on how different parts of the business work together

Access Selby did

Development sessions have been held in direct response, to clarify roles and expectations amongst key members of staff; this is being fed back to everyone via line managers

Staff said

We're suffering from email overload

Access Selby did

There are more ways than ever to interact with colleagues face-to-face and everyone is encouraged to use the new pods, break out areas and café as working spaces – that's being led from the top too, through Directors, Business Managers and Lead Officers



Staff said

We need more training, individually and in teams

Access Selby did

New performance contracts have been introduced, which enable us to better map training needs across the organisation; there's also a new 'buddy' scheme, which will help us learn from each other, alongside proposals for a new external volunteering scheme

Staff said

My workload is tough; I'm at full power all of the time

Access Selby said

There's a lot of work to look at how we can reduce processes and really focus on what matters most – the review of Business Support is a case in point; it's freed-up over 1,000 hours of working time within the team. Elsewhere we've put in additional resources to help, such as within benefits and to support community officers



Section 5—Overcoming our challenges

Developing a partnership with our community—*Access Selby's new Community Officers*

An integral part of the new Access Selby model has been the development of the new Community Officer team. This team is the first point of contact for a range of community services, and acts as a 'local link' between organisation and the communities we serve.

But creating the team from scratch has required a lot of work. Training and development has been key to its success and this remains a long-term commitment from Access Selby. Recently resource has been agreed for a new 'development officer' role to ensure the team has the support it needs to work as effectively as possible. This new position will work alongside team members and others within the organisation to minimise processes and ensure development needs are met; the aims being to build capacity and further increase flexibility within the team.

In addition, changes have been made during the year to the staffing of each area team, to ensure that the right skills are in place to deal with local issues.

This support for the team has enabled it to develop and grow and become an effective 'front line' for many key Council services. Team members now work closely with councillors to deal with issues of local concern. Recent examples include the Southern Area officers focusing on dealing with dog fouling issues Hillam, and fly tipping concerns at Burn and Carlton – both have been in direct response to residents' concerns.

Reacting to political priorities—*A dramatic reduction to 'void property' turn around times*

During autumn 2011 the time taken to re-let empty Council-owned homes was identified as a political priority by the Executive. Void times were high and it was clear that work had to take place quickly to turn around the situation. By February 2012 the time taken to re-let homes had been cut in half because of Access Selby's flexible approach.

We put in place a brand new way of managing void properties, which included home inspections earlier in the process and better planning for improvement works to speed-up the overall process. The result has seen a reduction of time taken to re-let void properties from 44 days last autumn to just 18 days currently.

How? Access Selby has brought together staff from different parts of the organisation who have a role to play in the voids process to work as one to deal with the issue. This has included the assets team, contractors and Community Officers. By working together, facilitated by Access Selby's flexible approach, void times have been dramatically reduced.

Reacting to external pressure—*Dealing with increased demand for benefits services*

Access Selby does not work in isolation and we are subject to outside pressure which can impact on performance. A key pressure over the past months has been a 30% increase in demand for benefit services as the economy continues to struggle.

In response, Access Selby has supported extra resources for the team dealing with benefit claims; firstly to clear a backlog of cases and then to ensure that the team can keep on top of the increased demand.

In May 2011, 78% of new claims and changes to claims were being dealt with within five days – by February this figure was 97%. This dramatic change has been enabled by Access Selby's commitment to putting resources into dealing with high priority issues.

Over summer 2011 extra funding was agreed to enable staff, many of whom work part-time, to work extra hours to clear the initial backlog. Then in the early part of this year extra resources were agreed to bring in external support for the annual up-rating of benefits which is very resource intensive. This has enabled Access Selby's team to concentrate on the core business of managing new claims and changes to claims during a 'pinch point' for the service.

6. Conclusion

Looking to the future...

Setting the context

Although a 'dip' in performance was anticipated during the first few months of operation, Access Selby has been performing above target against the majority of indicators throughout its first year. This demonstrates that the managed process of implementation has helped to deliver consistent levels of service despite the huge changes taking place for staff.

The financial benefits of Access Selby are clear. The new arrangement has saved around £1.5m from the Council's base budget. Also during the year efficiency savings of around £700,000 have been achieved. That brings the Council's efficiency savings to £4m over the last five years.

The development of Access Selby has required vision, clarity of purpose and the support of everyone involved. This has been done through a carefully managed process involving councillors, staff and the community.

The Council continues to face financial challenges and further reductions in central Government funding. The development of Access Selby, however, has put the Council in the best possible position to face future challenges.

Grasping the opportunities

We'll build on the organisational development work that's taken place to **build trust** amongst staff and residents, to support the delivery the best possible services.

We'll continue to **be flexible** to resource the issues that matter most to our customers and the commissioners.

We'll be **forward thinking** and look at new opportunities for income generation, which will bring in funding to support local services.

We'll build on the work already undertaken to develop effective staff engagement, so we act as **one team Selby** to make the very best use of the vast talents of our staff.

We've already got plans in place to review processes in key business areas to further reduce costs and improve efficiency as part of our drive to be **business like**.

We're reviewing our agreement with the commissioners to ensure we remain **customer focused** and support councillors' key priorities.

Report Reference Number

SC/11/20

Agenda Item No: 10

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Chris Smith, Lead Officer- Data & Systems**
Lead Officer: **Janette Barlow - Director of Business Support**

Title: **3rd Interim Corporate Plan Progress Report**

Summary:

This report provides details of Access Selby key performance indicators following the 3rd quarter of reporting for the financial year 2011/12, and recommends appropriate action where required.

Recommendation:

It is recommended that accountable officers take the necessary action to ensure the performance indicators achieve the set targets set at the beginning of the financial year.

Reason for recommendation:

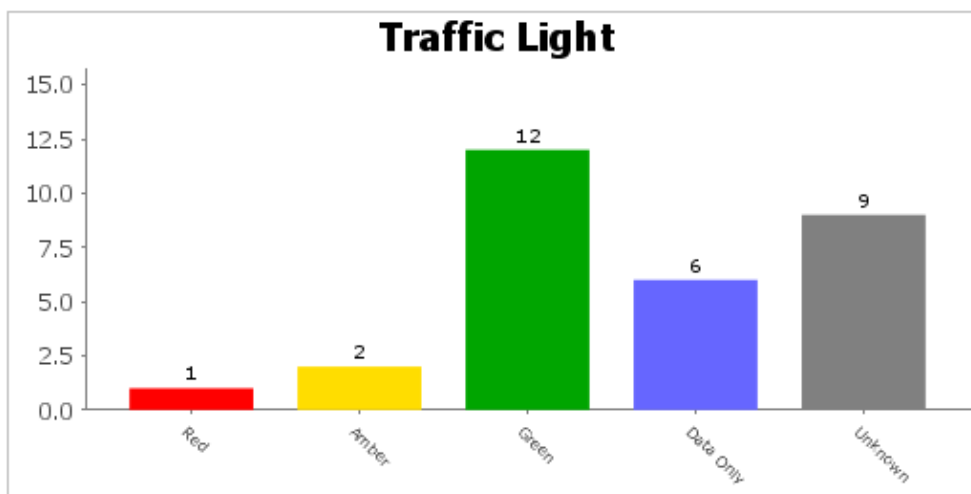
The ongoing management of performance and improvement data assists the Authority in achieving its strategic themes and priorities.

1. Introduction and background

- 1.1 Performance indicator exceptions for the relevant period together with appropriate commentary from officers are shown at Appendix A.
- 1.2 A total of thirty key performance indicators have been created and divided into four themes: customer and community, learning and growth, process and finance. These four themes form the basis of the 'balanced scorecard' approach, and are designed to support the long-term sustainability of the organisation.
- 1.3 A total of eleven indicators will be monitored monthly with five indicators measured quarterly and fourteen indicators measured annually.

2. The Report

- 2.1 Performance is measured on the traffic light sequence through the COVALENT performance management system. The 'data only' indicators highlighted in Appendix A relate to indicators where either we are calculating a baseline figure throughout the 1st year and have no target set or the target is based around a milestone.
- 2.2 Based on the 15 performance indicators that hold reported data following the 3rd quarter of reporting we are above target on 12 indicators with 3 indicators reported below target.



- 2.3 On a positive note, the reported performance indicators for customer satisfaction at the contact centre, non urgent repairs completed, high risk enforcement issues resolved, rent debt recovered and planning applications considered within time limit are all exceeding the targets set at the beginning of the financial year.
- 2.4 A total of seven indicators reported have already exceeded the year 2 business plan targets based on current Year to date performance.
- 2.5 Major improvements have been seen on the average taken to re-let local authority housing. The projected performance was as indicated in the below table, actual performance is significantly above profile. Whilst as indicated at the October Board the projected end of year average performance was 36.9 days, which is just below the end of year performance for 2010/11 of 35 days, we now envisage we will achieve the 2010/11 performance levels and start the new municipal year in a stronger position and be able to meet the target of 28 days.

Projected Void days by month with Annual Aggregate Performance October 2011 - March 2012 With actual data included				
Month	Monthly Projected Void time (Properties completing)	Projected void times (annual average)	Actual Monthly Void time	Revised Projected Year-to-date Void time
October	35.36	44.4	36.6	43.8
November	33.8	42.5	21.9	40.7
December	27.6	40.0	18.4	38.7
January	26.2	38.8		38.2
February	26.1	37.8		37.7
March	25.8	36.9		37.3

2.6 There has been a slight improvement in the percentage of new benefit claims and changes processed within 5 days, reflecting the fact that they have reduced the level of outstanding work to normative levels. With the workload increasing by 30% since the start of the year the YTD target has only been missed by more than 1.5% since May 2011. We are now entering the phase of preparing for annual uprating which generates a great deal of extra work for us, however as we are to receive assistance from Northgate, which was agreed as part of the management plan, during January & February. The expectation is to see strong improvements in the YTD figure throughout Quarter 4.

2.7 The performance on dealing with repairs to council owned properties have seen a continuously improvement, with urgent repairs now only 0.50% below target which constitutes to 19 repairs throughout the year and non urgent repairs exceeding targets month on month despite the reduction in staffing levels within the business area.

3. Legal/Financial Controls and other Policy matters:

3.1 Subject to the actions determined by councillors to address weakness identified, there are no financial implications arising from the contents of this report.

3.2 Any actions identified for improvements to performance would need to be properly assessed for financial implications and, if required, approval for any additional funding sought and such issues would be highlighted in the budget exceptions report elsewhere on the agenda.

4. Conclusion:

- 4.1 Access Selby have made good progress through quarter 3 in ensuring the systems available can capture and extract the data needed to measure the key performance indicators. In summary, some excellent improvements are evident and with mechanisms in place can identify and resolve ongoing performance issues on a timely basis to ensure the set targets are met.
- 4.2 It is recommended that accountable officers take the necessary action to ensure the performance indicators achieve the set targets set at the beginning of the year. Guidance has been issued to relevant officers to ensure more consistent commentary.
- 4.3 The importance of data quality within this process and other data collection programmes cannot be ignored and has to remain a corporate risk. It is paramount that we are confident in the data supplied from internal and external sources, so it can be relied upon for informed decision making purposes.

Contact Officer: Chris Smith
csmith@selby.gov.uk

Appendices:

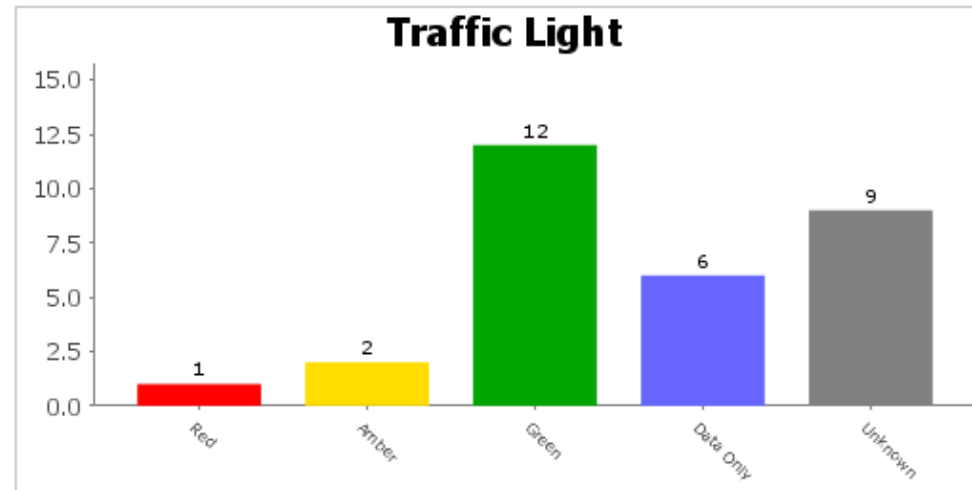
Appendix A – 3rd Interim Corporate Plan Progress Report April 2011 – December 2011(Quarter 3)









3rd Interim Corporate Plan Progress Report: April 2011- December 2011 (3rd Quarter)

Report Type: PIs Report
Report Author: Data & Systems
Generated on: 09 January 2012



















PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				











Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
SDV_001	% of satisfied customers	Aim to Maximise	85.00%	97.04%				Quarterly	<p>How are we doing?</p> <p>Performance is well above the North Yorkshire Benchmarking Group average of 78.00% for 2010-2011 which is a strong performance through organisational restructure and first year of the new Access Selby business model.</p> <p>Moving forward?</p> <p>The AS business plan contains a work stream to develop satisfaction testing across the business - the customer pledge. The project is currently on track with a report to AS Board 16th January 2012 thus achieving the work plan target. The report sets out the proposed approach with associated implementation plan, timescales in accord with the business plan & consultation with the Core.</p>
SDV_002	% of contact 'right first time'	Aim to Maximise	70.00%	91.65%				Quarterly	<p>How are we doing?</p> <p>Currently performing above target at 91.65%, with strong performance links with SDV001.</p> <p>Moving forward?</p> <p>This links to the BPI of Contact Centre and associated review of Community Officer roles that commenced December 2011.</p>
SDV_003	% satisfied with street cleanliness	Aim to Maximise	60.00%					Annually	<p>How are we doing / Moving forward?</p> <p>Street cleansing – discussions are being</p>










Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									held with Enterprise to plan the next annual satisfaction survey. The timetable for the survey will be reported in at the end of Q4.
SDV_004	% satisfied with leisure facilities provided on behalf of the Council	Aim to Maximise	60.00%					Annually	<p>How are we doing / Moving forward?</p> <p>Project Plan produced to further develop satisfaction testing and presented for consideration by Access Selby Board. Roll out January 2012 - March 2012.</p> <p>The service is committed to ensuring effective feedback from customers. In addition to standard feedback mechanisms a customer forum has been established. Meeting for the first time in October the forum will become a regular (quarterly) opportunity for customers to share comments and suggestions with officers.</p>
SDV_005	Satisfaction with professional advice both to the Core and within the SDV	Aim to Maximise	60.00%					Annually	<p>How are we doing?</p> <p>A new measure to understand satisfaction with services provided to the Client and within Access Selby. A Project plan has been agreed and phased roll out to March 2012.</p> <p>Questions to cover the following areas</p> <ul style="list-style-type: none"> • Response time • Quality of response • Confidence in response/support • Overall satisfaction with each service area <p>Moving Forward?</p> <p>Results will be reported in Quarter 4. The</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									output links to the assessment against the Customer Pledge, due to be reported March 2012.
SDV_006	% of customer satisfaction with planning service received	Aim to Maximise	60.00%					Annually	<p>How are we doing / Moving Forward?</p> <p>This is a new area of measurement. Complaints with planning service received are recorded and progressed in accordance with the Corporate Complaints policy</p>
SDV_007	% of vulnerable residents signposted to relevant support agencies after direct contact with the Council	Aim to Maximise	85.00%					Quarterly	<p>How are we doing? Currently all customers are appropriately signposted. Currently recorded as signposting to 'external bodies' unable to define 'vulnerable'. Not previously measured.</p> <p>Moving forward? This PI is under review in conjunction with negotiations, with the Core, concerning the draft service level agreement</p>
SDV_008	Average time taken to process disabled facilities grants applications	Aim to Minimise	130 days	112 days				Quarterly	<p>How are we doing / Moving Forward?</p> <p>Improved performance during third quarter (end of 1st quarter performance = 143 days, end of 2nd quarter performance = 116 days). Selby Home Improvement Agency has focused specifically on processing DFG applications for vulnerable clients during this period. End of year performance for 2010/11 = 143 days (Monthly/quarterly)</p> <p>This application progress has a legal obligation and is influenced by a range of external agencies that contribute to the overall processing time. Benchmarking material is being collated to determine our overall performance in line with our</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									neighbours.
SDV_009a	% or repairs to council-owned properties completed within agreed timescales (URGENT REPAIRS)	Aim to Maximise	85.00%	84.50%				Monthly	<p>How are we doing / Moving Forward?</p> <p>Performance for December 2011 is an improvement month on month since August 2011. This measure is now 0.50% under target, which constitutes to only 19 repairs over the year not recorded as completed on time. The performance on dealing with repairs to council owned properties have seen a continuously improvement despite the issues with long term absence within the business area.</p>
SDV_009b	% or repairs to council-owned properties completed within agreed timescales (NON-URGENT REPAIRS)	Aim to Maximise	80.00%	91.40%				Monthly	<p>How are we doing?</p> <p>This represents an increase in performance month on month since August 2011. Performance is 11.40% above target.</p> <p>Moving forward?</p> <p>This measure includes repairs to void properties. The focus on void repairs has resulted in an improvement on the performance of this PI.</p>
SDV_010	Average time taken to re-let local authority housing	Aim to Minimise	28 days	38 days				Monthly	<p>How are we doing?</p> <p>New processes in place have resulted in December monthly figure of 18.4 days, on void numbers, 50% above forecast and a significant improvement against the target.</p> <p>Moving forward?</p> <p>On going monitoring is taking place to</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									maintain this level and look for any further area of improvement. The level of voids this month was more than double the numbers used in making the earlier forecasts.
SDV_011	Production of CEF-area performance profiles	Aim to Maximise	Y1 onwards – delivery of annual profiles					Annually	<p>How are we doing? This measure indicates issues raised in CEF areas and resources deployed to meet calls for service. This is a retrospective look.</p> <p>Moving forward? This PI is under review in conjunction with negotiations, with the Core, concerning the draft service level agreement</p>
SDV_012	% of employees attaining behavioural competency key milestones	Aim to Maximise	75.00%					Annually	<p>How are we doing / Performance framework produced and performance contracts launched in December 2011. These will include assessment against role related competencies. This information will be managed by Human Resources to build a profile of the work force and competencies achieved.</p> <p>Moving Forward? Roll out of performance contracts by March 2012</p>
SDV_013	% increase in employees confidence and perception of the organisation	Aim to Maximise	Establish baseline					Annually	<p>How are we doing? Project Plan developed and presented for consideration by Access Selby Board 05/09/11 and CMT 4/10/11. Phased roll out October 2011 - March 2012. Staff survey project plan delivered October 2011.</p> <p>Moving Forward?</p>




Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									Feedback from the satisfaction survey is being considered alongside the collation of baseline data.
SDV_014	Inspection of premises in accordance with statutory code of practice	Aim to Maximise	100.00%	100.00%	▬	▬	🟢	Monthly	<p>How are we doing?</p> <p>Food Inspections: High Risk Premises (Risk Rated A or B) – 27 premises out of 27 inspected = 100%</p> <p>Health and Safety Inspections: High Risk Premises (Risk Rated A or B1) - 7 premises out of 7 inspected = 100%</p> <p>PPC Inspections High Risk Premises (Risk Rated >80) - 0 out of 0 inspected = 100%</p> <p>Moving Forward?</p> <p>Inspection programme for the final on track to achieve target. Demand is comparable to previous years. Figures indicate 5 further high risk food premises inspections before 31 March 2012 and further 10 high risk health and safety inspections for the same period. 1 high risk PPC inspection.</p>
SDV_015	% Response to Environmental Health enquiries and complaints	Aim to Maximise	100.00%	100.00%	▬	▬	🟢	Monthly	<p>How are we doing?</p> <p>YTD 100% - 36 out of 36 food and safety complaints responded within target.</p> <p>Sub regional target is 95% through North Yorkshire Quality Management System (ISO accredited). Selby performance in 2010/11 was 100%.</p> <p>Moving Forward? New Environmental Health business area</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									has maintained this performance by implementing new working practices in respect of proactive & reactive work streams. Demand is comparable to previous years.
SDV_016	Number of high risk enforcement issues resolved	Aim to Maximise	50.00%	100.00%				Quarterly	<p>How are we doing / Moving Forward?</p> <p>The enforcement team has achieved a 100% resolution rate for high risk enforcement cases for the period 01st October – 31st December 2011.</p> <p>The improvement in response times reflects increased staff experience with new IT systems and work practices.</p>
SDV_017	Investigate significant fly-tipping incidents	Aim to Maximise	100.00%	100.00%				Monthly	<p>How are we doing?</p> <p>All the reported fly-tipping incidents within the district were investigated by a council official therefore achieving 100% of investigated incidents YTD.</p>
SDV_018	% of new benefit claims and changes processed within 5 days upon receipt of complete application	Aim to Maximise	85.00%	83.70%				Monthly	<p>How are we doing / Moving Forward?</p> <p>We have reduced the level of outstanding work to normative levels (around 350 items) and this is now starting to be reflected in the stats, which are starting to come back into line. We are now entering the phase of preparing for annual uprating which generates a great deal of extra work, however as we are to receive assistance from Northgate, which was agreed as part of the management plan, during January & February we would expect us to be able to maintain good levels of performance through to the end of the year, and expect to see strong</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									improvements in the YTD figure with the potential to reach, or be very near to, the target for the year.
SDV_019	% of Council Tax debt recovered	Aim to Maximise	86.62%	86.97%	↑	↑	🟢	Monthly	<p>How are we doing / Moving Forward?</p> <p>On Target. Performance throughout Quarter 3 has been good and consistent and on track to meet the target set at the beginning of the year. In monetary terms the improved rate of collection has brought us in an additional £146,414 which is an excellent result for Access Selby.</p>
SDV_020	% of Council Rent debt recovered	Aim to Maximise	96.65%	97.96%	↑	↑	🟢	Monthly	<p>How are we doing?</p> <p>Collection rate is ahead of target by 1.31% & higher than YTD figure for Dec 2010 by 0.60%. In monetary terms the improved rate of collection has brought us in an additional £163,635 which is an excellent result for Access Selby.</p> <p>Moving Forward?</p> <p>We continue to pro-actively collect rent and arrears by contacting the customer promptly, promoting and facilitating housing benefit take up and we work closely with the Community team to support new tenants and the Homeless Prevention team to prevent homelessness. We also work with our Contact Centre and external partner agencies to provide payment advice and guidance and debt and financial advice through all channels available.</p>
SDV_021	% of applications considered within time	Aim to Maximise	65.00%	84.04%	↑	↓	🟢	Monthly	<p>How are we doing?</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
	under scheme of delegation								<p>The performance of the planning team continues to remain strong in determining planning applications against the scheme of delegation despite a 30% cut to the staffing resource which occurred earlier on in the year. However, this figure does not reflect that application numbers have increased year on year by 8% and an increased backlog of planning applications (currently up to 90 outstanding cases) that are outside the scheme of delegation has developed as a consequence.</p> <p>Moving Forward?</p> <p>A report has been prepared for the board giving details of the workload of the team and recommendations on how the team should be resourced to deal with the issues.</p>
SDV_023	% of invoices paid on time	Aim to Maximise	75.00%	76.66%	↓	↓	🟢	Monthly	<p>How are we doing?</p> <p>Performance continues to be above target due to the flexible resource used to reduce the backlog of invoices in the system that has developed since October 2011. The majority of the backlog of invoices has now been paid throughout Quarter 3 so the expectation is for performance to increase from January 2012.</p> <p>Moving forward?</p> <p>As part of the Procure to Pay project that commenced in December 2011 the current process for payment of invoices</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									across the authority will form part of the project. A 2 week reminder has been introduced alongside an officer report that identifies individuals who fall below the set target and can be chased to ensure payment within the set time limits.
SDV_024	% compliant with revised fees and charges	Aim to Maximise	Establish Baseline					Annually	How are we doing / Moving Forward? This is subject to a report to Access Selby Board in December 2011 and April 2012.
SDV_025	% internal rate of return on commercial assets	Aim to Maximise	5.00%					Annually	How are we doing / Moving Forward? Work continues to baseline in this area. This is linked to SDVC_027 income generation.
SDV_026	Reducing internal costs on non operational sites	Aim to Maximise	2.00%					Annually	How are we doing / Moving Forward? Work continuing to put in place mechanisms to capture this data throughout the reporting period.
SDV_027	% increase in income generation	Aim to Maximise	Proposals for income generation submitted					Annually	How are we doing / Moving Forward? Work in progress to develop this. Report to board January 2012.
SDV_028	Efficiency and productivity improvements (Delivering within Cost Envelope)	Aim to Maximise	Delivering within agreed cost envelope					Annually	How are we doing / Moving Forward? This is a requirement of all business areas in challenging and setting budgets and carrying out BPI projects.
SDV_029	% increase in productivity	Aim to Maximise	10.00%					Annually	How are we doing / Moving Forward? Productivity and efficiency improvements are key deliverables of transformation

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	Collection Frequency	Latest Note
									projects. Projects to April 2012 will have targets set.
SDV_030	% efficiency gain in commissioned services, whether financial or added value	Aim to Maximise	By Yr 3 – 10% on 2010-2011 costs					Annually	How are we doing / Moving Forward? At time of contract review and letting new contracts efficiency improvements will be negotiated, hence target by year 3.



Report Reference Number **SC/11/21** Agenda Item No: 11

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Rose Norris, Executive Director**
Lead Officer: **Martin Connor, Chief Executive**

Title: **Communities Selby Project**

Summary: The report sets out progress against the Communities Selby Business Plan for 2011/12

Recommendation:

To receive an update from the Lead Executive Member for Communities on the provision of Services within the remit of Communities Selby

Reason for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities

1. Introduction and background

The Communities Selby team was set up in 2011 to lead on the development of the Third Sector Organisation (TSO) concept, provide support to the Community Engagement Forums (CEFs) during this period and lead on the delivery of a number of community projects.

1. The Report

As part of the work on setting up the Communities Selby team, a Business Plan was developed to ensure the delivery of priorities over the year. The Business Plan, along with progress against its delivery, is attached at Appendix A.

Over the last 12 months, the team has been working on the delivery of the following work streams:

- a. Baseline assessment of the CEFs;
- b. Building capacity with the third sector;
- c. Commissioning the Communities Selby outcomes;
- d. Performance framework;

- e. Business planning – initial set up;
- f. Revised Community Engagement Strategy;
- g. Governance arrangements;
- h. Communications Plan;
- i. Community development plans;
- j. Managing the CEF process;
- k. Countryside management strategy
- l. Olympics 2012 projects;
- m. CCTV procurement options;
- n. Broadband project;
- o. Support to the Local Strategic Partnership;
- p. Support to the Community Safety Partnership;
- q. Community First Selby South programme;
- r. Business Planning for 2012-13;

The team is on track to deliver against all of the actions in the Business Plan for the year end with the exception of the Broadband project. Rules in relation to 'de minimis' state aid limits have caused the North Yorkshire wide procurement process to slow down. As a result, it will not be possible to identify community broadband projects during the 2011/12 year as had been planned.

3. Conclusion

The Communities Selby team has been delivering on a number of key actions in 2011/12 and is on track to deliver on its Business Plan, with the exception of one project outside of the control of the council.

Contact Officer:

Rose Norris, Executive Director, 01757 222954, rnorris@selby.gov.uk

Appendices:

Appendix A: Communities Selby Performance Snapshot

Communities Selby Performance Snapshot



Report Type: Snapshot Report

Report Author: Rose Norris

Generated on: 07 March 2012

	Action Code & Title	CommSelby1112 COMMUNITIES SELBY Business Plan 2011/12		76%
	Start Date	23-Aug-2011	Due Date	30-Mar-2012
	Milestone Description		Milestone Due Date	
	Action Code & Title	CS1a Baseline Assessment on CEFs		100%
	Start Date	23-Aug-2011	Due Date	31-May-2011
	Milestone Description	Position analysis on each of the five CEFs	Milestone Due Date	31-May-2011
	Action Code & Title	CS1b Building Capacity with the third sector		87%
	Start Date	22-Sep-2011	Due Date	30-Mar-2012
	Milestone Description	6 Month review of Volunteer Centre for LSP in September/October	Milestone Due Date	14-Oct-2011
		Appoint Advisor for work on the Employer Sponsored Volunteering Scheme (ESV)		02-Sep-2011
		ESV - Develop full project plan and timetable for the work		30-Sep-2011
		ESV - Pilot ready to roll out		30-Nov-2011
		Live period of ESV pilot		30-Mar-2012
		Programme for Capacity Building with the Third Sector - Develop a programme for capacity building with the Third Sector in 2011/12		31-May-2011
		Set up programme of meetings with AVS		30-Jun-2011
Work with AVS on planning the final part of the LSP-funded training with CEFs	31-Jan-2012			

	Action Code & Title	CS1c Commissioning the Communities Selby outcomes		81%	
	Start Date	22-Sep-2011	Due Date	30-Mar-2012	
	Milestone Description	Communities Selby planning session	Milestone Due Date	24-Feb-2012	
		Develop a timetable for commissioning and procurement and phases of the work during 2011/12 (post options appraisal)		29-Jul-2011	
		Develop programme of meetings with partner group		06-Jan-2012	
		Hold meeting with CEF chairs to plan CEF development and Communities Selby		30-Nov-2011	
		Market analysis - Undertake a market analysis of providers of community development services		31-May-2011	
		Market analysis to Executive		02-Jun-2011	
		Options Appraisal on how best to 'procure' the specification (using the SDC definition in the Commissioning Strategy)		29-Jul-2011	
		Partner event on planning for Communities Selby		12-Dec-2011	
		Project Plan for onward development in place		30-Mar-2012	
Second development meeting with CEF Chairs		12-Jan-2012			
Session with the Executive set up for 19 April	30-Mar-2012				
	Action Code & Title	CS1d Performance Framework		100%	
	Start Date	22-Sep-2011	Due Date	30-Jun-2011	
	Milestone Description	Build a framework for performance monitoring on delivery of the specification and standards	Milestone Due Date	30-Jun-2011	
	Action Code & Title	CS1e Business Planning - initial set up		100%	
	Start Date	23-Aug-2011	Due Date	28-Mar-2012	
	Milestone Description	Recruit the interim seconded team	Milestone Due Date	29-Apr-2011	
	Action Code & Title	CS1f Revised Community Engagement Strategy		100%	
	Start Date	23-Aug-2011	Due Date	30-Jun-2011	
	Milestone Description	Consultations: Big picnic community engagement event	Milestone Due Date	29-Apr-2011	
		Revised community engagement strategy drafted		31-May-2011	
Revised Community Engagement Strategy to Executive	02-Jun-2011				

	Action Code & Title	CS1g Governance Arrangements		100%	
	Start Date	22-Sep-2011	Due Date	28-Mar-2012	
	Milestone Description	Undertake a review of governance arrangements related to Communities Selby	Milestone Due Date	30-Jun-2011	
	Action Code & Title	CS1h Communications Plan		75%	
	Start Date	22-Sep-2011	Due Date	30-Mar-2012	
	Milestone Description	Develop a Communications Plan for early phases of the project	Milestone Due Date	28-Apr-2011	
		Draft Communications Plan for the project		30-Nov-2011	
		Final project Communications Plan ready to implement		30-Mar-2012	
Timetable for reworked Communications Plan		27-Jan-2012			
	Action Code & Title	CS1i Community Development Plans		100%	
	Start Date	23-Aug-2011	Due Date	28-Apr-2011	
	Milestone Description	Develop a timetable for all CDPs	Milestone Due Date	28-Apr-2011	
	Action Code & Title	CS1j Managing the CEF process		66%	
	Start Date	26-Sep-2011	Due Date	30-Mar-2012	
	Milestone Description	All 5 CEFs have Community Development Plans in place	Milestone Due Date	26-Mar-2012	
		Annual report from each CEF to Council		30-Mar-2012	
		Citizenlink CEF pull-out copy drafted and photographs ready		23-Dec-2011	
		Continue to co-ordinate and support the CEFs as per the meetings schedules and work programmes		30-Mar-2012	
		Discuss Annual Report with CEF chairs		12-Jan-2012	
		Market place approach implemented		31-Oct-2011	
		Newsletter launched		12-Sep-2011	
		Update the data sets for each CEF area		30-Mar-2012	
Website relaunched	26-Dec-2011				

	Action Code & Title	CS1k Countryside Management Strategy		33%
	Start Date	02-Dec-2011	Due Date	30-Mar-2012
	Milestone Description	Draft Strategy to Executive	Milestone Due Date	30-Mar-2012
		Identify key stakeholders Strategy and Action Plan to executive		31-Oct-2011 30-Mar-2012
	Action Code & Title	CS1l Olympics 2012 projects		60%
	Start Date	26-Sep-2011	Due Date	30-Mar-2012
	Milestone Description	CEF Olympics delivered	Milestone Due Date	30-Mar-2012
		CEFs Chairs accept WLCT& Communities Selby proposal for CEF Olympics		06-Sep-2011
		Establish CEF Olympics Steering group		30-Oct-2011
		Strategy and action plan agreed by CEF chairs		12-Jan-2012
Torch route planning complete	30-Mar-2012			
	Action Code & Title	CS1m CCTV Procurement		80%
	Start Date	26-Sep-2011	Due Date	30-Mar-2012
	Milestone Description	Complete Procurement	Milestone Due Date	30-Mar-2012
		consultants report completed		26-Feb-2011
		Final Report to Executive and Council		02-Dec-2011
		Options Report to Executive		06-Jul-2011
Procurement options and specification detail report to Executive	06-Oct-2011			
	Action Code & Title	CS1n Broadband project		60%
	Start Date	26-Sep-2011	Due Date	30-Mar-2012
	Milestone Description	Broadband community officer identified	Milestone Due Date	26-Aug-2011
		Community Broadband projects delivered		30-Mar-2012
		Community Broadband Projects Identified		26-Jan-2012
		Intelligence sheet provided for Executive		
Lead Councillor identified	30-Sep-2011			

	Action Code & Title	CS1o Local Strategic Partnership (LSP)			50%
	Start Date	26-Sep-2011	Due Date	30-Mar-2012	
	Milestone Description	Implement new LSP arrangements	Milestone Due Date	30-Dec-2011	
		Review SCS		30-Mar-2012	
	Action Code & Title	CS1p Community Safety Partnership (CSP)			66%
	Start Date	26-Sep-2011	Due Date	30-Mar-2012	
	Milestone Description	Advise Access Selby, Core and Councillors on Community Safety and obligations under the Crime and disorder Act 1998	Milestone Due Date	30-Mar-2012	
		Provide support to lead member on CSP		30-Mar-2012	
		Support council on new arrangements re Police Commissioners		30-Mar-2012	
	Action Code & Title	CS1q Community First South Selby programme			66%
	Start Date	07-Dec-2011	Due Date	30-Mar-2012	
	Milestone Description	Panel established	Milestone Due Date	16-Dec-2011	
		Project commissioning process to be developed		30-Mar-2012	
	Register the programme / panel		13-Jan-2012		
	Action Code & Title	CS1r Business Planning for 2012-13			50%
	Start Date	02-Dec-2011	Due Date	30-Mar-2012	
	Milestone Description	Autumn business planning session held	Milestone Due Date	16-Nov-2011	
		Business process and resource review		31-Jan-2012	
		Communications arrangements in place as per CS1h		30-Mar-2012	
		Community Engagement Strategy - Protocol implementation		30-Mar-2012	
		Develop customer standards		30-Mar-2012	
		New Corporate Plan PIs ready for Covalent		23-Mar-2012	
		Stakeholder analysis action plan complete		30-Dec-2011	
Team competency programme in place	30-Dec-2011				
	Risk Code & Title	WTT_TSO000 Communities Selby Risk Register 2011-2012			
	Current Impact Description		Current Rating Description		
	Target Impact Description		Target Rating Description		

	Risk Code & Title	WTT_TSO001 Capacity within Communities Selby to support the CEFs			
	Current Impact Description	Marginal	Current Rating Description		IBL2 Noticeable
	Target Impact Description	Marginal	Target Rating Description		IBL1 Noticeable
	Risk Code & Title	WTT_TSO002 AVS unwilling to support development of Communities Selby			
	Current Impact Description	Critical	Current Rating Description		IDL2 Significant
	Target Impact Description	Medium	Target Rating Description		ICL1 Noticeable
	Risk Code & Title	WTT_TSO003 Ambition and/or desired outcomes of partners may differ			
	Current Impact Description	Medium	Current Rating Description		ICL3 Significant
	Target Impact Description	Medium	Target Rating Description		ICL2 Noticeable
	Risk Code & Title	WTT_TSO004 Communities Selby development fails			
	Current Impact Description	Catastrophic	Current Rating Description		IEL3 Critical
	Target Impact Description	Marginal	Target Rating Description		IBL1 Noticeable
	Risk Code & Title	WTT_TSO005 Loss of control over Communities Selby			
	Current Impact Description	Medium	Current Rating Description		ICL3 Significant
	Target Impact Description	Medium	Target Rating Description		ICL2 Noticeable
	Risk Code & Title	WTT_TSO006 Lack of political support for Communities Selby			
	Current Impact Description	Critical	Current Rating Description		IDL4 Critical
	Target Impact Description	Marginal	Target Rating Description		IBL2 Noticeable
	Risk Code & Title	WTT_TSO007 Ineffective communication strategy			
	Current Impact Description	Medium	Current Rating Description		ICL3 Significant
	Target Impact Description	Marginal	Target Rating Description		IBL2 Noticeable



Report Reference Number **SC/11/22** **Agenda Item No: 12**

To: **Scrutiny Committee**
Date: **20 March 2012**
Author: **Karen Mann, Democratic Services Officer**
Lead Officer: **Karen Iveson, Executive Director**

Title: **Crime and Disorder Update**

Summary:

This report summarises crime data within the Selby District Ward areas and is supplied by North Yorkshire Police Authority and Community Safety Partnership. The information and figures contained within the appendices are correct at the time of extraction from the incident reporting database however are subject to change as crimes types can be reclassified following investigation.

Recommendation

Councillors scrutinise the work of North Yorkshire Police, North Yorkshire Police Authority and the Community Safety Partnership and consider their priorities for the area.

Reason for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities.

1. Introduction and background

North Yorkshire Police Authority (NYPA) and the Community Safety Partnership (CSP) submit quarterly reports to give the committee an update on local Policing. As part of the police reform and social responsibility bill and the national agenda for Safer Neighbourhoods, every quarter the Safer Neighbourhood Teams identify three key policing priorities for an inspector led area, in consultation with the local community.

2. The Report

- 2.1 The Community Safety Partnership have submitted their Performance Management Report (Appendix A), along with their Crime Performance Exception Report (Appendix B).
- 2.2 The Community Safety Partnership has included the Performance Status Report which details the partnerships priorities and key issues (Appendix C).
- 2.3 CSP have submitted the Selby Nightsafe Task Group Performance data which is the updated version of the North Yorkshire CSP Analyst supplied by Crime and ASB statistics (Appendix D).
- 2.4 NYPA have submitted their monthly service standard performance report (Appendix E) and Crime Data by Ward's, breaking down statistics for 10/11 against 11/12 (Appendix F).
- 2.5 NY Safer Neighbourhood Teams must target community safety issues that matter most to the public and focus resources to ensure positive community outcomes. Safer Neighbourhood priority settings identify concerns raised by the residents in the area, enabling local consultation to influence policing when tackling local issues. Issues that are not resolved within the quartile time span are subsequently rolled forward to the next quartile until successfully actioned (see Appendix G).

Contact Officer: Karen Mann, Democratic Services

Appendix A CSP Performance Management Report

Appendix B CSP Crime Performance Exception Report

Appendix C CSP Performance Status Report

Appendix D CSP Selby Nightsafe Task Group Performance Report

Appendix E Service Standards Performance Report for January 2012

Appendix F Police Crime Data to January 2012

Appendix G Safer Neighbourhood Team Priority Setting Table

CSP Performance Management

Selby

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Acquisitive Crime*
 - Anti-Social Behaviour*
 - Violent Crime*
 - Business Crime*
 - Iquanta Comparison*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - NI 16 - Serious Aquisitive Crime

Totals

Target 2013-14

562

Forecast

631

Cumulative

473

Target Monthly Total

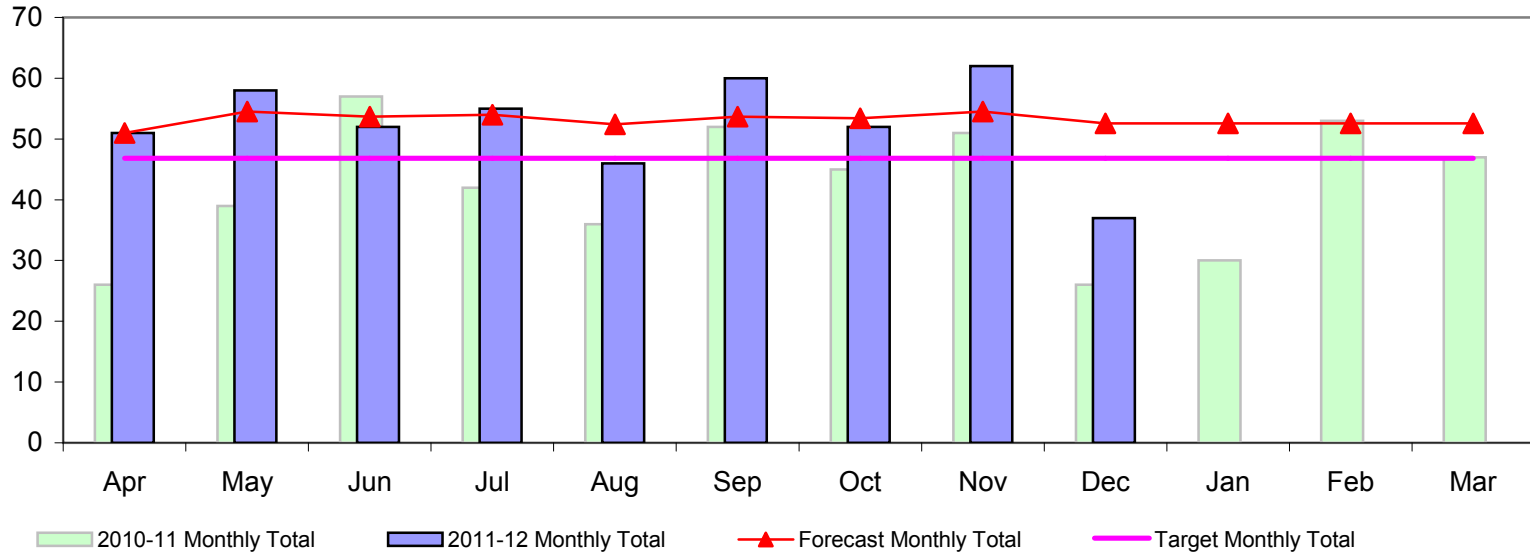
46.8

Previous Years

2007-08	881
2008-09	878
2009-10	624
2010-11	504

Milestone Targets

2011-12	593
2012-13	577
2013-14	562



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)**

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	51	26	64
May	58	39	54
Jun	52	57	58
Jul	55	42	63
Aug	46	36	36
Sep	60	52	43
Oct	52	45	66
Nov	62	51	60
Dec	37	26	52
Jan		30	43
Feb		53	49
Mar		47	36

Selby - Domestic burglary (incl. attempts)

Totals

Target 2013-14

176

Forecast

233

Cumulative

175

Target Monthly Total

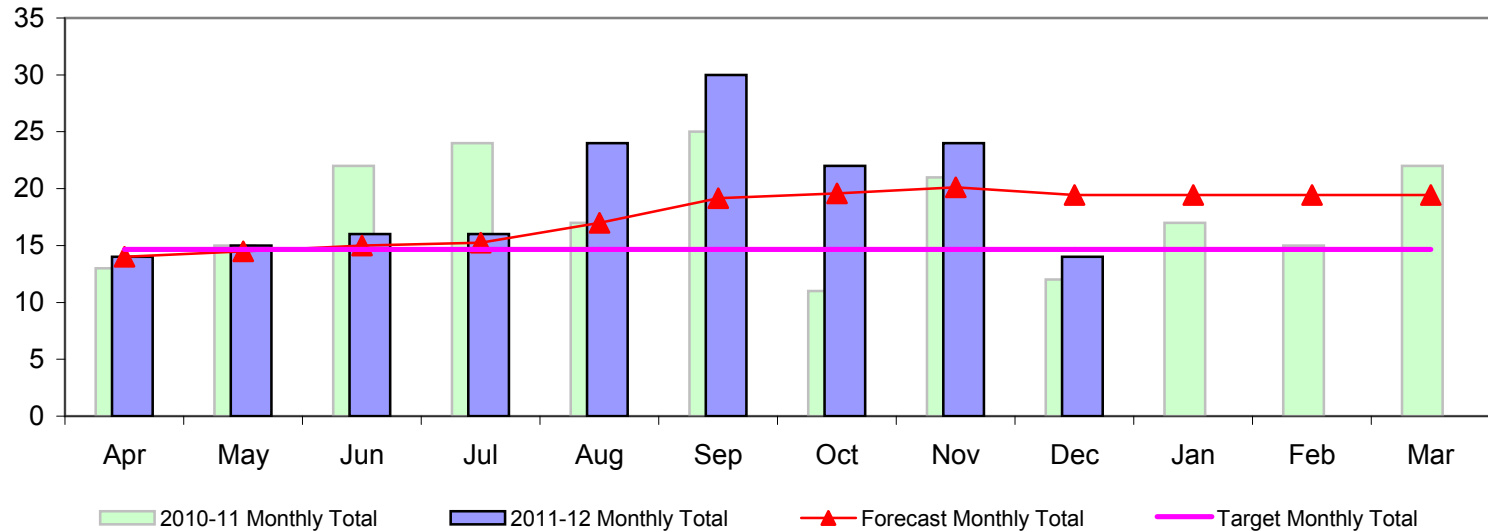
14.7

Previous Years

2007-08	276
2008-09	240
2009-10	195
2010-11	214

Milestone Targets

2011-12	185
2012-13	180
2013-14	176



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	14	13	10
May	15	15	17
Jun	16	22	15
Jul	16	24	15
Aug	24	17	16
Sep	30	25	13
Oct	22	11	21
Nov	24	21	25
Dec	14	12	19
Jan		17	14
Feb		15	19
Mar		22	11

Selby - Theft from a vehicle (incl. attempts)

Totals

Target 2013-14

240

Forecast

267

Cumulative

200

Target Monthly Total

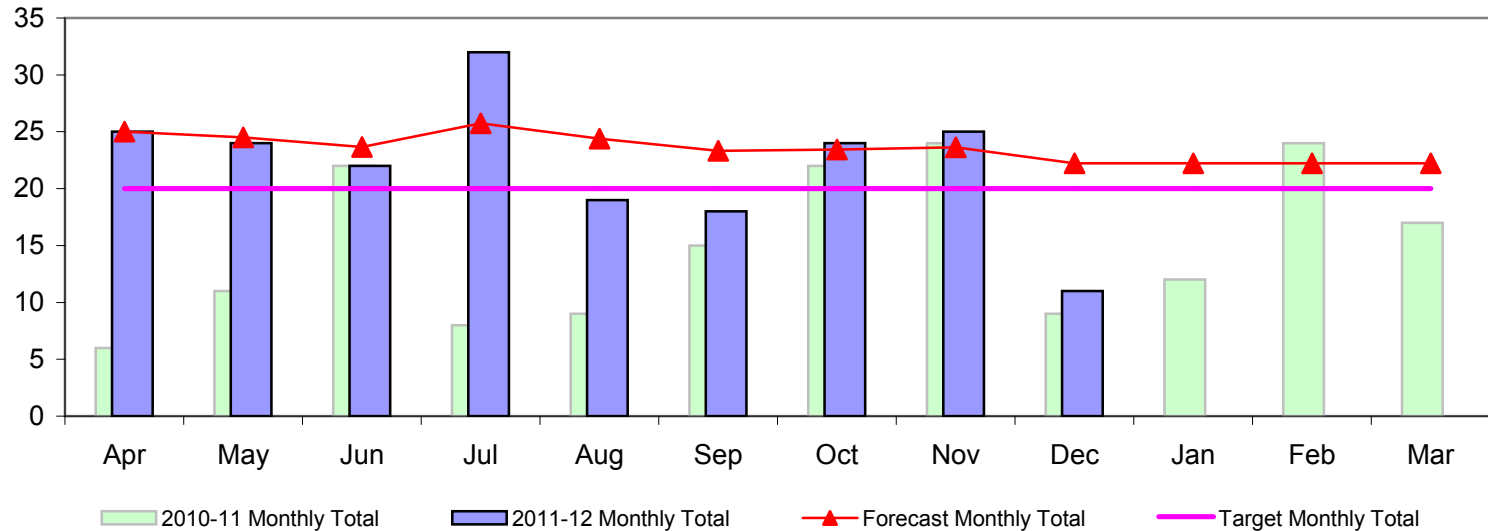
20.0

Previous Years

2007-08	322
2008-09	411
2009-10	267
2010-11	179

Milestone Targets

2011-12	254
2012-13	247
2013-14	240



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	25	6	30
May	24	11	27
Jun	22	22	31
Jul	32	8	22
Aug	19	9	12
Sep	18	15	18
Oct	24	22	30
Nov	25	24	25
Dec	11	9	21
Jan		12	16
Feb		24	20
Mar		17	15

Selby - Theft or unauthorised taking of vehicle (incl. attempts)

Totals

Target 2013-14

126

Forecast

107

Cumulative

80

Target Monthly Total

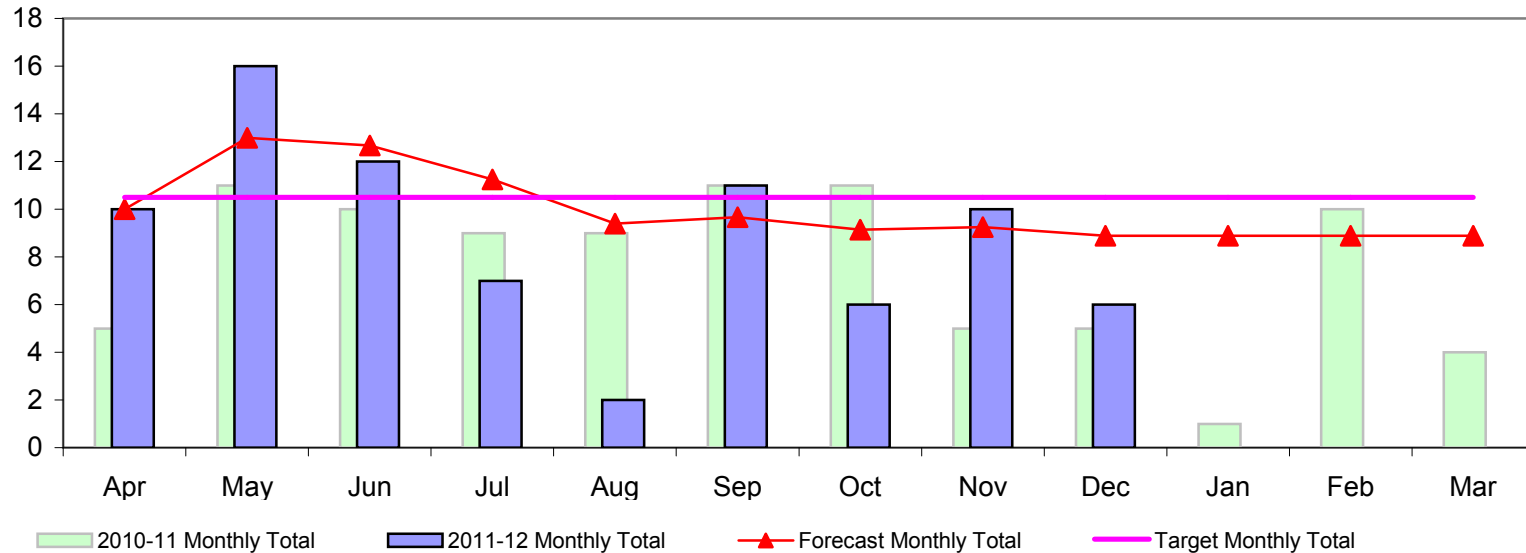
10.5

Previous Years

2007-08	200
2008-09	197
2009-10	140
2010-11	91

Milestone Targets

2011-12	133
2012-13	130
2013-14	126



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	10	5	22
May	16	11	9
Jun	12	10	11
Jul	7	9	24
Aug	2	9	7
Sep	11	11	9
Oct	6	11	14
Nov	10	5	10
Dec	6	5	11
Jan	-	1	10
Feb	-	10	6
Mar	-	4	7

Selby - Aggravated Burglary in a Dwelling

Totals

Target 2013-14

3

Forecast

3

Cumulative

2

Target Monthly Total

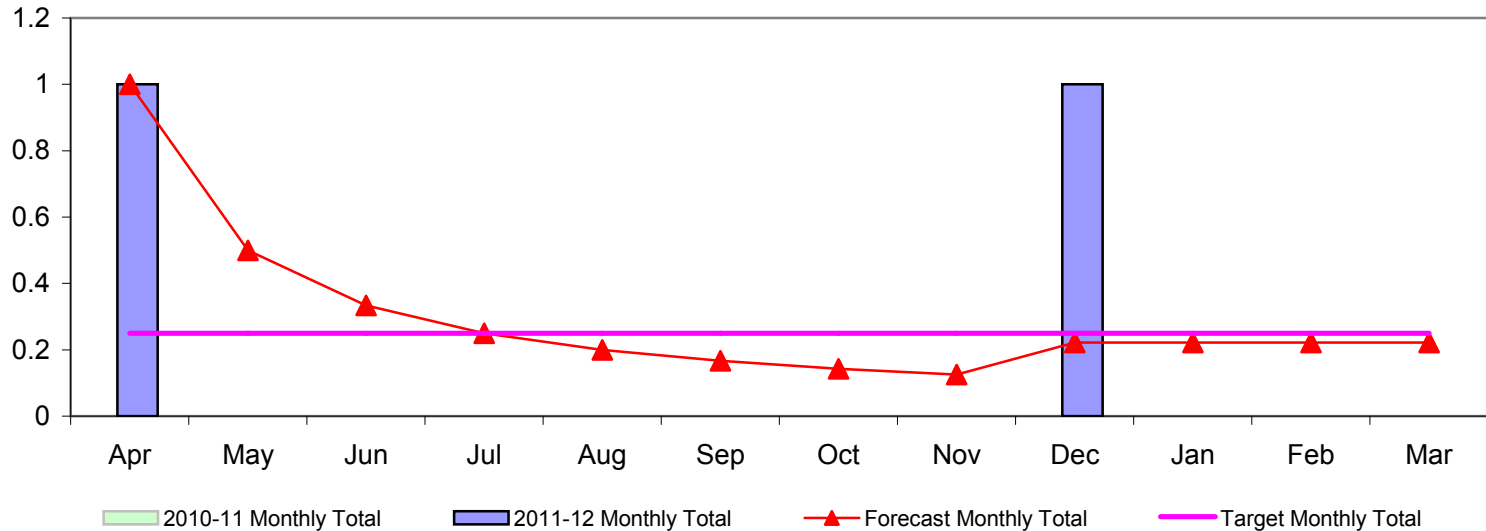
0.3

Previous Years

2007-08	1
2008-09	0
2009-10	3
2010-11	0

Milestone Targets

2011-12	3
2012-13	3
2013-14	3



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	1	0	0
Jan	0	0	1
Feb	0	0	2
Mar	0	0	0

Selby - Robbery of personal property

Totals

Target 2013-14

13

Forecast

11

Cumulative

8

Target Monthly Total

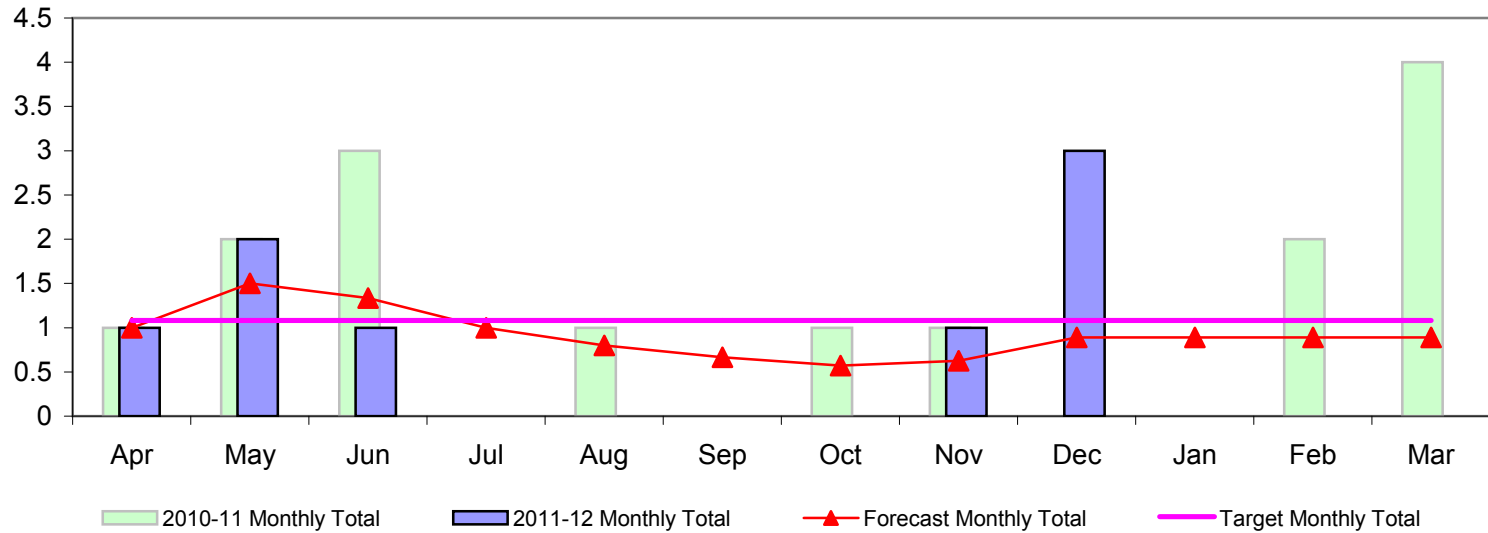
1.1

Previous Years

2007-08	13
2008-09	9
2009-10	14
2010-11	15

Milestone Targets

2011-12	13
2012-13	13
2013-14	13



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1	1	2
May	2	2	1
Jun	1	3	1
Jul	0	0	1
Aug	0	1	1
Sep	0	0	3
Oct	0	1	0
Nov	1	1	0
Dec	3	0	1
Jan		0	0
Feb		2	2
Mar		4	2

Selby - Robbery of Business Property

Totals

Target 2013-14

4

Forecast

4

Cumulative

3

Target Monthly Total

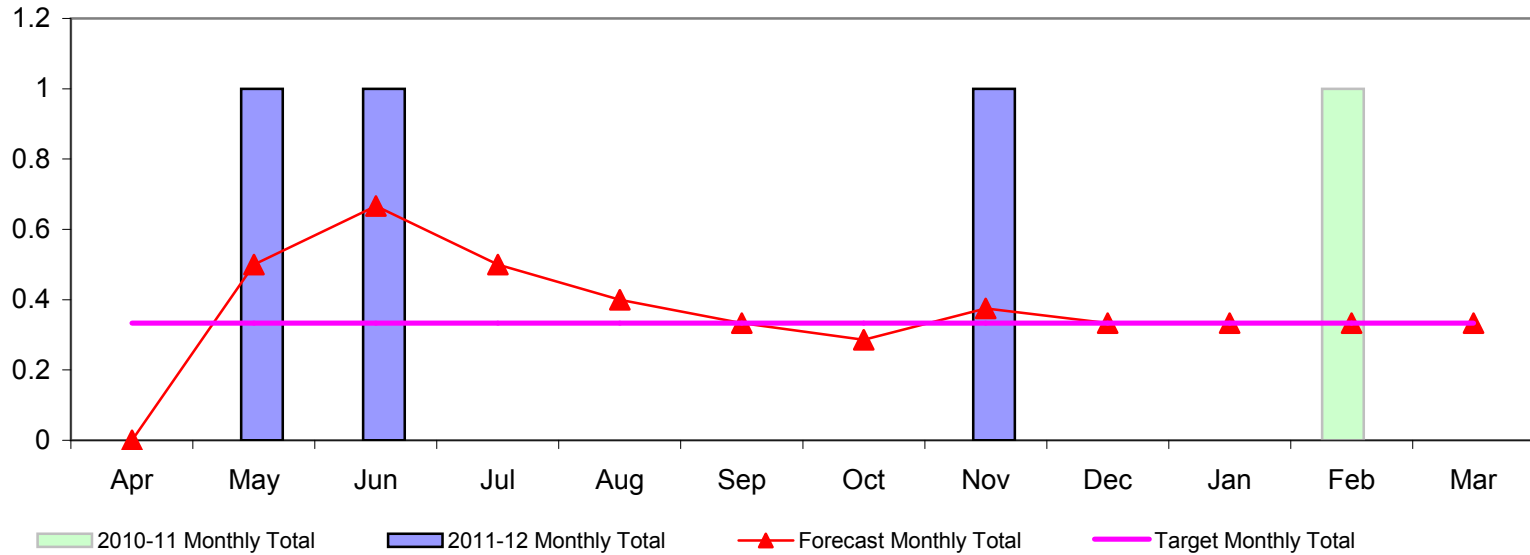
0.3

Previous Years

2007-08	4
2008-09	7
2009-10	4
2010-11	1

Milestone Targets

2011-12	4
2012-13	4
2013-14	4



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	0	0	0
May	1	0	0
Jun	1	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	1
Nov	1	0	0
Dec	0	0	0
Jan		0	2
Feb		1	0
Mar		0	1

Selby - Aggravated Vehicle Taking

Totals

Target 2013-14

1

Forecast

7

Cumulative

5

Target Monthly Total

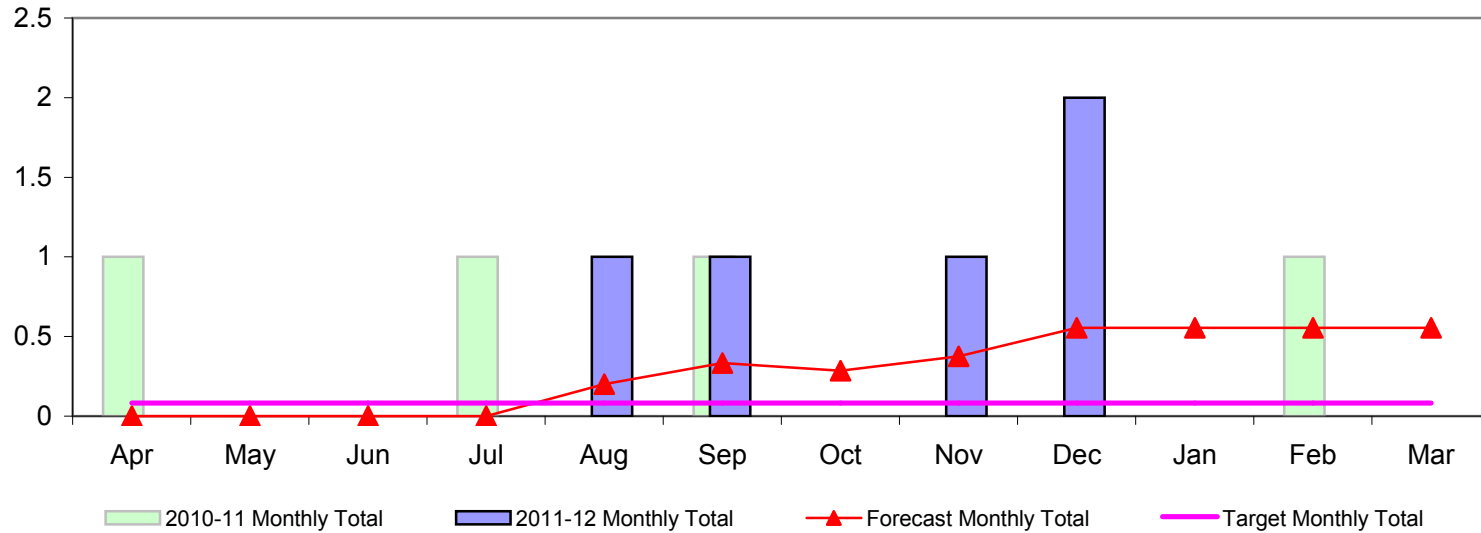
0.1

Previous Years

2007-08	17
2008-09	14
2009-10	1
2010-11	4

Milestone Targets

2011-12	1
2012-13	1
2013-14	1



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	0	1	0
May	0	0	0
Jun	0	0	0
Jul	0	1	1
Aug	1	0	0
Sep	1	1	0
Oct	0	0	0
Nov	1	0	0
Dec	2	0	0
Jan		0	0
Feb		1	0
Mar		0	0

Selby - Burglary of a Non-Dwelling

Totals

Target 2013-14

362

Forecast

320

Cumulative

240

Target Monthly Total

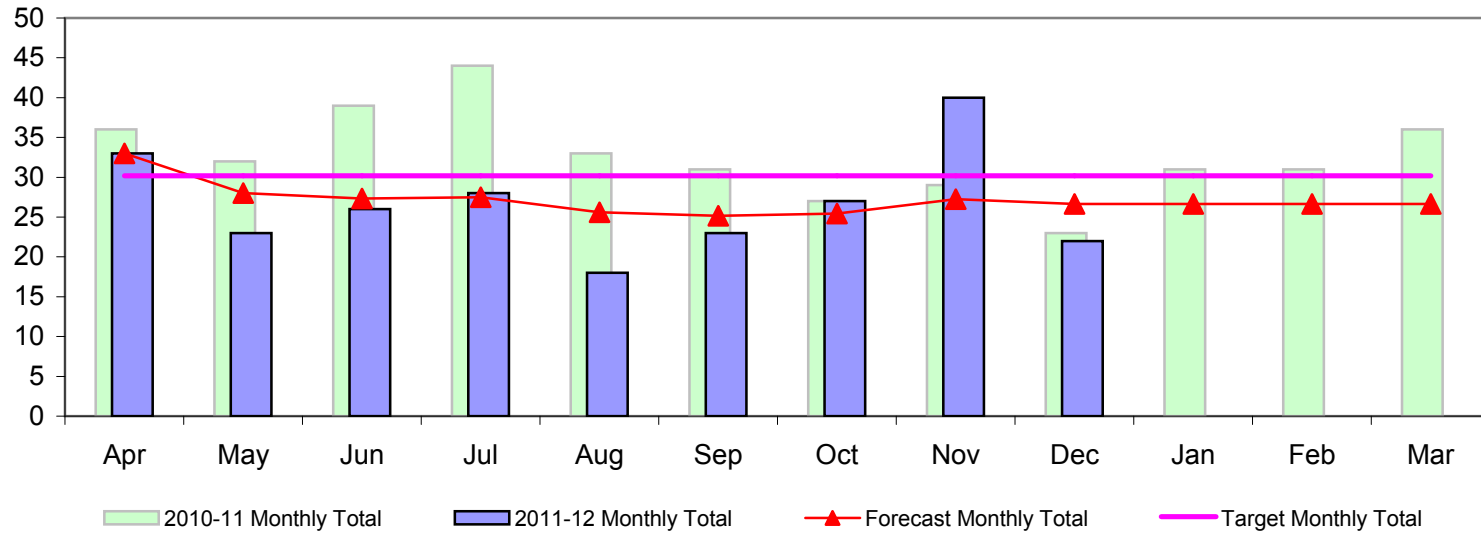
30.2

Previous Years

2007-08	400
2008-09	593
2009-10	381
2010-11	392

Milestone Targets

2011-12	371
2012-13	367
2013-14	362



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	33	36	33
May	23	32	32
Jun	26	39	36
Jul	28	44	41
Aug	18	33	38
Sep	23	31	28
Oct	27	27	34
Nov	40	29	36
Dec	22	23	25
Jan		31	26
Feb		31	19
Mar		36	33

Selby - Theft or unauthorised taking of a cycle

Totals

Target 2013-14

78

Forecast

67

Cumulative

50

Target Monthly Total

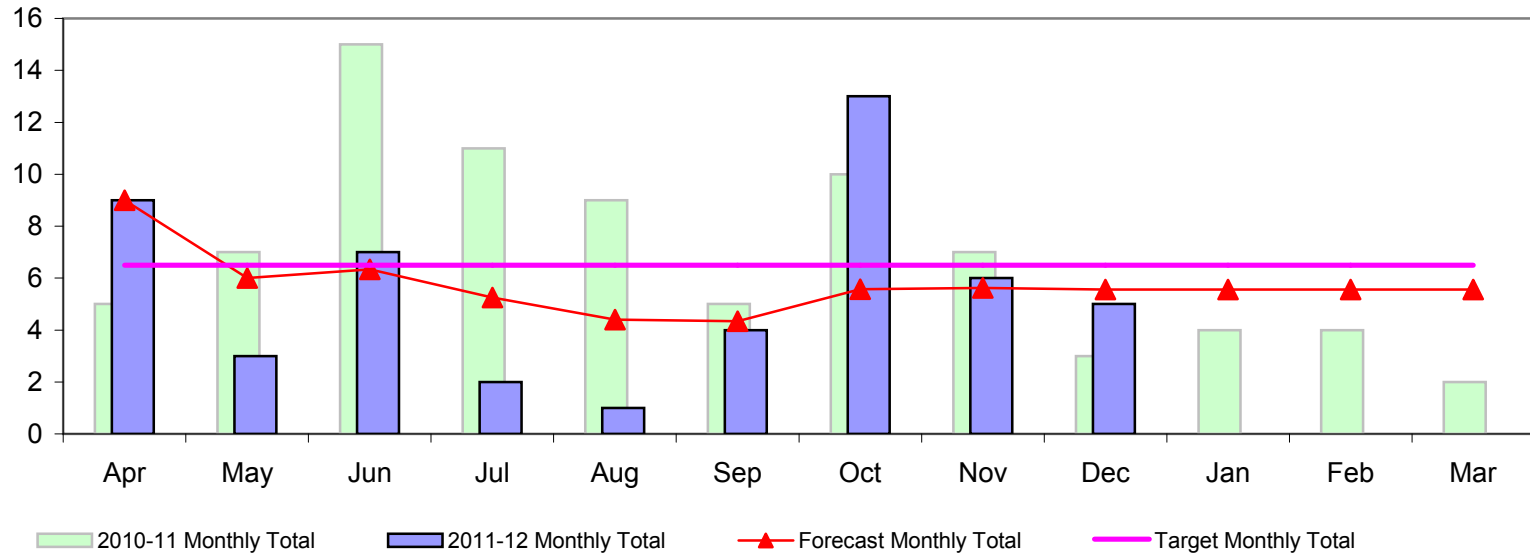
6.5

Previous Years

2007-08	98
2008-09	87
2009-10	87
2010-11	82

Milestone Targets

2011-12	83
2012-13	80
2013-14	78



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	5	11
May	3	7	5
Jun	7	15	7
Jul	2	11	6
Aug	1	9	10
Sep	4	5	8
Oct	13	10	12
Nov	6	7	7
Dec	5	3	9
Jan		4	2
Feb		4	2
Mar		2	8

Selby - Criminal damage (excl. 59)

Totals

Target 2013-14

683

Forecast

567

Cumulative

425

Target Monthly Total

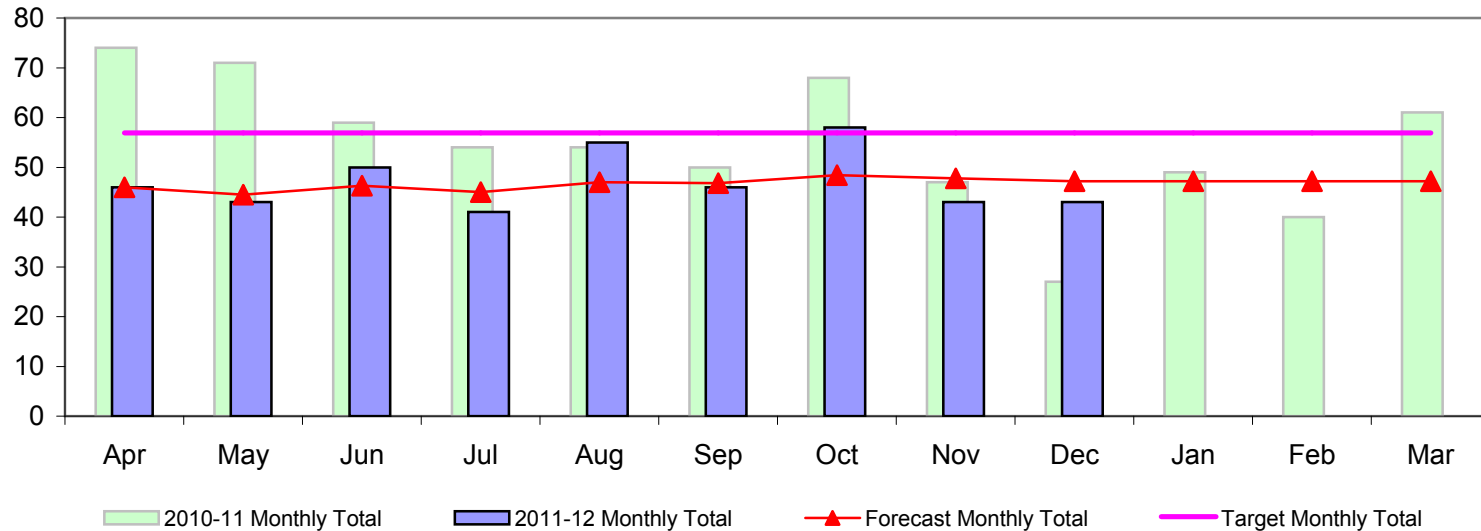
56.9

Previous Years

2007-08	1141
2008-09	1008
2009-10	759
2010-11	654

Milestone Targets

2011-12	721
2012-13	702
2013-14	683



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)**

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	46	74	79
May	43	71	75
Jun	50	59	66
Jul	41	54	58
Aug	55	54	65
Sep	46	50	66
Oct	58	68	83
Nov	43	47	64
Dec	43	27	64
Jan		49	64
Feb		40	42
Mar		61	33

Selby - NYP Recorded ASB Calls for Service

Totals

Target 2013-14

4468

Forecast

3608

Cumulative

2706

Target Monthly Total

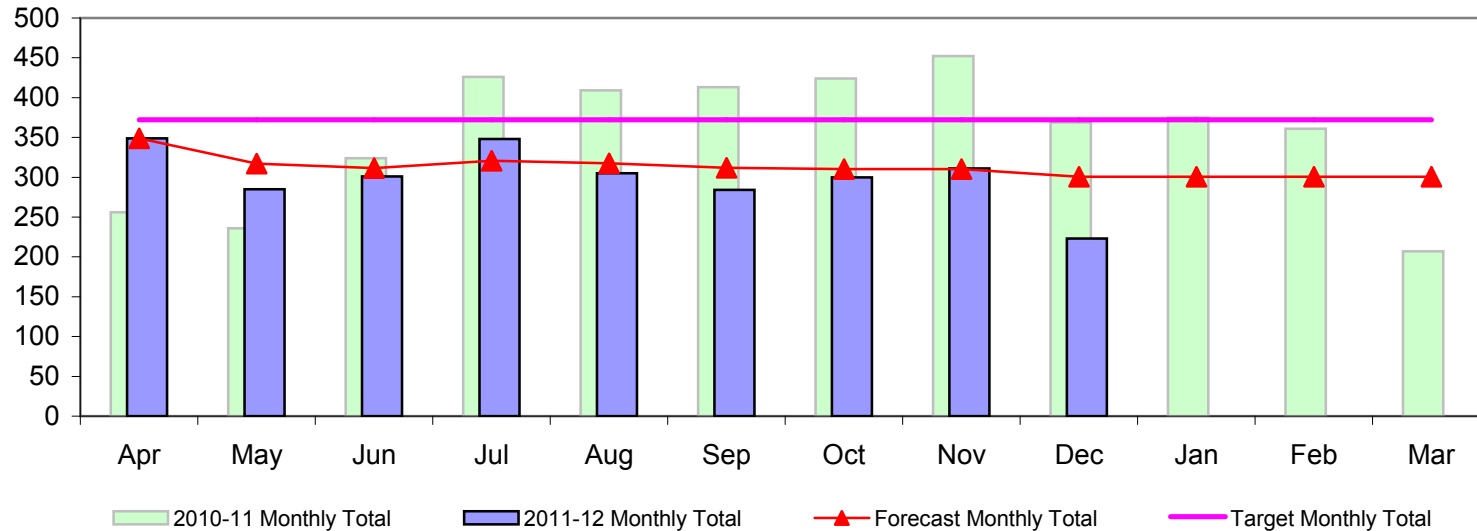
372.3

Previous Years

2007-08	4327
2008-09	4374
2009-10	4703
2010-11	4252

Milestone Targets

2011-12	4585
2012-13	4527
2013-14	4468



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	349	256	408
May	285	236	284
Jun	301	324	374
Jul	348	426	437
Aug	305	409	386
Sep	284	413	374
Oct	300	424	407
Nov	311	452	468
Dec	223	369	382
Jan		375	462
Feb		361	410
Mar		207	311

Selby - SDC Recorded ASB Calls for Service

Totals

Target 2013-14

1640

Forecast

1558

Cumulative

649

Target Monthly Total

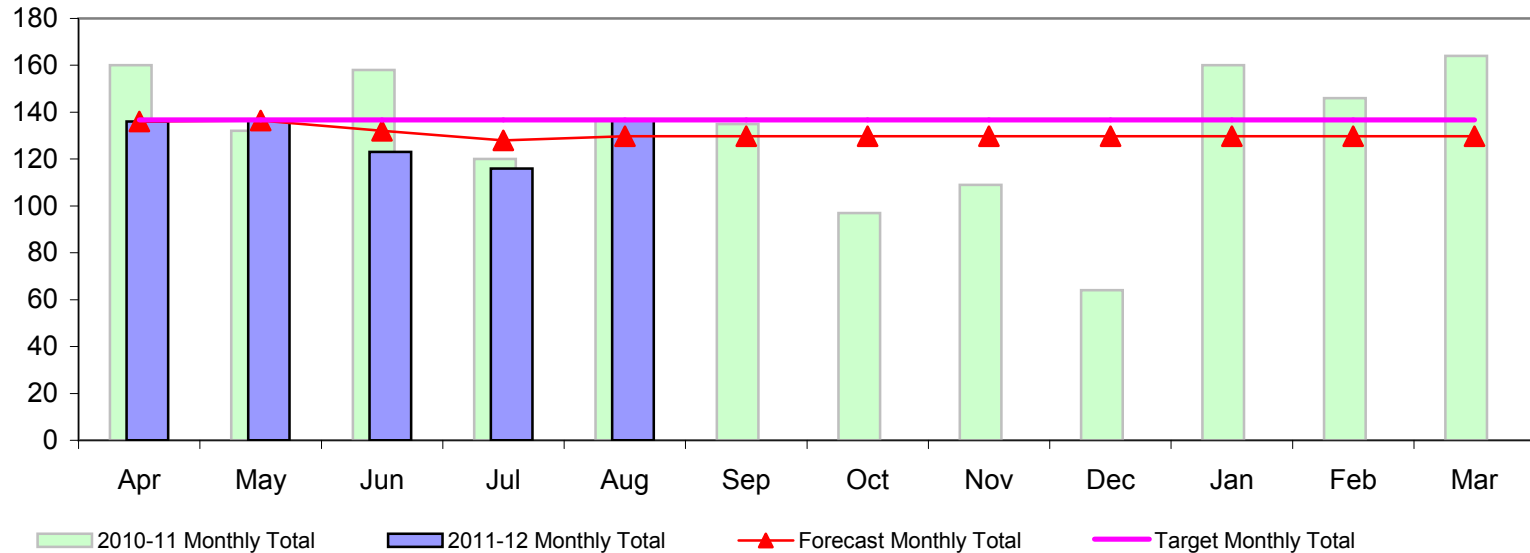
136.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	1726
2010-11	1494

Milestone Targets

2011-12	1683
2012-13	1661
2013-14	1640



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	136	160	169
May	137	132	134
Jun	123	158	148
Jul	116	120	155
Aug	137	137	142
Sep	x	135	119
Oct	x	97	105
Nov	x	109	128
Dec	x	64	109
Jan		160	139
Feb		146	163
Mar		164	215

Selby - All Violent Crime

Totals

Target 2013-14

744

Forecast

775

Cumulative

581

Target Monthly Total

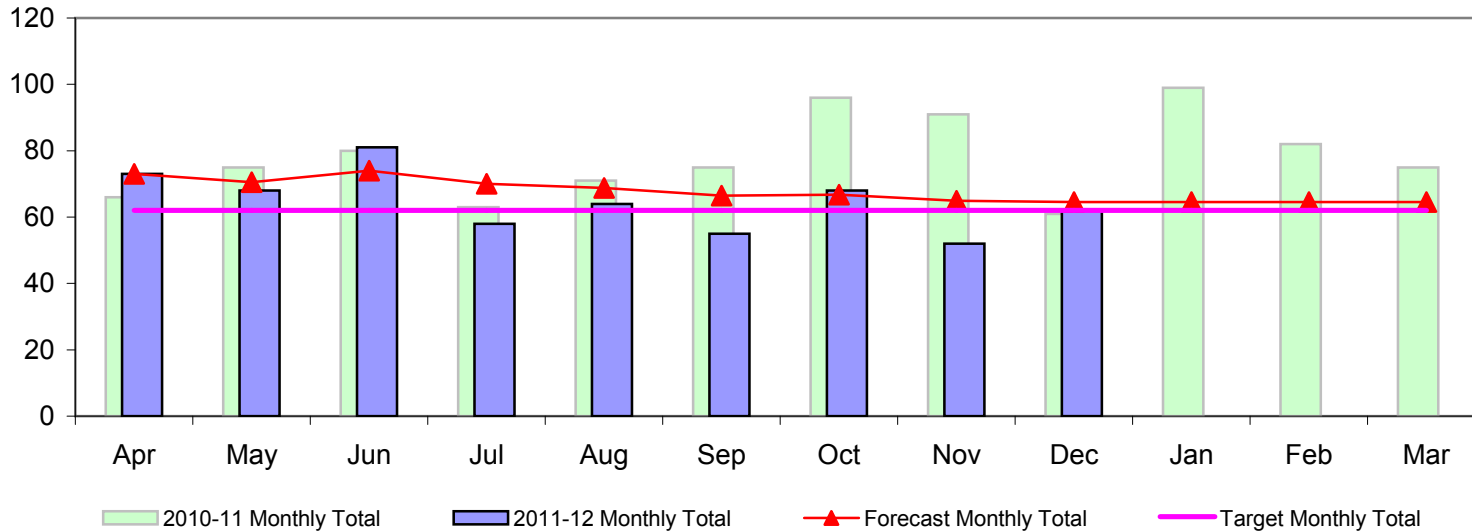
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934

Milestone Targets

2011-12	763
2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	73	66	54
May	68	75	59
Jun	81	80	64
Jul	58	63	57
Aug	64	71	75
Sep	55	75	76
Oct	68	96	68
Nov	52	91	70
Dec	62	61	71
Jan		99	64
Feb		82	59
Mar		75	66

Selby - Domestic Violence Incidents

Totals

Target 2013-14

963

Forecast

617

Cumulative

360

Target Monthly Total

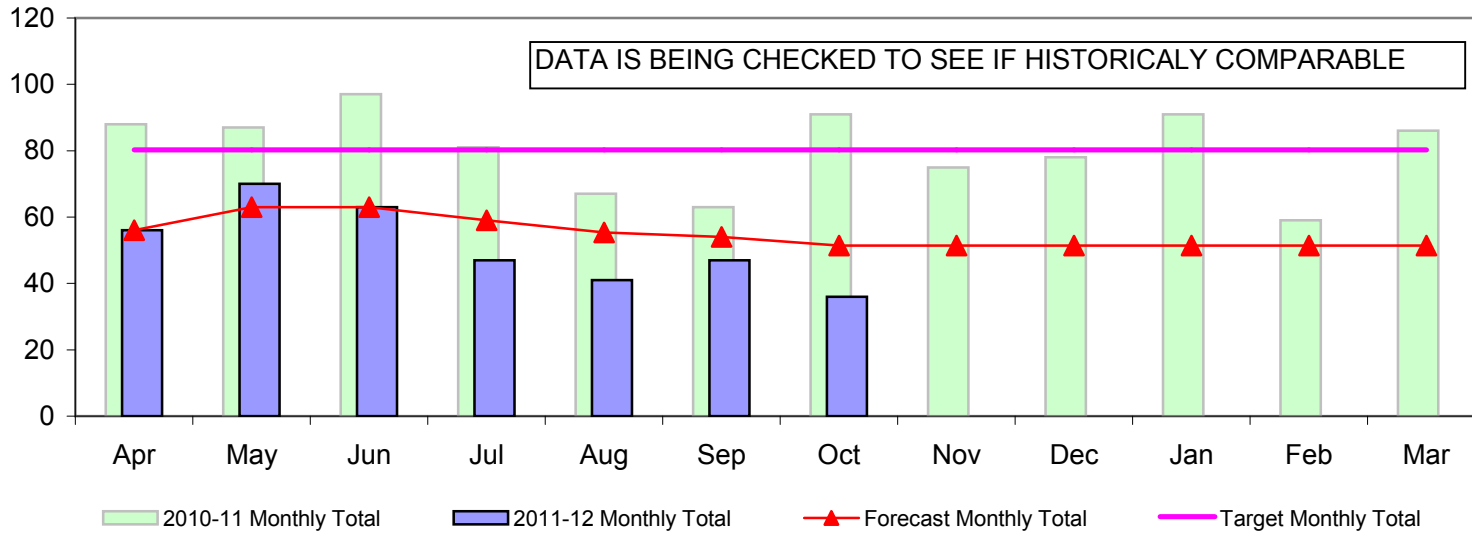
80.3

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	963

Milestone Targets

2011-12	963
2012-13	963
2013-14	963



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	56	88	NA
May	70	87	NA
Jun	63	97	NA
Jul	47	81	NA
Aug	41	67	NA
Sep	47	63	NA
Oct	36	91	NA
Nov	x	75	NA
Dec	x	78	NA
Jan		91	NA
Feb		59	NA
Mar		86	NA

Selby - Domestic Violence Level 3 Incidents

Totals

Target 2013-14

128

Forecast

84

Cumulative

49

Target Monthly Total

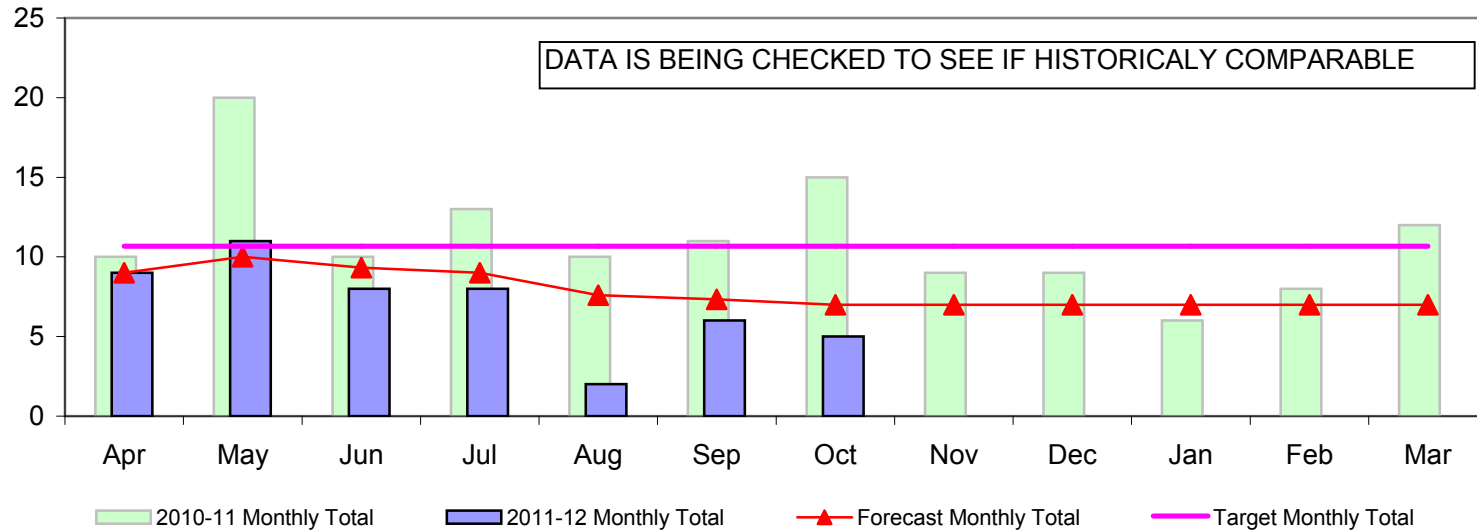
10.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	133

Milestone Targets

2011-12	131
2012-13	129
2013-14	128



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	10	NA
May	11	20	NA
Jun	8	10	NA
Jul	8	13	NA
Aug	2	10	NA
Sep	6	11	NA
Oct	5	15	NA
Nov	x	9	NA
Dec	x	9	NA
Jan		6	NA
Feb		8	NA
Mar		12	NA

Selby - % Repeat Incidents

Totals

Target 2013-14

21%

Forecast

22%

Cumulative

Target Monthly Total

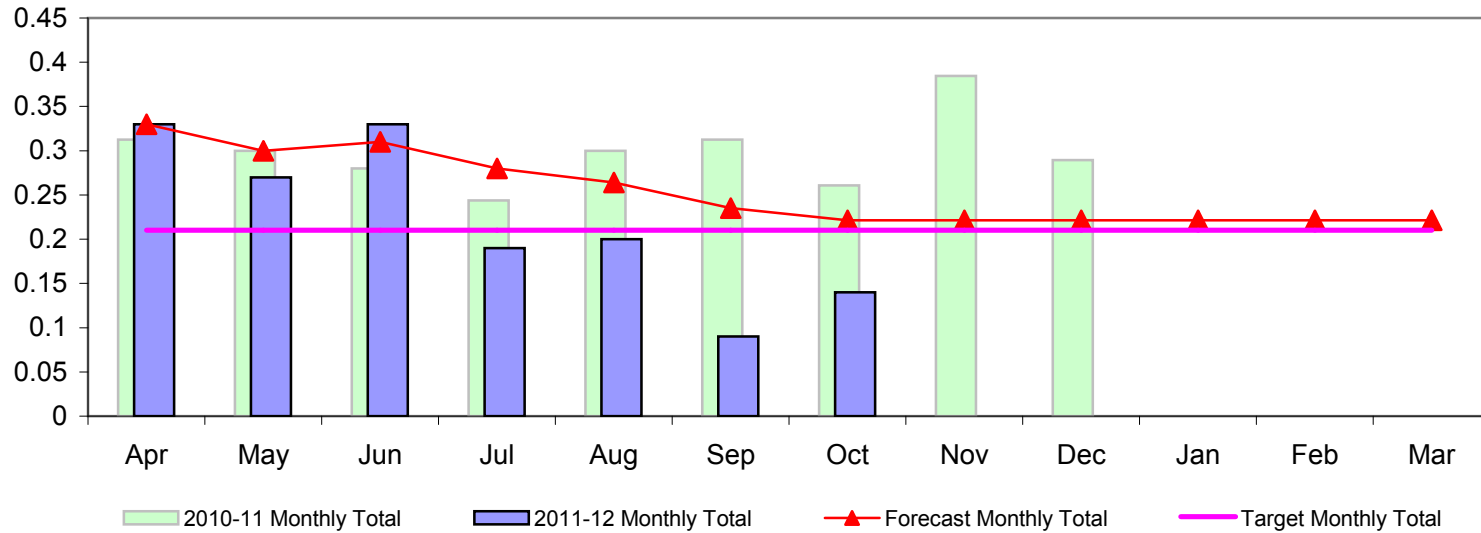
21.0%

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	22%

Milestone Targets

2011-12	22 %
2012-13	22 %
2013-14	21 %



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	33%	31%	NA
May	27%	30%	NA
Jun	33%	28%	NA
Jul	19%	24%	NA
Aug	20%	30%	NA
Sep	9%	31%	NA
Oct	14%	26%	NA
Nov	x	38%	NA
Dec	x	29%	NA
Jan		NA	NA
Feb		NA	NA
Mar		NA	NA

Selby - Shoplifting

Totals

Target 2013-14

165

Forecast

125

Cumulative

94

Target Monthly Total

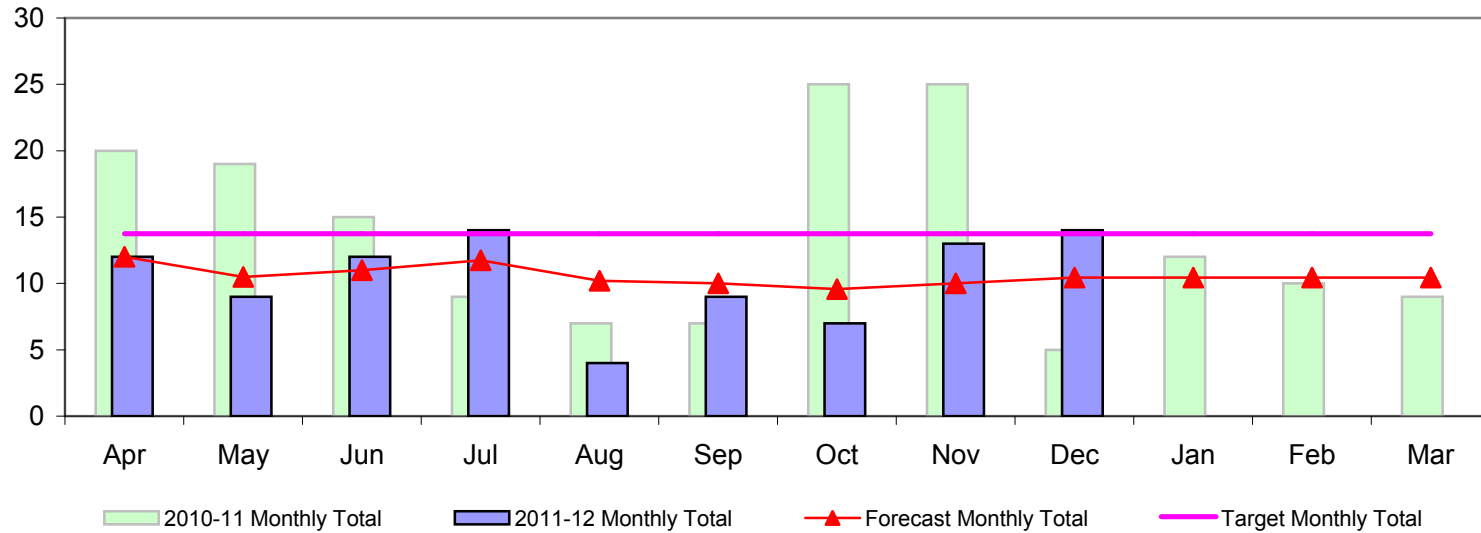
13.8

Previous Years

2007-08	164
2008-09	192
2009-10	174
2010-11	163

Milestone Targets

2011-12	170
2012-13	167
2013-14	165



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	12	20	21
May	9	19	9
Jun	12	15	16
Jul	14	9	16
Aug	4	7	17
Sep	9	7	12
Oct	7	25	12
Nov	13	25	13
Dec	14	5	14
Jan		12	13
Feb		10	14
Mar		9	17

Selby - Fraud

Totals

Target 2013-14

54

Forecast

55

Cumulative

41

Target Monthly Total

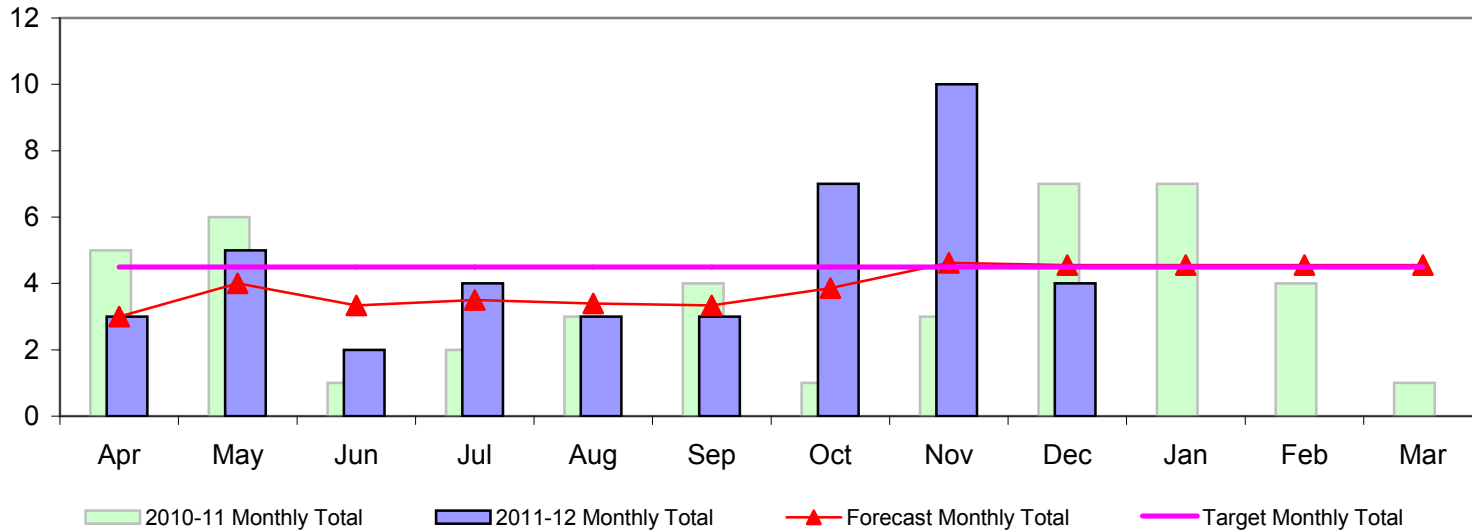
4.5

Previous Years

2007-08	72
2008-09	67
2009-10	57
2010-11	44

Milestone Targets

2011-12	56
2012-13	55
2013-14	54



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	3	5	8
May	5	6	5
Jun	2	1	9
Jul	4	2	5
Aug	3	3	5
Sep	3	4	5
Oct	7	1	4
Nov	10	3	3
Dec	4	7	5
Jan		7	2
Feb		4	5
Mar		1	1

Selby - Theft by an Employee

Totals

Target 2013-14

14

Forecast

5

Cumulative

4

Target Monthly Total

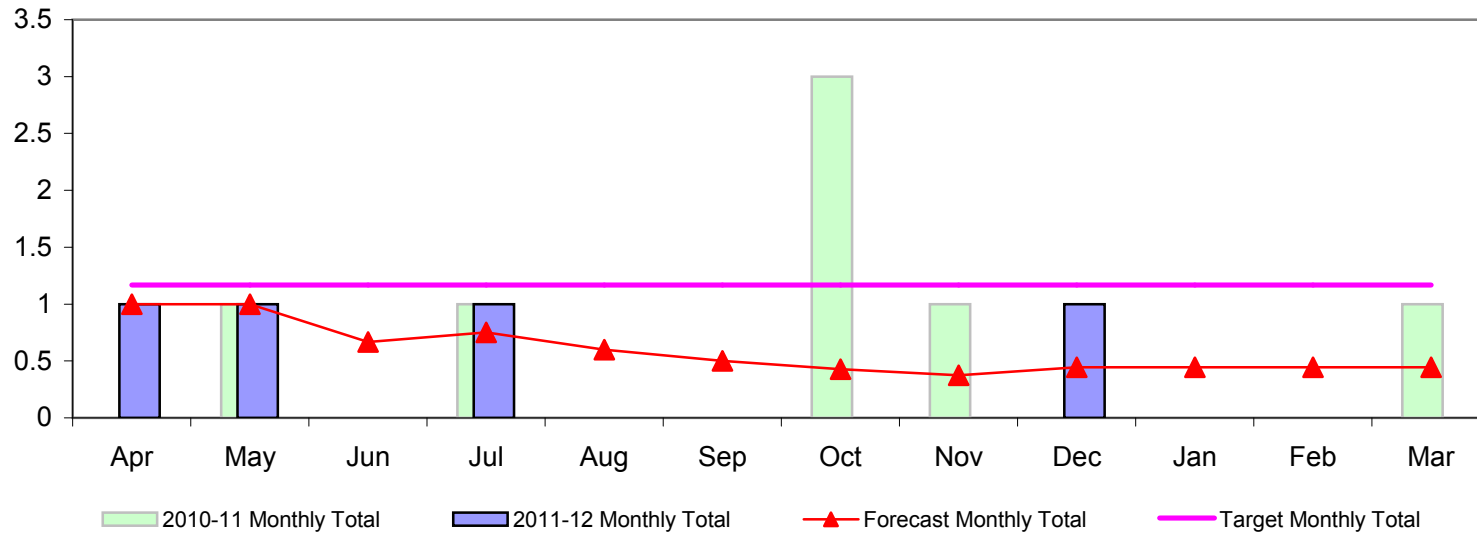
1.2

Previous Years

2007-08	8
2008-09	8
2009-10	15
2010-11	6

Milestone Targets

2011-12	15
2012-13	14
2013-14	14



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1	0	2
May	1	1	1
Jun	0	0	2
Jul	1	1	2
Aug	0	0	1
Sep	0	0	0
Oct	0	3	1
Nov	0	1	1
Dec	1	0	4
Jan	0	0	0
Feb	0	0	1
Mar	0	1	0

Selby - Burglary of a Business Premise

Totals

Target 2013-14

203

Forecast

115

Cumulative

86

Target Monthly Total

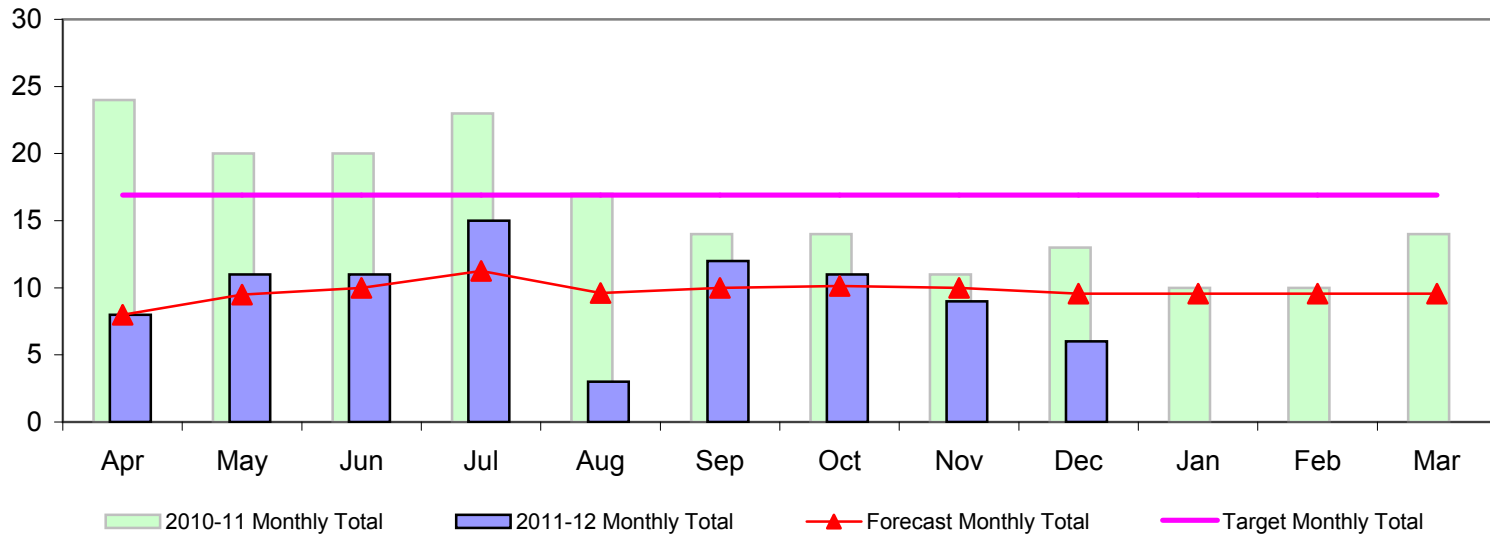
16.9

Previous Years

2007-08	159
2008-09	204
2009-10	142
2010-11	190

Milestone Targets

2011-12	209
2012-13	206
2013-14	203



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	8	24	1
May	11	20	14
Jun	11	20	10
Jul	15	23	21
Aug	3	17	15
Sep	12	14	12
Oct	11	14	7
Nov	9	11	13
Dec	6	13	20
Jan		10	10
Feb		10	9
Mar		14	10

Selby - Hate Crime

Totals

Target 2013-14

46

Forecast

31

Cumulative

23

Target Monthly Total

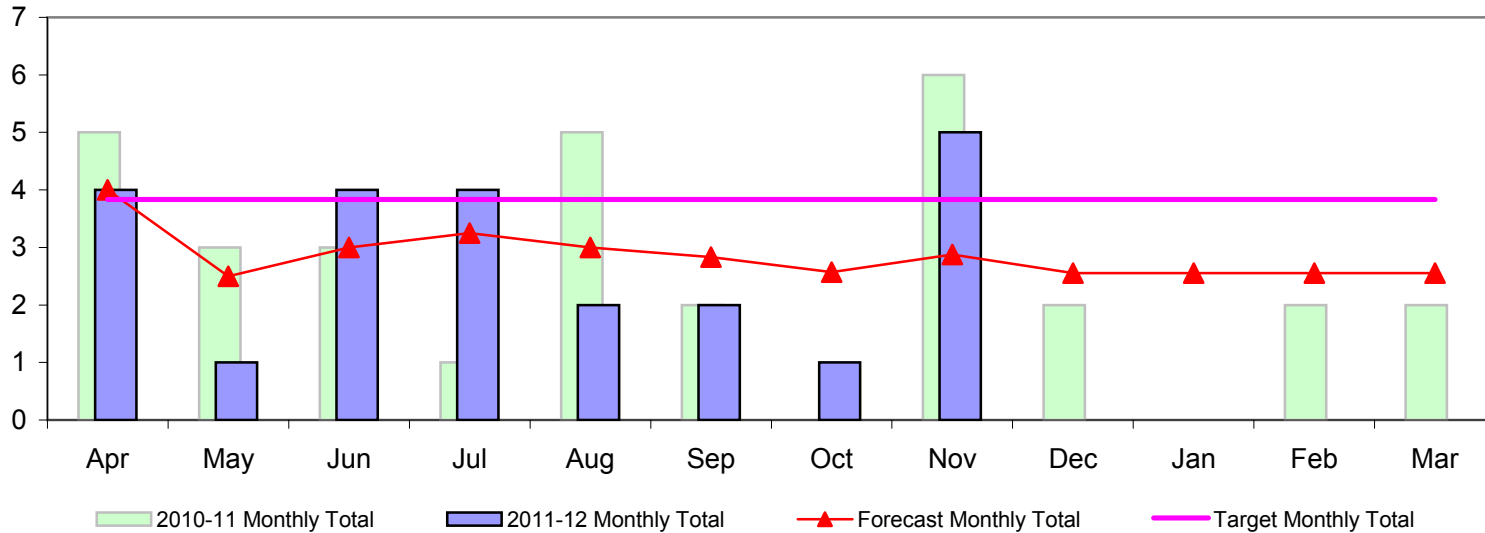
3.8

Previous Years

2007-08	NA
2008-09	34
2009-10	46
2010-11	31

Milestone Targets

2011-12	46
2012-13	46
2013-14	46



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	4	5	2
May	1	3	1
Jun	4	3	3
Jul	4	1	2
Aug	2	5	9
Sep	2	2	6
Oct	1	0	2
Nov	5	6	8
Dec	0	2	5
Jan		0	2
Feb		2	3
Mar		2	3

Selby - All Crime (from IQUANTA)

Totals

Target 2013-14

3529

Forecast

3662

Cumulative

2441

Target Monthly Total

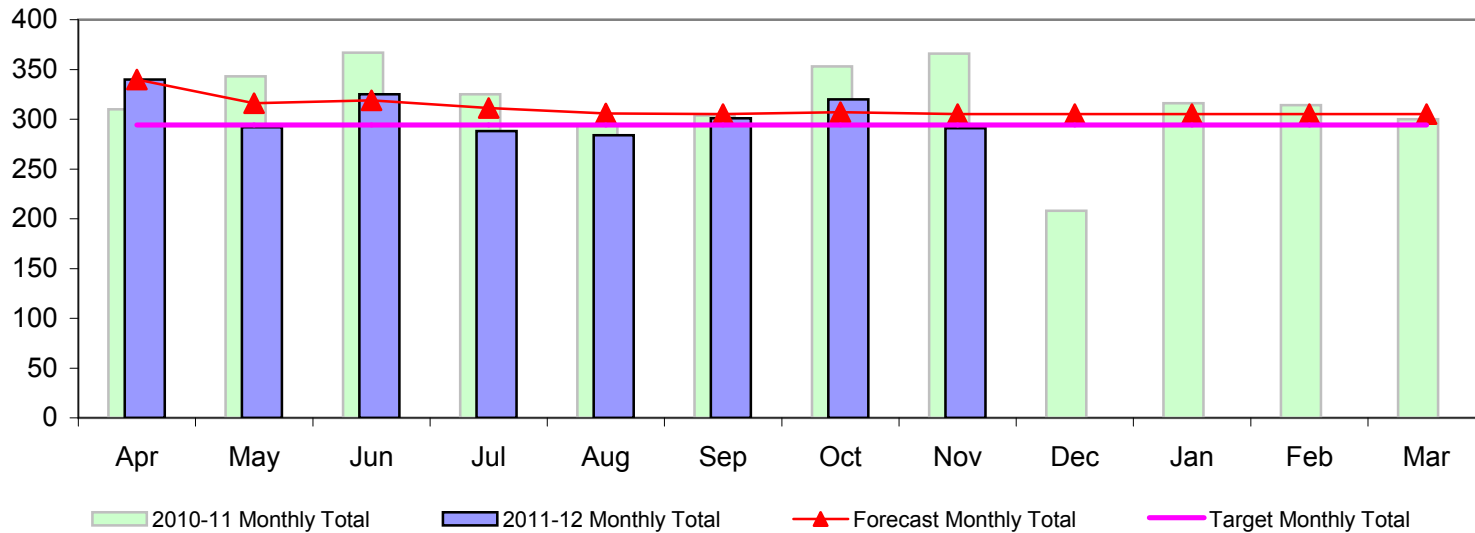
294.1

Previous Years

2007-08	NA
2008-09	4719
2009-10	3715
2010-11	3800

Milestone Targets

2011-12	3622
2012-13	3576
2013-14	3529



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

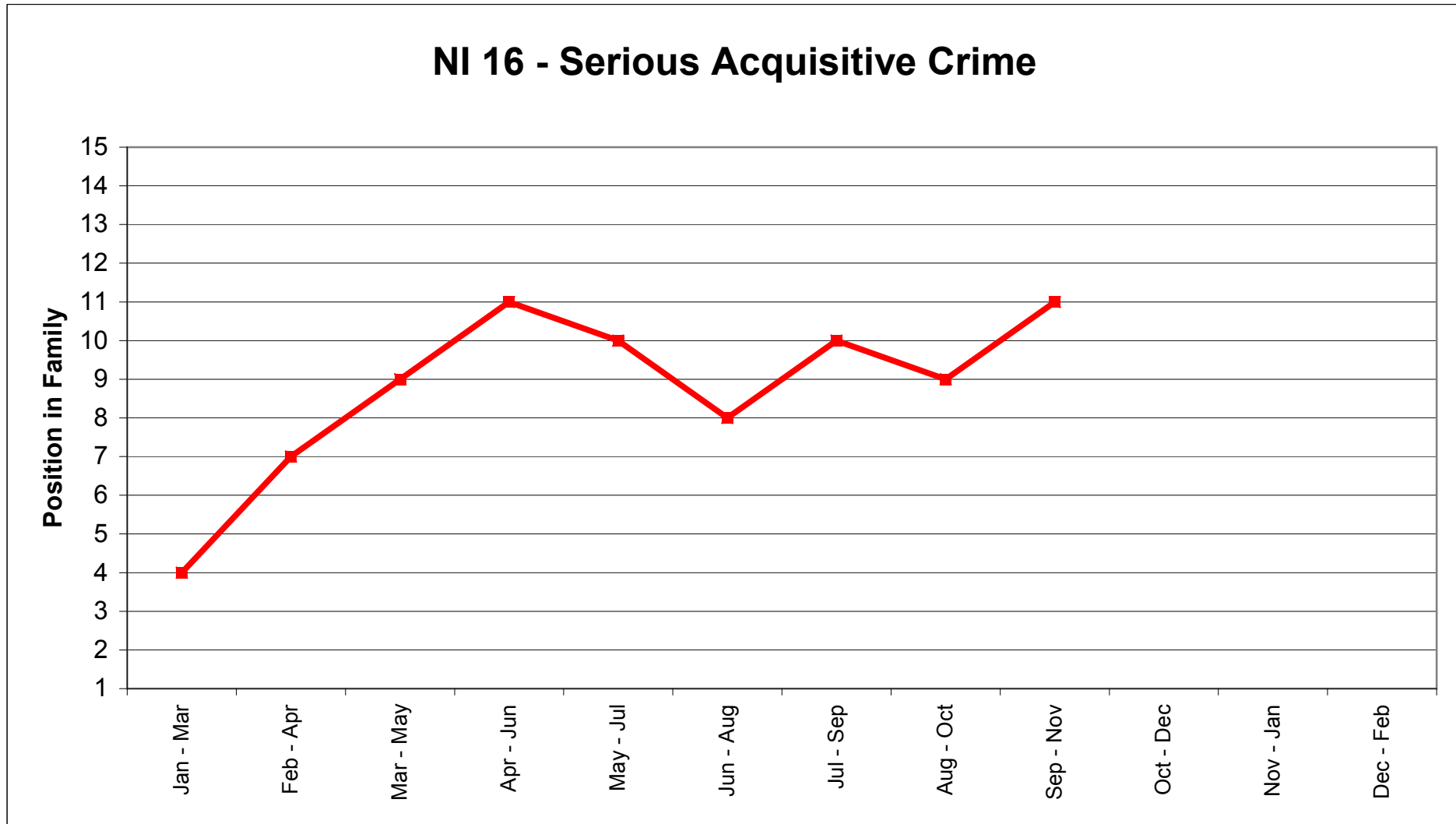
	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	340	310	NA
May	292	343	NA
Jun	325	367	NA
Jul	288	325	NA
Aug	284	294	NA
Sep	301	304	NA
Oct	320	353	NA
Nov	291	366	NA
Dec	x	208	NA
Jan		316	278
Feb		314	254
Mar		300	234

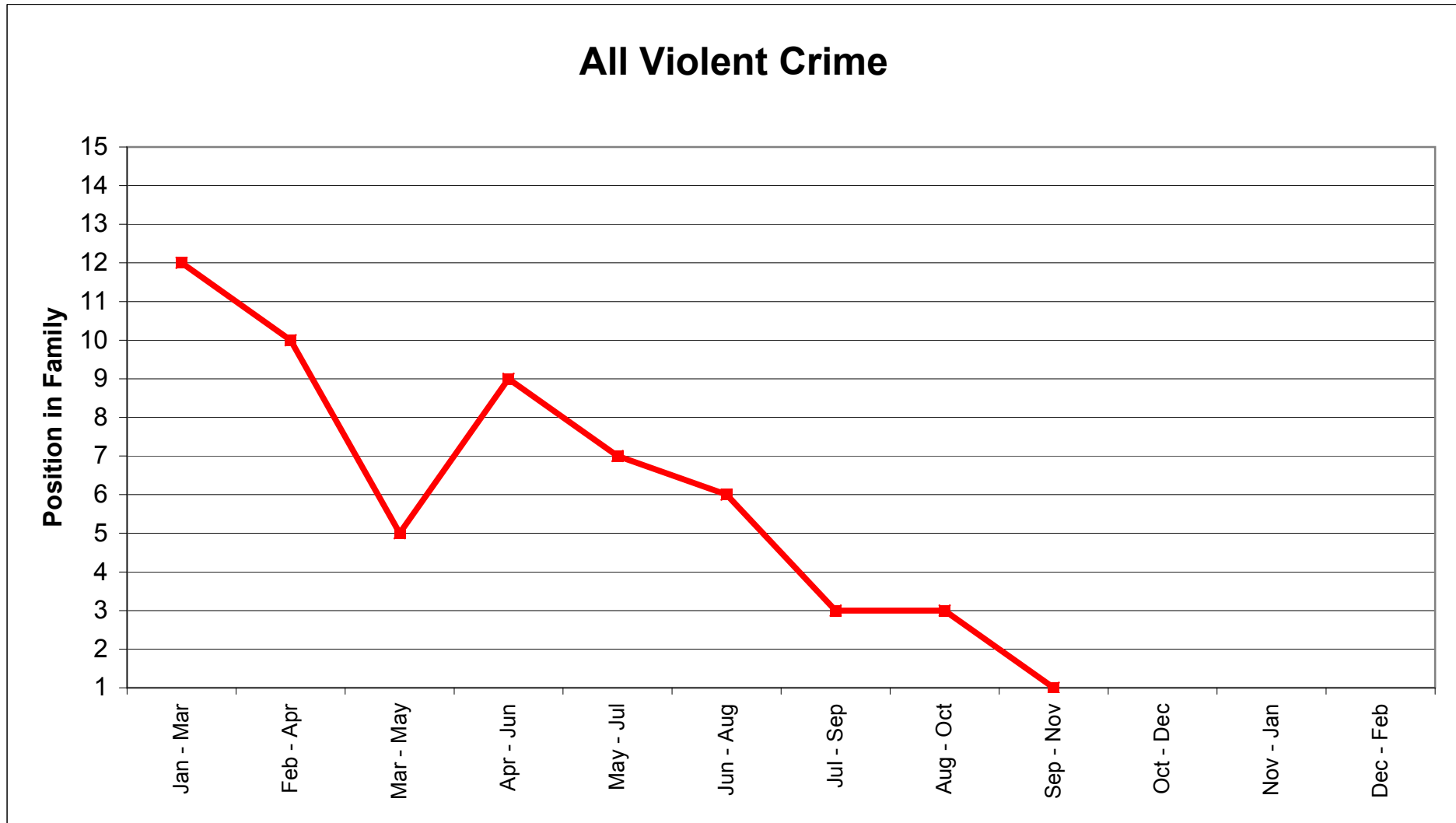
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



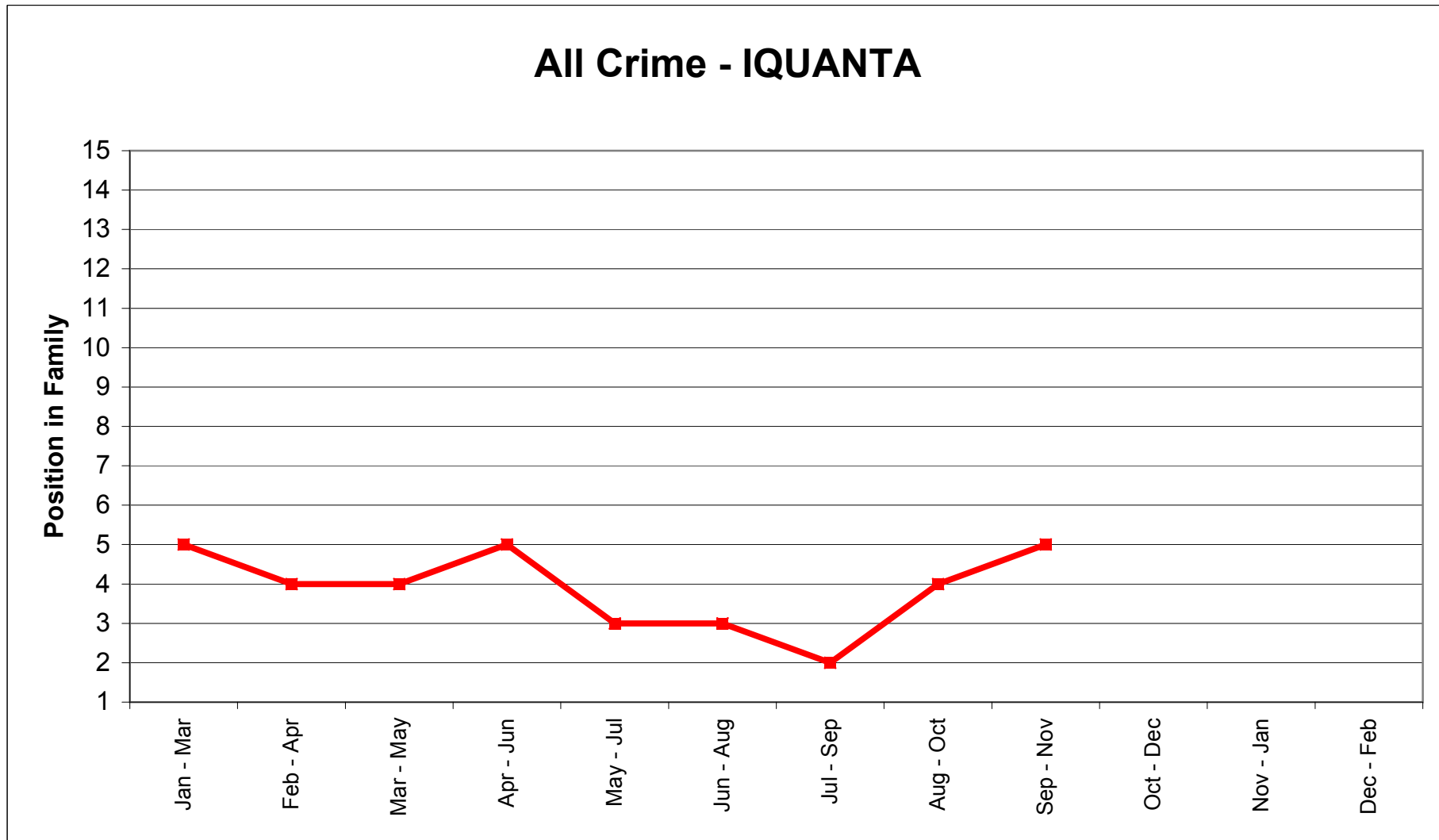
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family, Other Crimes and Detections

With 15 Being the Worst Performing and 1 being the Best Performing

Position in Family of Similar CSP's	2011											
	Jan - Mar	Feb - Apr	Mar - May	Apr - Jun	May - Jul	Jun - Aug	Jul - Sep	Aug - Oct	Sep - Nov	Oct - Dec	Nov - Jan	Dec - Feb
NI 16 - Serious Aquisitive Crime	4	7	9	11	10	8	10	9	11			
Domestic burglary	8	10	11	8	8	13	14	13	13			
Theft from a vehicle	4	6	5	8	10	6	7	5	5			
Theft or unauthorised taking of vehicle	2	8	12	13	13	5	5	4	12			
Robbery of personal property	14	14	14	7	8	4	1	1	3			
Robbery of Business Property	9	10	12	14	14	12	1	1	10			
Burglary of a Non-Dwelling	10	12	11	8	6	5	3	2	6			
Theft or unauthorised taking of a cycle	5	7	3	5	2	1	1	4	9			
Criminal damage (excl. 59)	3	2	1	1	1	1	1	2	2			
Overall Violence	12	10	5	9	7	6	3	3	1			
Shoplifting	2	2	2	2	3	3	3	1	2			
Fraud	1	1	2	1	2	2	2	2	4			
All Crime	5	4	4	5	3	3	2	4	5			

Selby CSP - IQUANTA FAMILY

Cheshire - Vale Royal	Northamptonshire - East Northamptonshire
Derbyshire - Amber Valley	Staffordshire - Lichfield
Derbyshire - South Derbyshire	Staffordshire - Staffordshire Moorlands
Essex - Braintree	Suffolk - Babergh
Humberside - East Riding of Yorkshire	Warwickshire - North Warwickshire
Leicestershire - Melton	West Mercia - Bridgnorth
Northamptonshire - Daventry	West Mercia - Wyre Forest

Selby CSP Partnership Board Performance Exception Report**February 2012****PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN 2011-14****1. Introduction and Overview**

- Data and/or update information on progress is not held by the Safer York Partnership support team for all of the indicators contained within the plan. Therefore this report does contain gaps where information is missing.
- This report will in future take the form of an exception report whereby only items which are underperforming are reported upon.
- Targets for the life of the Community Safety Plan 2011-14 have been set. No existing national indicators have been included within these targets as reporting mechanisms / data availability are still unclear at present.
- The vast majority of the national indicators, which were able to be measured, in the safer and stronger element of the Local Area Agreement are likely to come in on target, although focus seems to have shifted away from this performance management regime with fewer and fewer data sets becoming available.
- The only crime performance targets, where there was an increase in crime within the last strategy 08-09 to 10-11 was in the violent crime targets
- Based on eight months crime data on Iquanta, Selby is predicted to have almost 5% lower levels of total crime this year compared to last year (a change of 192 crimes). Selby's position in the Iquanta family is still in the bottom 1/3rd of its most similar family and now sits in 5th place. Selby had been as low as 2nd position in September.

2. Acquisitive Crime Indicators

- Levels of serious acquisitive crime are predicted to be 25% higher (121 crimes) in 2011-12 compared to 2010-11.
- Selby has always historically been in the bottom (best performing) 2 or 3 within its Iquanta family but due to recent rises, now sits within 8th position for acquisitive crime.
- This is due to the increases in theft of a motor vehicle which have occurred in the first nine months of the year, which are predicted to be 18% higher (15 crimes), and in theft from a motor vehicle which have occurred in the first three months of the year which are predicted to be 29% higher (78 crimes).
- Previous research suggests around 10% occurred at Car Parks and 20% at commercial premises/outside stores. The rest of the auto-crime is on-street and driveways.
- Levels of domestic burglary have risen over the summer and autumn period. This has meant that it is predicted that there will be 26 more domestic burglaries

(11%) this financial year than last. Key areas during the August through to September period have mainly been around the Selby town area, with more burglaries than expected in the Millgate, Brook Street and Kitchener Street areas. There had also be smaller hotspots in the villages of Monk Fryston and Riccall. In a study completed before Christmas, of all the house burglaries that have occurred, just over 50% look to be through an insecure access.

Selby - Domestic burglary (incl. attempts)

Totals

Target 2013-14

176

Forecast

240

Cumulative

200

Target Monthly Total

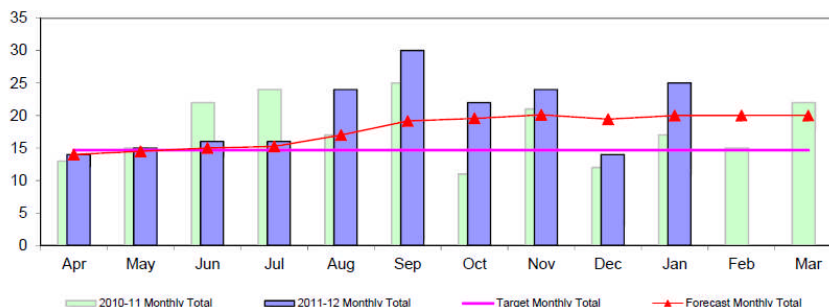
14.7

Previous Years

2007-08	276
2008-09	240
2009-10	195
2010-11	214

Milestone Targets

2011-12	185
2012-13	180
2013-14	176



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	14	13	10
May	15	15	17
Jun	16	22	15
Jul	16	24	15
Aug	24	17	16
Sep	30	25	13
Oct	22	11	21
Nov	24	21	25
Dec	14	12	19
Jan	26	17	14
Feb		15	19
Mar		22	11

- The levels of burglary of a non-dwelling (sheds, garages, commercial) continue to fall and are set to be 18% lower than last year, equating to 72 crimes. The levels of Burglary of a Business premises are significantly lower then last year and are predicted at this stage to be 75 crimes lower equating to 39%. The majority of these burglaries are where the premises has been targeted for scrap metal.
- Data availability in the re-offending field is mainly available at a North Yorkshire level, and if data is available at a Selby level tends to be bases on very small cohorts.
- National indicator 30, the level of prolific and priority offending is still on track for the latest release of information. I in North Yorkshire during in 2010-11 the outturn has been a 22% reduction compared to a target of 14%. In Selby this translates to a target of 50% reduction compared to a target of 14% although there are only 3 offenders within the cohort.

LA	Cohort Size	Baseline	Target	Target	Outurn	% Reduction
Craven	1	7	6	14%	1	86%
Hambleton	5	40	35	14%	32	20%
Harrogate	27	178	151	14%	161	10%
Richmond	2	16	13	14%	20	-25%
Ryedale	2	9	7	14%	5	44%
Scarborough	19	117	101	14%	61	48%
Selby	3	10	9	14%	15	-50%
North Yorkshire	59	377	322	14%	295	22%

Indicator	Type	Q1	Q2	Q3	Q4	2010/11 Est
NI 30 Re-offending Rate of Prolific and Priority Offenders	Baseline Offences	3	6	1	0	10
	Target	3	5	1	0	9
	Out-turn	1	9	1	4	15
	% Reduction Target	14%	14%	14%	14%	14%
	% Reduction Out-turn	67%	-50%	0%	+++	-50%

- National Indicator 38, drug related re-offending has had an outturn of 0.9 which means there have been less actual offences committed by the cohort than predicted. Although Quarter 3 of 2010-11 has been above target the trend over the last 3 years has been below target. Data is unavailable locally for Selby for this indicator

Indicator	Type	Q1	Q2	Q3	Q4	2010/11
NI 38 Drug Related (Class A) Offending Rate	Cohort Size	21	21	21	21	21
	Predicted Offences	20.2	18	16.4	14.2	68.8
	Actual Offences	16	11	22	13	62
	Ratio Target	?	?	?	?	?
	Ratio Out-turn	0.79	0.61	1.34	0.92	0.90

- National indicator 18, the levels of Adult Re-offending is only available at a North Yorkshire level and this shows the actual level of re-offending being higher than the predicted level for eight of the last three quarters. A new overall re-offending indicator has been released by the ministry of justice. At the moment figures are provisional for 2010-11, and further details of this indicator will be within the next board report

3. Violent Crime Indicators

- Violent crime is predicted to be 18% lower in 2011-12 based upon the first nine months of the year. This equates to 166 crimes.
- Selby continue to improve its position in the iQuanta family over the last eight months and is now in 1st position in its most similar family grouping

Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing

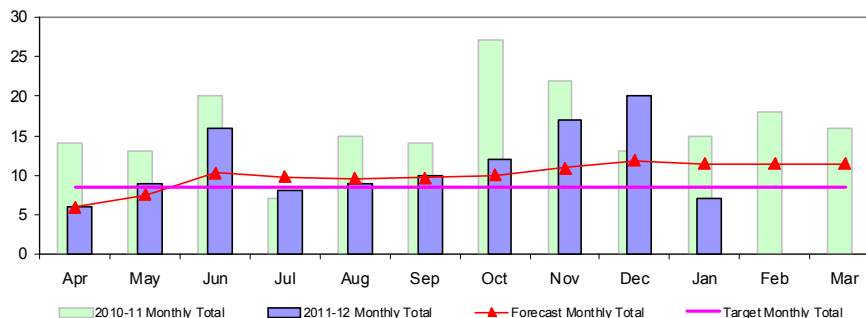


- Levels of reported violent crime within Selby's night-time economy are predicted to drop by about 57 crimes compared to last year, although they will not be as low as levels seen in 2009/10. There has been an increase in crimes in the lead up to and over the Christmas period in November and December. These crimes are still centred around the Finkle Street Area with 35% occurring within a licensed premise, 60% occurring on the street and 5% miscellaneous (but mainly in dwellings).

Violence - Selby Town Centre - 1800-0559

Totals

Target 2013-14	103
Forecast	137
Cumulative	114
Target Monthly Total	8.6



Previous Years	
2007-08	241
2008-09	149
2009-10	108
2010-11	194

Milestone Targets	
2011-12	105
2012-13	104
2013-14	103

The Graph shows:

- Target level 2013-2014 (Strategy end not the Yearly milestones)
- Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	6	14	13
May	9	13	8
Jun	16	20	3
Jul	8	7	5
Aug	9	15	13
Sep	10	14	12
Oct	12	27	9
Nov	17	22	9
Dec	20	13	14
Jan	7	15	4
Feb		18	8
Mar		16	10

- Domestic violence data for the first seven months of 2011/12 is now available. This suggests that levels of domestic violence continue to fall in lines with overall violent crime. The repeat rate of domestic violence and the incidents with children present is the same in first seven months of 2011/12 compared to this point last year. The data suggests that the percentage of incidents crimed and percentage of incidents where arrests were made have increased from around 30% in 2009/11 to just over 42% in 2010/11.

Key Statistics	2011/12 Financial Year												Running Total	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
Total DV Incidents	56	70	63	47	41	47	36							360
Change on Previous Month														
Repeat Incidents (Estimated)	19	19	21	9	8	4	5							84
% Repeats	33%	27%	33%	19%	20%	9%	14%							23%
Incidents involving Arrest	17	28	29	25	18	17	16							150
% Involving Arrest	30%	40%	46%	53%	44%	36%	44%							42%
Incidents Crimed	19	26	33	22	21	16	18							155
% Crimed	34%	37%	52%	47%	51%	34%	50%							43%
Incidents with Children Present	13	15	12	6	4	6	10							66
% with Children Present	23%	21%	19%	13%	10%	13%	28%							18%

- The number of domestic violence Level 3 cases (highest risk) is at the same level as last year with 14% of cases being marked down as level 3.

Incident Type	2011/12 Financial Year													Running Total
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
Level 1	75%	64%	67%	55%	73%	67%	63%							66%
Level 2	9%	20%	21%	28%	22%	19%	22%							20%
Level 3	16%	16%	13%	17%	5%	14%	16%							14%
Total	100%	100%	100%	100%	100%	100%	100%							100%

- Here have been 20 MARAC's run in the first seven months of the year with all of these having been initial cases.

MARAC	2011/12 Financial Year													Running Total
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
Initial Cases	1	1	3	3	8	4	0							20
Repeat Cases	0	0	0	0	0	0	0							0
% Repeats	0%	0%	0%	0%	0%	0%	0%							0%

- Notes from Jo Beilby on current progress on domestic violence are:
 - Currently additional dates for Op Birch have been confirmed and DV coordinator and IDAS will conduct joint visits with repeat victims.
 - Christmas packs were available again this year - no data available as yet.
 - IDAS are currently keeping a consistent service with Daisy chain due to the worker being on long-term sick leave.
 - Training will be held on missdorothy.com on Friday the 13th in the morning for the schools with the highest DV/ASB.
 - Safety planning with victims and children will be taking place on the 13th January in the afternoon; this will assist officers and PCSO's in engaging and keeping victims and their children safe.
 - Colin and I have decided that as with York the AVANTE group will be the task group for DV/DA and the DV Coordinator will represent the forum and Partners.
 - Making Safe referrals are disappointing and this is currently being addressed at the County group. DV Coordinator is now chairing the practitioner groups to establish barriers and idea's to promote the scheme. In Selby, the IDVA has 18 current cases and 4 referrals were received in December.
- The majority of the Domestic violence is situated around Selby North and Selby South. When comparing the levels of domestic violence per 1000 Population, the key areas are also Selby North and Selby South which have over 40 domestic violence incidents per 1000 population compared to a Selby ward average of just

over 10 domestic violence incidents per 1000. The next highest ward is Brayton with 16 domestic violence incidents per 1000 population

- There have been no domestic violence murders in Selby in 2011/12.
- Information from the local alcohol profiles for England and Wales suggests that the amount of alcohol related admissions is going to be above target for the fourth year in a row. All other areas in North Yorkshire except York are predicted to be above target in 2010-11.

NI 39 - SELBY Source LAPE (EASR??)

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI39 Alcohol Related Harm Admissions	Target	1088 (NY)	1088 (NY)	1194 (NY)	1217 (NY)	1227 (NY)
	Out-turn	1048	1092	1238	1251	1368

4. Business Crime

- All indicators within the business crime arena are predicted to be lower then last financial year, except fraud, where there is likely to be a small increase. This can be put down to a small increase in the number of making off without payments from garages in the Selby district. This is a pattern that matches other areas within North Yorkshire.
- The number of shoplifting offences is predicted to reduce by 38 crimes compared to last year, which will be the fourth year of continued reduction. Over half of all shoplifting offences are from supermarkets (predominantly Tesco, Portholme Road and Sainsburys, Abbey Walk)

5 Anti-Social Behaviour

Selby - NYP Recorded ASB Calls for Service

Totals

Target 2013-14

4468

Forecast

3558

Cumulative

2965

Target Monthly Total

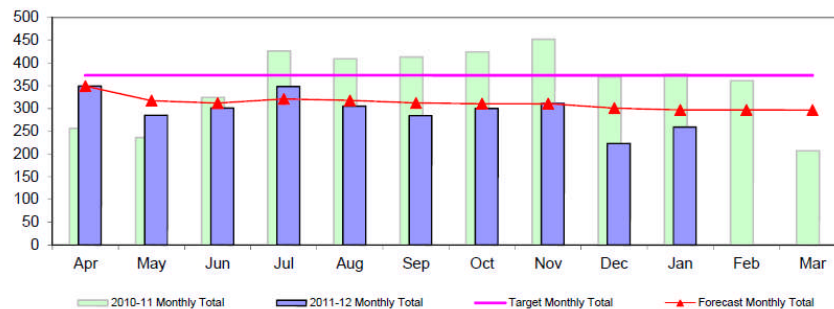
372.3

Previous Years

2007-08	4327
2008-09	4374
2009-10	4703
2010-11	4252

Milestone Targets

2011-12	4585
2012-13	4527
2013-14	4468



The Graph shows:

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- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

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	- Caution (100% - 120%)
	- No Action (<100%)

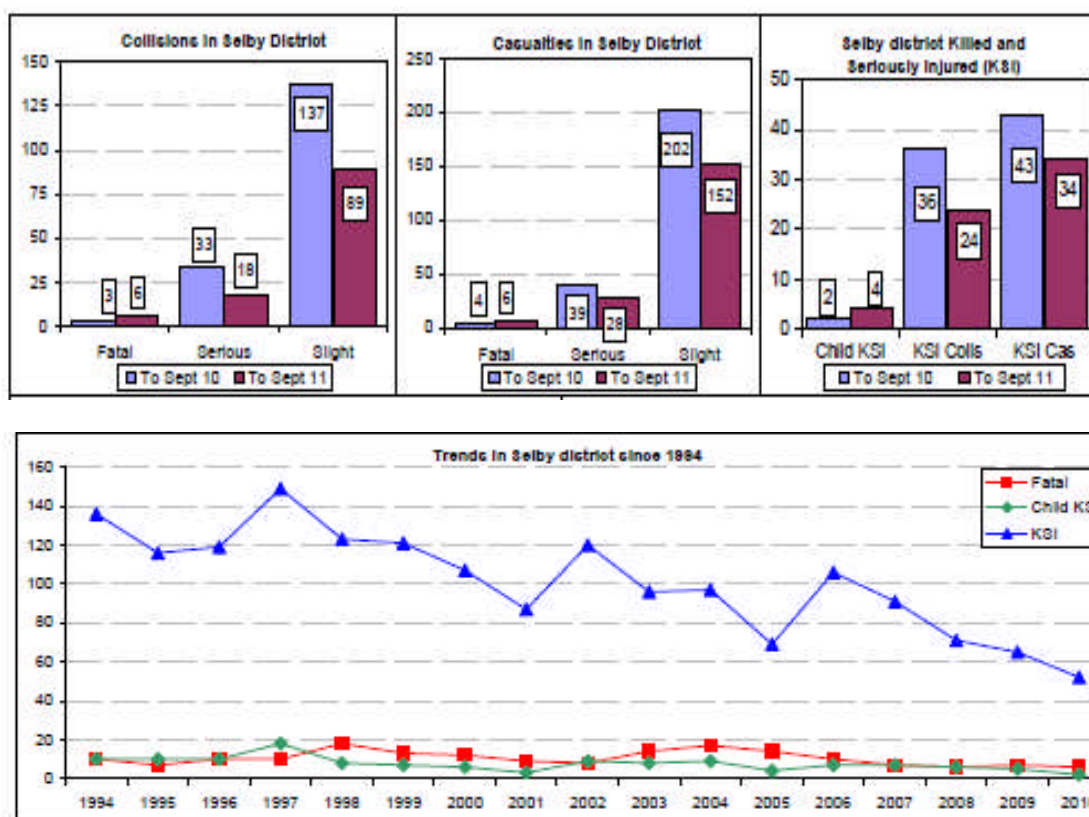


Month	2011-12	2010-11	2009-10
Apr	349	256	408
May	285	236	284
Jun	301	324	374
Jul	348	426	437
Aug	305	409	386
Sep	284	413	374
Oct	300	424	407
Nov	311	452	468
Dec	223	369	382
Jan	259	375	462
Feb		361	410
Mar		207	311

- The amount of Police recorded Anti-Social behaviour is predicted to be 696 calls for service less which equates to a drop of 17%. December 2011 saw the second lowest month for call for service for Asb since April 2007. There has been no data collected from Selby District Council since September 2011, and this will be analysed in more detail for the next board performance report

5. Other Indicators

- Road traffic information is available for the whole of 2010 and the first half of 2011. Key patterns from this information show that there have been more fatal casualties but less serious and slight casualties meaning the the overall number of KSI's (killed and seriously injured) is expected to fall in 2011. This has mirrored the trend for North Yorkshire where the numbers of KSI's have fallen for the fourth year in a row.



- Of the four fatal accidents that occurred up to June in 2011, there has been no distinct pattern as these have been across the age groups and vehicle types.
- Based on a study of all crime in the first three months of 2011/12, around 12% of all crime in Selby is theft of wiring, scrap metal and lead. This has increased in the last month. Around 2% of thefts are theft of plant or farm machinery.
- Levels of hate crime are still stable in Selby district with a negligible predicted change this year.

Indicator	Type	2003/4	2004/5	2005/6	2006/7	2007/8	2008/9	2009/10	2010/11	2011/12
Hate Crime	Out-turn	13	23	17	31	27*?	34	46	31	31 (Est)
	Direction of Travel									

- The majority of the hate crime is racial related, although there has been a small increase of the number of hate crimes which fall in to the disability category.

TYPE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Running Total
Age-related								1					1
Asylum seeker													0
Disability	1		1					4					6
Gender													0
Heterophobic													0
Homophobic				2									2
Irish travellers													0
Migrant worker													0
Racial	3	1	3	2	2	2	1						14
Refugee													0
Religious													0
Romany peoples													0
Transphobic													0
Vulnerable adult													0
TOTAL	4	1	4	4	2	2	1	5	0	0	0	0	23

- Hate crime is spread across the district and matches the population centres. The majority of the racial related hate crimes have occurred within the Selby South and Selby North wards.

Report Written by: Ian Cunningham, Senior Analyst, Safer York Partnership

Performance Status Report

Community Safety Partnership Officer	Period Covered by Report		Date report Produced
Colin Moreton	1st April 2011	31st December 2011	10/2/12

Part 1 – Partnership Priorities and Key issues

The CSP Priorities for 2011/12 are to;

- Reduce the harm caused by alcohol
- Tackle Anti Social Behaviour.
- To support the North Yorkshire Police Control Strategy

Achievements this year to date

Priority	Actions this Quarter	Proposed Actions next Quarter
Reduce the Harm Caused by Alcohol	<ul style="list-style-type: none"> • Alcohol Violence & Night Time Economy (AV&NTE) task group set up in July and meets every 6 weeks good attendance by partner agencies and several initiatives progressed. • OP Ursine is the NYP response to NTE issues including enforcement of Alcohol Exclusion Zones and licensing checks. • Binges, Blackouts & Bailouts DVD continue to be used by various agencies and for regular school visits by YAO • Continued work to improve attendance at Pubwatch meetings and improve effectiveness of scheme. Photographs of persons banned under Pubwatch are circulated to all participating pubs. • 4 action days have been run from October to December focussing on multi agency licensing checks and public engagement, <ul style="list-style-type: none"> ○ Licensing checks - including SIA, Trading Standards, SDC and NYP licensing officers ○ Engagement on action days by Compass, 4 youth, CSP - 	<ul style="list-style-type: none"> • AV&NTE enforcement days planned throughout year • Continued AV&NTE task group meetings • Signs to warn of prosecution under local Byelaw for urinating are on order

	<p>Themes of engagement included raising awareness in relation to – Drink spiking issue of Spikey anti tampering devices – Underage drinking & Substance misuse – Binges Blackouts DVD – Talk to Frank – Personal Safety - Purse/Phone cords to prevent theft</p> <ul style="list-style-type: none"> • Promotion of Challenge 21/25 scheme • Consequences event held at Selby College for a full week during November with 800 students seen • Press coverage of action days • Yellow card warning system to be trialled by the Night Marshals and licensees over the Christmas period • ID4U scheme continues in relation to the issue of PASS mark identity cards for youth • Night Time economy issues are linked to the NYP tactical tasking process with the owner being the CSP – Ongoing action plan in place to address issues and improve partnership working. • Also see section on Night Marshals below • 4 X body worn CCTV cameras purchased for Selby Police team 	
Anti Social Behaviour	<ul style="list-style-type: none"> • ASB Task Group started in August • There have been 5 OP Birch ASB and crime suppression days since June 2011 with several different agencies participating. • Action day held on 8th December 2011 in Selby town focussing on Underage drinking in town pubs and raising drugs awareness with FRANK merchandise. • OP Palais was the Police plan to deal with Halloween, mischief and Bonfire night and involved in several weeks input at schools across the district and high viz patrols on the nights. Through the CSP Task Group Funding was applied for through the CEF process for diversionary activities. Several events were delivered by 4 Youth services on each of the relevant dates throughout the week. • Mediation services have been set up through CYC as part of a Service Level Agreement there have been 5 cases referred since July. Press and poster campaign to seek volunteer mediators. • 2 Multi agency ASB case conferences have been held since July – one a long standing neighbour dispute and the other a problem youth – both have been resolved with a positive outcome. • Urinating in public place – new Byelaw introduced earlier in 2011 	<ul style="list-style-type: none"> • OP Birch action days planned for • 260112 – Brotherton • 290212 – Eastern area • 180412 – Selby South • Proposal put forward to NYP training for 3 day CLDP modular course to be rolled out to Selby District Council Community officers to improve service to public and enhance partnership working relationships with NYP SNT 's. Awaiting NYP training board approval. • NYP / SDC team day planned for 300112

	<p>all prosecutions are laid by SDC Licensing officer, including Police. Night Marshal information has led to the majority of the 75 cases so far reported.</p> <ul style="list-style-type: none"> • Regular input by YAO at local schools for a variety of inputs. Domvio coordinator has also done a lot of work re input to children of Miss Dorothy.Com and watch over me. • OP Jumbo – District wide operation to deal with poaching and cross border criminality. • ASB is linked to the NYP tactical tasking process and owned by the CSP – work ongoing to target top 3 Victims, Offenders and Locations from CSP and NYP data. Ongoing action plan in place to address issues and improve partnership working. • 	<ul style="list-style-type: none"> • Continued ASB Task Group meetings • Mediators course being run in January 2012
<p>Serious Acquisitive Crime</p>	<p>Burglary,</p> <ul style="list-style-type: none"> • Light up – Lock up campaign at end of October when clocks went back – posters press articles • Proactive light up lock up patrols by PCSOs putting crime prevention calling cards through letterboxes of houses in darkness • Daily use of Ringmaster to alert the public of incidents and suspicious behaviour • Continued promotion of Immobilise and marking of property cycles etc • Promotion of Neighbourhood Watch • Sanctuary and Target Hardening scheme available to repeat or vulnerable victims of domestic violence, crime or ASB, • Support to NYP OP Haven – Force wide initiative • Sheduction days held with posters and leaflets distributed in hotspot areas – Crime prevention advice and equipment advertised <p>Theft from Motor Vehicle,</p> <ul style="list-style-type: none"> • Theft of tools from vehicle – in response to an increase of offences OP Anzac was introduced to improve investigation and prevention. Several property marking events, posters and Crime prevention packs distributed. Surgeries held at key builders merchants to mark tools and enter onto NMPR / Immobilise. Press release to raise awareness. 	<ul style="list-style-type: none"> • CSP funding to support NHW coordinator with professional banner and leaflet holders • NHW packs provided • NHW Mapping across the district

Policing the roads	<ul style="list-style-type: none"> • Road user group Chaired by NYFRS attended by CSP, NYCC Highways & NYP – meetings every 2 months • Seasonal Initiatives and events include - <ul style="list-style-type: none"> • Drink driving campaign – Posters, Press release crashed car outside police station with banner • Motorcycle safety events at Sherburn milkbar • Drive wise input at Selby College • Older Driver Roadshows • 95 Alive process of dealing with speeding complaints 	<ul style="list-style-type: none"> • Action plan being developed for 2012
Protecting Vulnerable People	<ul style="list-style-type: none"> • There are 71 Cold Calling zones within the Selby District • Nominated neighbour schemes are used and are a tool when dealing with people who are Vulnerable and of Concern (VACs system) • November 2011 was the first meeting of the Selby District Equality network group including representatives from The Alzheimer's Society, Selby District Disability Forum, Voices for people, Age UK, Selby District Vision, NYP and CSP. • Nominated Neighbour schemes are being progressed through the Equality network group Target Hardening scheme available to repeat or vulnerable victims or repeat crime and ASB victims, • ASB Group has highlighted the top 3 ASB Victims, Offenders and Locations for interventions to be made 	<ul style="list-style-type: none"> • Keeping Safe packs for those with learning disabilities will be circulated in the new year. • Further Equality network meetings • Visits by CSP & SNT to 8 X 3rd party reporting centres • Monitoring of hate crime stats through CSP analyst • Roll out of the VACs system to other agencies
Managing Offenders	<ul style="list-style-type: none"> • Top 5 offenders and Integrated Offender Management nominals discussed every 2 weeks at Tactical Tasking process and necessary action taken. This involves; IOM, CSP, NYP, Probation, Youth Justice and SDC • Daily Management meetings to look at events over the past 24hrs are held daily and attended by NYP and CSP to monitor activities of above IOMs and Offenders. • ASB offenders have been highlighted and are being managed through the ASB group. 	<ul style="list-style-type: none"> • More integrated working practices and targeting of offenders when SDC ASB policy completed • Continued partnership working through NYP tactical tasking process
General Crime	<ul style="list-style-type: none"> • Cardboard Cops used across the district not only as a visible presence but also to display current crime messages • OP Ant personal safety events at Selby market distributing CSP 	<ul style="list-style-type: none"> • Operation Junk is being developed for the prevention of theft of

	<p>provided Cat Bells, and night time economy Purse cords to raise awareness and prevent purse dipping</p> <ul style="list-style-type: none"> • OP Waikiki – Metal theft Hi Vis patrol across the district / stop checks of vehicles carrying scrap / visits to vulnerable sites / Targeted approach towards known / suspected offenders through covert tactics etc.. the district / stop checks of vehicles carrying scrap / visits to vulnerable sites and associated PSPs • Selby Against Retail Crime (SARC) retail crime initiative launched 1st December 2011 in partnership with Retailers Against Crime in York, NYP, CSP and local retailers. • Enter into Partnership with Apex radios in support of SARC and AV&NTE – upgrade of police APEX radios agreed • Cycles marked under Immobilise for the SD area are now included on the York OP Spoke database for access of Force Control Room staff to carry out officer on the street checks. • The use of NYP volunteers to input Immobilise data onto system for Cycle and general property 	<p>Catalytic converters and should be rolled out in January</p> <ul style="list-style-type: none"> •
Domestic violence	<ul style="list-style-type: none"> • Domestic Violence forum to continue • The Domestic Violence coordinator is a member of the AV&NTE task group • MARAC process continues to be used • Sanctuary Scheme available for Domestic violence cases 	<ul style="list-style-type: none"> •
Night Marshals	<ul style="list-style-type: none"> • Further 3 years funding has been agreed for Selby Night Marshals – They continue to work closely with Police and partners to provide a good service within the town. Weekly reports are sent to the CSP officer who disseminates these and Police reports to partner agencies – Night Marshals are proactive in tackling urinating and since the local Byelaw came in earlier this year the have provided the majority of the 75 cases reported for summons. There have been a number of offenders sentenced at court each receiving Fines and costs in the region of £200. • Incidents dealt with by Night Marshals between 1/4/11 and 11/12/11 	<ul style="list-style-type: none"> • Proposal put forward to NYP training for a half-day statement writing course to be rolled out to Delta Security Night Marshal's to reduce officer time in taking statements in relation to urinating offences. •

	1. Violence	123		
	2. Criminal Damage	12		
	3. Antisocial Behaviour	300		
	4. Need to Speak To	55		
	5. Assistance / Intel	149		
	6. Vulnerable Person/s	18		
	7. Licensing Issue	87		
	8. Information	1182		
	Total Incidents	1926		

Performance



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RedDocs\008395\doc

- Overall crime stats to end of 2011

Part 2 – Communications and Consultation

Key Communication and Consultation activities

Consultation –

The main vehicle for consultation is through the Community Engagement Forums which are held quarterly on each of the 5 CEF areas across the district. CSP involvement through attendance, minutes and referral.

Communication –

- CSP shared folder on NYP intranet provides useful information and documentation including referral forms for mediation, ASB panel and CSP project funding.
- CSP officer provides a monthly information circulation to CSP board members
- Task groups provide information sharing and problem solving opportunities with partner agencies
- There have been a number of press releases to date to inform the public of the work of the partnership and raise awareness of current crime issues

Month	Date	Content
Oct	13	<ul style="list-style-type: none"> • Personal Safety – Cat bells
	20	<ul style="list-style-type: none"> • Action Days AV&NTE – Night time economy • Community payback - •
	27	<ul style="list-style-type: none"> • Clocks Back – Light Up Lock Up – also Ringmaster • Halloween – Advice / Police response / 4 Youth • Cardboard cops - Supermarkets
Nov	3	<ul style="list-style-type: none"> • Fireworks • Autocrime – Tool thefts
	10	<ul style="list-style-type: none"> • ASB Group - Nuisance night Youth Services
	17	<ul style="list-style-type: none"> •
	24	<ul style="list-style-type: none"> • Request for volunteer mediators • Photo call for SARC
Dec	1	<ul style="list-style-type: none"> • SARC – Retail crime Launch
	8	<ul style="list-style-type: none"> • Drink driving / Crashed car • Increase in theft from motor vehicles
	15	<ul style="list-style-type: none"> • AV&NTE action day on 8/12
	22	<ul style="list-style-type: none"> • Christmas presents – Burglary • Domestic Violence
	29	<ul style="list-style-type: none"> • New Year Drinking Safety

Colin Moreton
CSP Officer

CSP Performance Management

Selby Nightsafe Task Group

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Violent Crime*
 - Violent Crime in Selby Town Centre*
 - Evening Violent Crime in Selby Town Centre*
 - Damage Crime in Selby Town Centre*
 - Other Crime in Selby Town Centre*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - Overall Violence

Totals

Target 2013-14

744

Forecast

768

Cumulative

640

Target Monthly Total

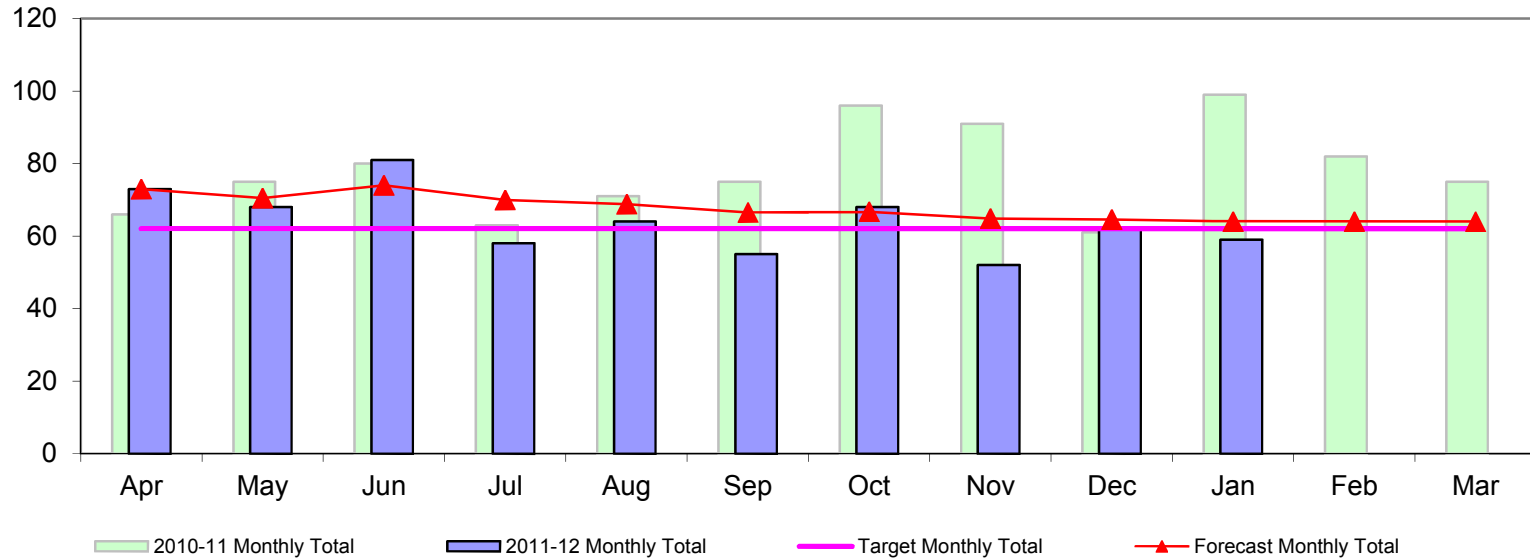
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934

Milestone Targets

2011-12	763
2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	73	66	54
May	68	75	59
Jun	81	80	64
Jul	58	63	57
Aug	64	71	75
Sep	55	75	76
Oct	68	96	68
Nov	52	91	70
Dec	62	61	71
Jan	59	99	64
Feb		82	59
Mar		75	66

Violence - Selby Town Centre

Totals

Target 2013-14

124

Forecast

167

Cumulative

139

Target Monthly Total

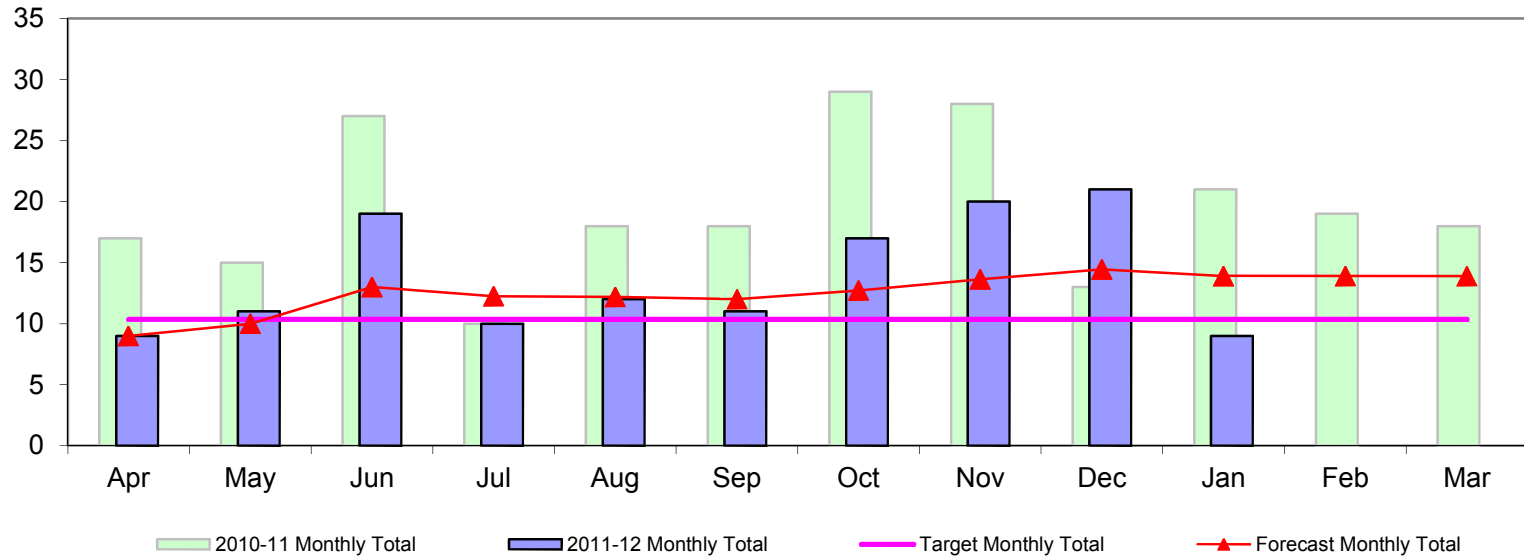
10.3

Previous Years

2007-08	272
2008-09	170
2009-10	131
2010-11	233

Milestone Targets

2011-12	128
2012-13	125
2013-14	124



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	17	14
May	11	15	8
Jun	19	27	4
Jul	10	10	6
Aug	12	18	14
Sep	11	18	16
Oct	17	29	10
Nov	20	28	10
Dec	21	13	16
Jan	9	21	10
Feb		19	10
Mar		18	13

Violence - Selby Town Centre - 1800-0559

Totals

Target 2013-14

103

Forecast

137

Cumulative

114

Target Monthly Total

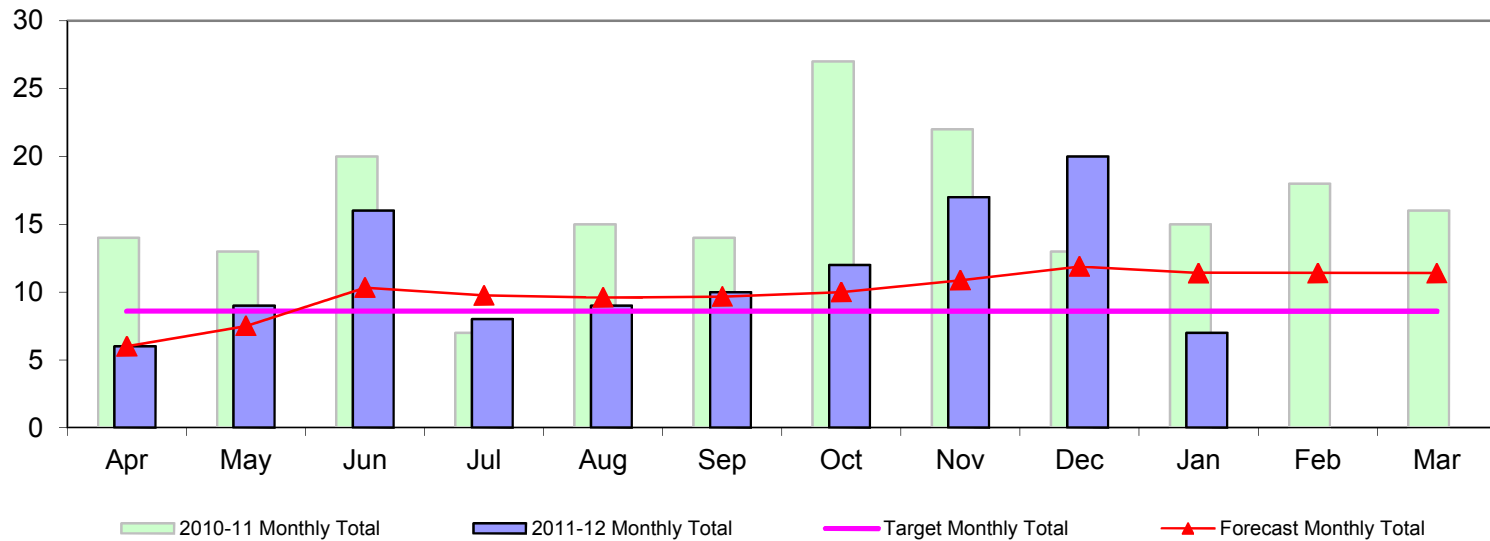
8.6

Previous Years

2007-08	241
2008-09	149
2009-10	108
2010-11	194

Milestone Targets

2011-12	105
2012-13	104
2013-14	103



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	6	14	13
May	9	13	8
Jun	16	20	3
Jul	8	7	5
Aug	9	15	13
Sep	10	14	12
Oct	12	27	9
Nov	17	22	9
Dec	20	13	14
Jan	7	15	4
Feb		18	8
Mar		16	10

Damage - Selby Town Centre

Totals

Target 2013-14

70

Forecast

46

Cumulative

38

Target Monthly Total

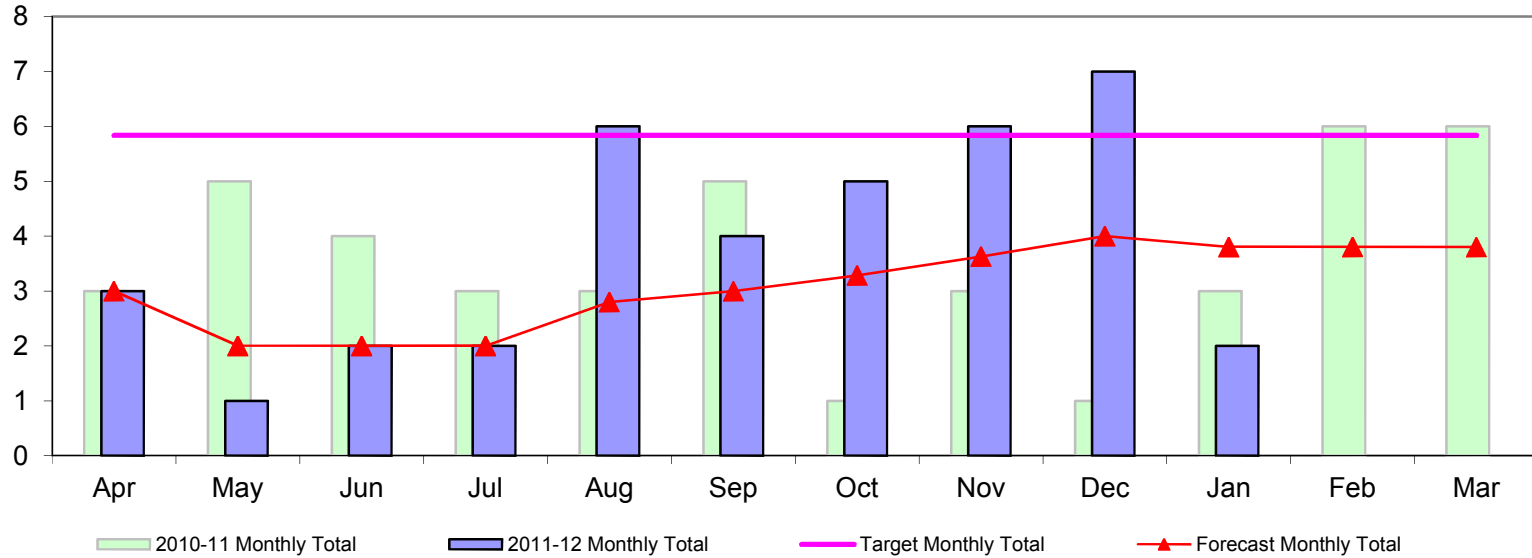
5.8

Previous Years

2007-08	107
2008-09	77
2009-10	74
2010-11	43

Milestone Targets

2011-12	72
2012-13	71
2013-14	70



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	3	3	9
May	1	5	5
Jun	2	4	2
Jul	2	3	8
Aug	6	3	5
Sep	4	5	7
Oct	5	1	11
Nov	6	3	7
Dec	7	1	8
Jan	2	3	3
Feb		6	8
Mar		6	1

Other Crime - Selby Town Centre

Totals

Target 2013-14

218

Forecast

258

Cumulative

215

Target Monthly Total

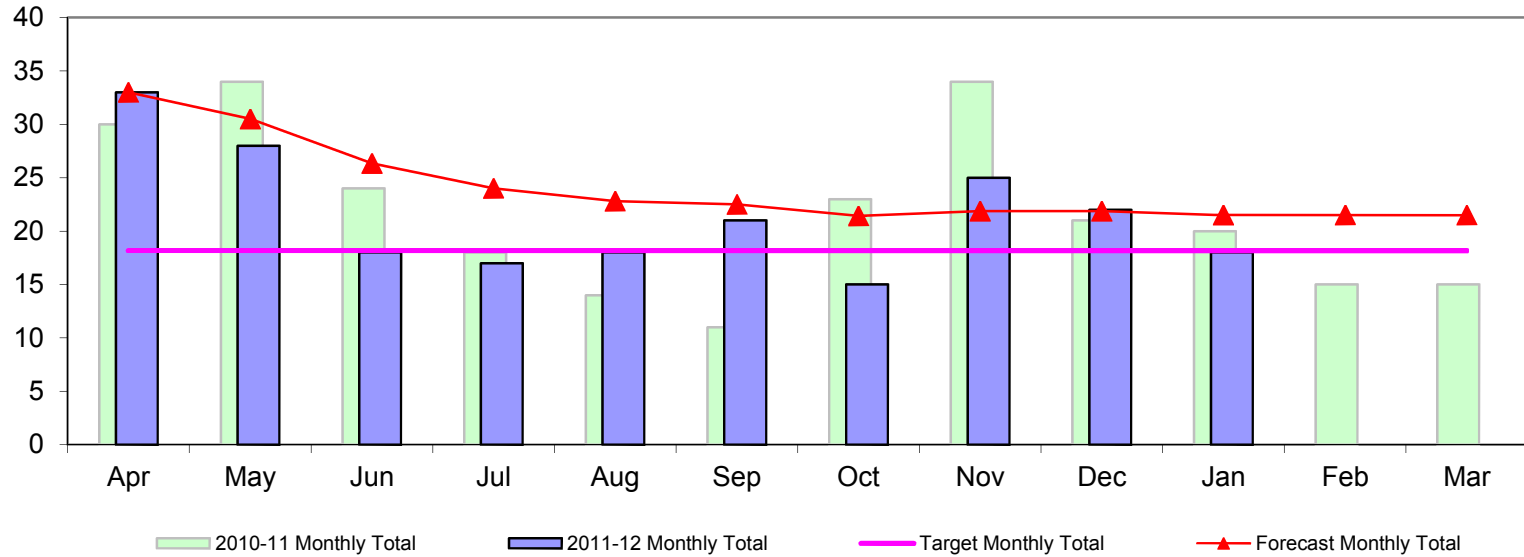
18.2

Previous Years

2007-08	313
2008-09	291
2009-10	229
2010-11	259

Milestone Targets

2011-12	223
2012-13	220
2013-14	218



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	33	30	23
May	28	34	15
Jun	18	24	24
Jul	17	18	17
Aug	18	14	17
Sep	21	11	18
Oct	15	23	15
Nov	25	34	21
Dec	22	21	24
Jan	18	20	21
Feb		15	16
Mar		15	18

NYP Recorded Anti-Social Behaviour - Selby Town Centre

Totals

Target 2013-14

509

Forecast

409

Cumulative

341

Target Monthly Total

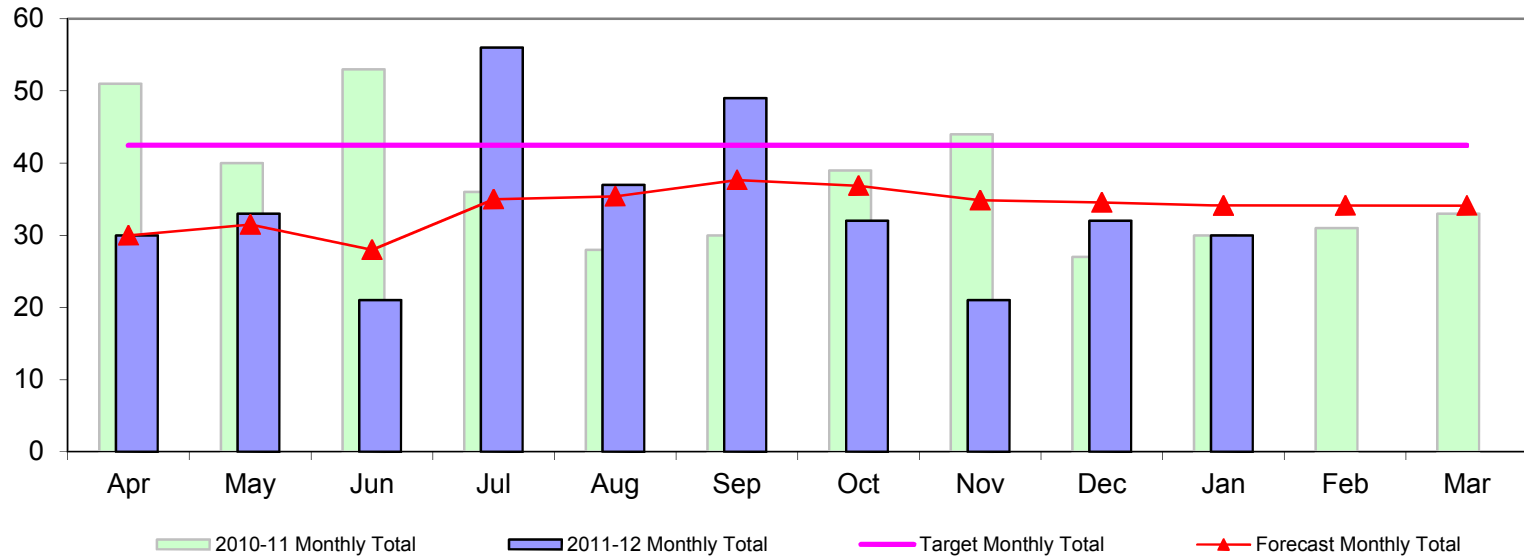
42.4

Previous Years

2007-08	493
2008-09	548
2009-10	536
2010-11	442

Milestone Targets

2011-12	523
2012-13	516
2013-14	509



The Graph shows:

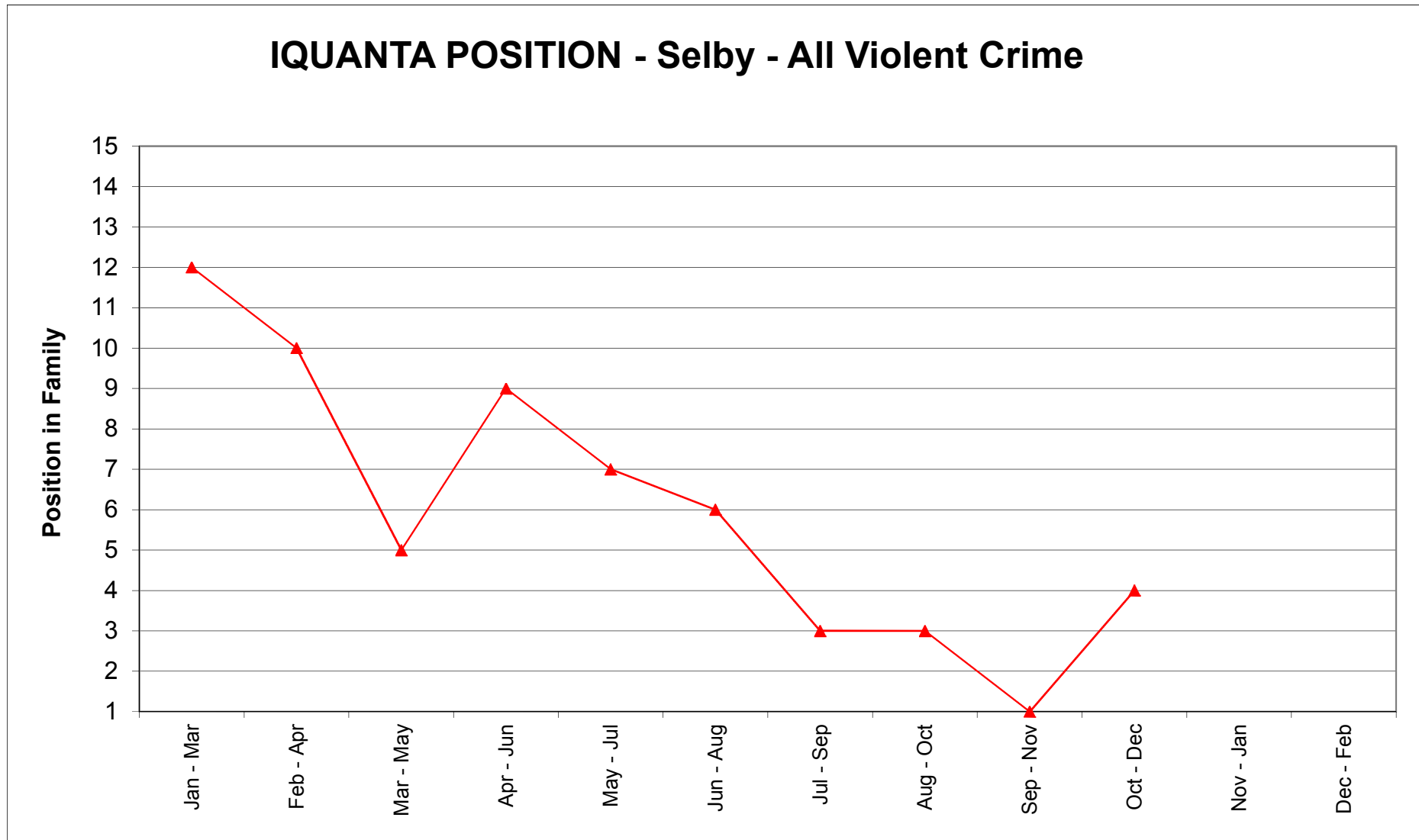
- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

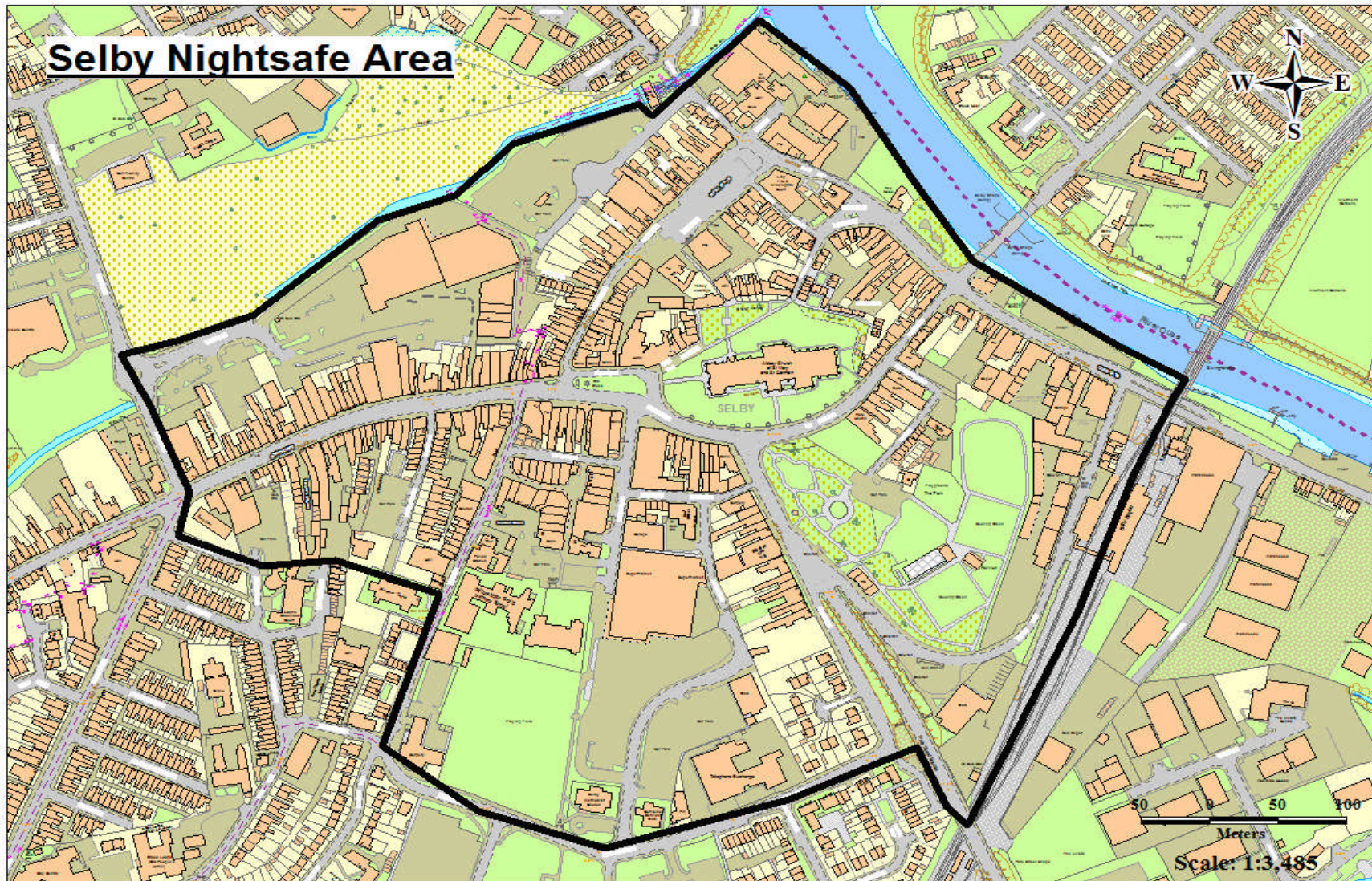
Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	30	51	55
May	33	40	47
Jun	21	53	38
Jul	56	36	49
Aug	37	28	53
Sep	49	30	45
Oct	32	39	55
Nov	21	44	43
Dec	32	27	48
Jan	30	30	41
Feb		31	25
Mar		33	37







**North Yorkshire Police Service Standards
Commitment 2010 – 2012**

Safer Neighbourhoods

NYPA
North Yorkshire Police

SELBY
MONTHLY SERVICE STANDARDS PERFORMANCE REPORT FOR JAN-12

WE ARE COMMITTED TO BEING THERE WHEN YOU NEED US:

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
(NYP) % of emergency calls answered within 10 seconds:	Achieve 90%	83%	96%	-12.7%	89%	95%	-7%
(NYP) Avg time to answer an emergency call (seconds):	10 Seconds	7.5	4.2	3.3	5.3	4.3	1.0
(NYP) % of Public Enquirer calls answered within 30 seconds:	Achieve 90%	77%			81%		
(NYP) % of Operator calls answered within 30 seconds:	Achieve 90%	85%			90%		
% of Immediate Urban incidents attended in 15 minutes:	Improve on 81.1%	85%	83%	2.0%	86%	84%	2%
Avg time to attend Immediate Urban incidents (mins):	15 mins	9	10	-1	9	10	-1
% of Immediate Rural incidents attended in 20 minutes:	Improve on 76.9%	85%	83%	2.6%	88%	83%	5%
Avg time to attend Immediate Rural incidents (mins):	20 mins	13	14	-1	12	14	-2
% of Vulnerable Person Incidents attended in 60 minutes:	Improve on 70.5%	74%	70%	4.4%	91%	72%	19%
Avg time to attend Vulnerable Person incidents (mins):	60 mins	57	62	-5	33	59	-27
% of Priority Incidents attended in 60 minutes:	Monitor	80%	78%	2.0%	81%	77%	4%
Avg time to attend Priority incidents (mins):	60 mins	46	52	-6	46	53	-6
% of victims satisfied with the time it took to arrive :	Monitor	87%	88%	-0.1%	87%	83%	4%

Please note that call handling stats are presented for NYP only - they are not split by district or Safer Neighbourhood Command. In addition it is no longer possible to measure '0845' performance as a combined figure since the introduction of the Automated Switchboard on 21st November because of how the calls are now routed to the FCR

WE ARE COMMITTED TO BEING YOUR LOCAL POLICE SERVICE:

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
% of victims satisfied with ease of contact:	Monitor	95%	96%	-1.2%	95%	97%	-2%

WE ARE COMMITTED TO LISTENING TO YOU:

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
% of victims satisfied with actions taken by NYP:	Monitor	82%	81%	1.0%	82%	81%	1%
% of victims who felt informed about what the police would do regarding their crime/incident :	Monitor	68%	64%	3.8%	68%	64%	4%
% of victims who thought their questions were answered adequately :	Monitor	84%	82%	2.2%	84%	82%	2%
% of victims who felt reassured by what the police did :	Monitor	88%	88%	-0.2%	88%	87%	0%
% of victims satisfied with the treatment they received:	Monitor	92%	92%	0.1%	92%	92%	0%
% of victims satisfied with being kept informed of progress (follow up):	Achieve 73%	72%	67%	5.2%	72%	67%	6%
% of victim given updates without asking :	Improve on 56.8%	64%	47%	16.5%	64%	49%	15%
% of victims satisfied with overall service:	Achieve 85%	80%	84%	-4.3%	80%	83%	-3%

Notes:

User Satisfaction Survey data is based on a representative sample of Burglary, Violence, Autocrime and RTC victims and is captured and produced in accordance with Home Office guidance

The accuracy of the survey data is approximately +/- 2% at force level and between +/- 4 and 5 at SNC level

If the current quarter performance is highlighted in red or green this means it represents a statistically significant change from 2010/11

Trend analysis is calculated based on the latest 6 months of data

Selby District Council
Overview and Scrutiny Commission
Police Crime Data

Selby District																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	255	264	47	59	42	44	44	19	9	15	44	54	29	13	12	7	15	22	66	54
Dec	208	230	34	36	23	41	25	21	13	16	35	55	22	20	5	15	15	18	38	48
Nov	361	310	50	65	47	43	35	26	6	14	83	50	28	10	27	12	31	38	60	46
Oct	372	309	38	45	67	59	29	26	4	10	57	63	26	17	24	6	33	31	68	53
Sept	362	290	56	53	49	45	13	30	6	8	67	63	25	15	8	8	29	29	55	45
Aug	442	320	46	40	53	55	18	31	5	10	66	59	19	14	7	5	20	22	49	53
July	428	358	66	44	51	39	17	31	5	11	81	42	12	15	9	15	20	39	53	50
June	408	305	59	42	58	45	18	24	7	9	95	71	16	15	15	11	34	34	60	73
May	405	279	46	38	72	41	17	20	11	12	74	61	18	15	21	10	26	39	56	53
April	422	345	44	48	72	46	12	37	10	5	66	74	13	23	21	13	13	36	55	50
Total	3663	3010	402	470	464	458	168	265	63	110	668	592	208	157	149	102	236	308	500	525

Appleton Roebuck																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	4	2	0	1	2	0	1	3	0	0	0	0	0	0	0	0	0	0	1	2
Dec	2	3	0	1	0	0	2	0	0	0	0	1	0	0	0	0	0	0	0	0
Nov	5	5	0	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0
Oct	3	3	0	0	0	1	2	1	0	1	2	0	2	0	0	0	0	1	0	0
Sept	4	3	0	0	0	0	0	1	0	1	1	2	0	0	0	0	1	1	0	0
Aug	5	3	4	2	1	1	0	1	0	0	2	3	0	0	0	0	1	0	0	0
July	4	4	4	1	0	1	0	1	1	0	3	3	0	0	0	0	3	0	1	1
June	2	6	0	1	2	0	0	0	1	0	6	2	0	0	0	0	2	1	0	0
May	5	3	0	1	0	1	0	1	0	0	1	2	0	0	0	0	0	1	0	0
April	10	4	0	1	0	1	0	2	0	0	2	0	0	0	0	0	1	0	0	0
Total	44	36	8	9	5	5	7	12	2	2	17	13	2	0	0	0	8	4	2	3

Barlby																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	11/12	2012	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	8	16	4	4	2	1	2	0	1	1	2	2	0	0	0	1	0	2	4	4
Dec	13	19	1	0	0	0	1	1	3	0	1	4	2	0	0	0	0	1	4	3
Nov	26	22	0	2	3	3	1	1	0	1	5	0	0	0	0	0	1	0	0	0
Oct	24	13	1	2	1	1	0	1	0	0	5	1	0	0	0	0	2	1	2	2
Sept	26	13	2	5	2	4	1	0	1	0	5	2	1	1	0	0	0	0	7	1
Aug	30	24	2	2	2	1	2	0	0	0	2	0	1	0	0	0	3	0	5	2
July	27	23	2	3	3	3	3	0	0	0	3	1	1	2	0	0	0	0	7	0
June	24	17	4	1	2	2	1	4	0	0	9	1	1	1	2	0	1	2	3	3
May	24	22	0	2	1	2	0	0	1	1	3	2	1	0	1	0	0	2	2	1
April	34	28	3	1	0	0	0	3	0	0	1	4	1	2	0	0	0	0	4	1

Total	236	197	19	22	16	17	11	10	6	3	36	17	8	6	3	1	7	8	38	17
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Brayton																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	8	12	4	1	0	3	0	0	0	1	4	2	0	0	0	0	1	0	1	2
Dec	8	11	1	1	0	4	1	0	1	2	0	4	0	1	0	0	0	0	0	2
Nov	10	18	2	0	1	3	2	0	0	0	0	1	1	0	0	1	1	2	0	3
Oct	23	12	1	0	2	1	2	0	0	0	0	2	1	0	1	0	1	3	3	2
Sept	20	10	3	1	2	2	1	0	0	1	1	2	1	1	0	0	2	2	2	2
Aug	23	13	3	1	3	2	0	0	0	0	5	1	0	0	0	0	1	3	2	1
July	11	14	5	1	0	2	0	0	0	0	4	1	0	1	1	3	0	1	4	0
June	17	17	1	0	1	3	0	2	0	1	5	1	0	0	0	0	0	4	2	1
May	15	9	2	2	3	2	0	1	0	0	3	3	1	0	1	0	2	3	3	3
April	19	14	2	1	1	2	1	1	0	0	2	1	0	0	0	0	0	1	3	1
Total	154	130	24	8	13	24	7	4	1	5	24	18	4	3	3	4	8	19	20	17

Camblesforth																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	15	13	1	7	0	4	1	0	0	0	1	9	0	0	0	0	1	1	3	5
Dec	8	15	0	1	2	4	0	0	0	0	1	3	1	1	0	2	0	5	0	2
Nov	9	19	2	5	0	3	0	0	0	0	5	3	0	0	0	0	3	3	0	4
Oct	18	19	1	3	0	4	0	0	0	0	4	5	0	1	0	0	3	2	2	2
Sept	33	10	3	4	0	1	0	1	0	1	1	3	0	0	0	0	2	0	0	2
Aug	26	15	3	2	5	2	0	1	0	0	5	3	0	0	0	0	1	1	0	3
July	21	22	5	1	0	2	0	0	0	0	4	1	0	1	1	3	0	1	4	0
June	15	18	2	6	1	4	0	0	0	0	5	3	0	1	0	0	4	1	0	3
May	12	10	1	6	1	2	0	1	0	0	7	1	0	1	0	0	3	1	3	2

April	19	18	4	2	3	4	0	1	0	0	3	1	0	1	0	0	2	2	3	2
Total	176	159	22	37	12	30	1	4	0	1	36	32	1	6	1	5	19	17	15	25

Cawood with Wistow																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Dec	6	5	1	1	0	1	0	0	0	0	4	1	0	0	0	0	1	0	1	1
Jan	3	5	0	0	1	0	1	0	0	0	2	2	0	0	0	0	0	0	1	2
Nov	11	6	1	0	0	1	1	0	0	0	10	1	0	0	0	0	2	1	0	0
Oct	13	6	2	1	6	0	0	1	0	1	2	3	0	0	0	0	1	0	1	3
Sept	5	7	0	4	0	4	0	1	0	1	1	5	0	0	0	0	0	0	0	0
Aug	10	7	1	2	2	3	0	1	0	0	1	11	0	0	0	0	2	1	3	1
July	5	3	4	1	2	4	1	4	0	1	2	2	0	1	0	0	3	6	2	6
June	10	5	6	1	3	0	0	0	0	0	4	2	1	0	0	0	1	2	4	3
May	11	6	0	2	3	0	1	1	0	0	1	1	0	1	0	0	0	1	3	0
April	18	10	1	1	1	1	0	2	0	0	3	2	0	0	0	0	0	1	0	1
Total	92	60	16	13	18	14	4	10	0	3	30	30	1	2	0	0	10	12	15	17

Eggborough																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	10	11	0	3	1	1	4	1	0	1	1	2	0	0	0	0	0	0	3	1
Dec	5	11	0	0	0	1	0	0	0	0	1	0	0	0	0	0	3	1	3	0
Nov	19	15	0	3	1	1	0	0	1	0	1	2	0	0	0	0	2	6	0	3
Oct	17	25	0	1	1	1	0	0	0	0	2	6	0	3	0	0	3	2	3	0
Sept	13	15	4	2	1	1	0	0	0	0	3	4	0	0	0	0	0	2	4	1
Aug	20	18	0	1	2	3	0	0	0	0	4	3	0	0	0	0	2	0	0	3
July	17	16	1	1	0	0	0	2	0	3	3	1	0	0	0	0	3	0	3	1
June	12	12	2	1	1	0	0	0	0	0	3	8	0	0	0	0	2	3	1	3

May	16	14	4	0	5	3	1	2	0	2	0	0	0	0	0	0	2	4	3	2
April	21	18	0	2	1	3	0	1	0	0	3	2	0	1	0	0	3	4	3	2
Total	150	155	11	14	13	14	5	6	1	6	21	28	0	4	0	0	20	22	23	16

Fairburn and Brotherton																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	17	15	5	3	4	1	0	2	0	0	4	1	2	1	0	0	0	0	6	0
Dec	14	14	3	3	0	0	1	0	3	1	2	1	0	0	0	0	2	1	1	0
Nov	19	20	3	3	6	3	1	2	0	0	4	4	2	0	0	0	6	2	0	1
Oct	18	12	2	2	2	4	1	1	0	0	4	0	2	1	0	0	4	1	1	2
Sept	26	18	11	4	4	6	0	2	0	0	6	2	2	1	0	0	1	4	0	5
Aug	31	15	3	1	2	2	0	0	0	0	4	5	0	0	0	0	0	0	0	2
July	31	14	8	4	6	2	2	2	0	0	3	1	0	0	0	1	4	4	4	2
June	19	14	1	5	3	4	0	2	0	1	2	5	0	0	0	0	3	4	2	4
May	18	13	4	6	3	3	1	0	0	0	1	2	1	1	0	0	3	2	1	2
April	28	22	3	5	3	1	1	0	0	0	2	2	1	0	2	0	0	1	2	1
Total	221	157	43	36	33	26	7	11	3	2	32	23	10	4	2	1	23	19	17	19

Hambleton																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	12	17	1	4	1	1	1	0	1	1	0	1	0	0	0	0	1	1	2	0
Dec	13	9	1	2	0	0	0	0	0	0	2	0	1	0	0	0	1	0	1	0
Nov	21	23	3	2	5	0	2	0	0	0	6	2	0	1	0	0	0	1	0	0
Oct	14	23	2	0	0	3	0	0	0	1	1	1	1	0	0	0	0	0	6	2
Sept	22	8	1	2	2	0	0	0	0	0	2	2	0	0	0	0	1	1	3	0
Aug	26	7	1	2	2	4	1	2	1	0	3	4	0	0	0	0	2	4	2	0
July	24	19	2	2	2	2	0	0	0	0	4	2	0	0	0	0	0	1	1	1
June	18	2	1	1	0	2	0	1	0	0	2	0	0	0	0	0	1	0	1	1
May	9	6	0	2	5	1	1	0	1	1	3	1	1	0	0	0	2	5	0	1

April	15	18	2	2	4	1	1	2	0	0	3	1	0	1	0	0	0	2	0	2
Total	174	132	14	19	21	14	6	5	3	3	26	14	3	2	0	0	8	15	16	7

Hemingborough																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	6	6	0	3	0	0	0	0	1	0	2	2	0	0	0	0	1	0	1	0
Dec	7	8	2	0	0	1	0	0	0	0	0	3	0	1	2	0	0	0	0	2
Nov	7	8	1	1	4	0	0	1	0	0	0	1	0	0	0	0	0	2	0	4
Oct	16	11	1	1	2	4	0	0	0	0	1	2	1	0	0	0	0	0	0	0
Sept	17	7	2	1	1	2	0	1	0	0	1	1	0	0	0	0	3	0	2	3
Aug	14	8	2	2	2	2	0	0	0	0	2	0	0	0	0	0	0	0	0	5
July	11	13	0	4	2	1	1	1	0	1	2	2	0	0	0	0	0	0	1	1
June	7	9	0	5	2	2	0	1	0	0	0	4	0	0	0	0	1	0	1	0
May	10	6	1	3	2	3	0		1	1	0	1	0	0	0	0	1	0	3	1
April	9	7	0	3	3	3	0	0	0	0	1	0	0	0	0	0	1	1	0	0
Total	104	83	9	23	18	18	1	4	2	2	9	16	1	1	2	0	7	3	8	16

Monkfryston and South Milford																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	12	7	7	1	0	5	3	0	0	0	0	0	1	1	0	0	1	1	0	0
Dec	6	10	1	4	1	1	0	2	0	1	3	1	0	0	0	0	1	1	2	2
Nov	14	6	6	2	2	2	0	3	0	0	6	3	0	0	0	1	1	3	0	1
Oct	13	26	4	3	3	6	0	1	0	0	5	2	0	0	0	0	1	3	1	5
Sept	23	15	5	3	1	0	0	1	0	0	5	3	1	1	0	0	1	3	1	0
Aug	17	19	2	3	1	4	0	0	0	0	7	3	1	0	0	0	0	0	1	3
July	9	27	9	1	0	1	1	0	0	1	4	2	0	0	0	0	0	2	0	2
June	18	20	3	0	3	1	3	0	0	0	3	3	1	1	0	0	2	2	2	0

May	8	12	6	1	1	3	0	0	1	1	0	3	0	1	0	0	0	4	4	5
April	13	13	2	5	1	1	0	2	0	1	1	6	0	0	0	1	1	0	3	1
Total	133	155	45	23	13	24	7	9	1	4	34	26	4	4	0	2	8	19	14	19

North Duffield

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	5	1	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	1	0
Dec	1	3	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0
Nov	2	2	1	4	0	0	0	0	0	0	1	1	0	0	0	0	2	0	0	0
Oct	2	0	0	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Sept	3	2	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
Aug	2	3	1	0	1	1	0	0	0	1	1	1	0	0	0	0	0	1	0	2
July	2	6	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	0	0
June	1	5	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	3
May	4	2	0	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0
April	0	1	0	0	0	1	0	0	1	0	0	1	0	0	0	0	0	0	0	0
Total	22	25	3	8	3	3	1	0	1	2	9	4	0	0	0	0	3	2	2	6

Riccall with Escrick

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	1	3	1	0	0	0	1	0	0	0	1	0	1	0	0	0	1	1	1	1
Dec	5	1	1	0	2	1	1	0	1	0	0	2	0	0	0	0	0	1	2	0
Nov	14	7	3	5	0	2	0	0	0	1	3	2	0	0	0	0	1	0	0	0
Oct	17	4	1	3	1	2	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Sept	9	4	4	4	1	2	0	1	0	0	2	0	0	0	0	0	0	2	1	1
Aug	8	5	1	0	1	1	0	0	0	0	0	1	0	0	0	0	0	0	0	1
July	9	4	4	1	1	1	1	0	0	0	1	1	0	0	0	0	0	1	0	0
June	10	4	1	2	3	0	0	0	0	0	1	3	0	0	0	0	0	2	1	1
May	6	4	0	1	2	1	1	1	0	0	2	0	0	1	0	0	0	0	0	1

April	11	10	1	0	2	1	0	2	0	0	4	0	0	0	0	0	0	0	1	1
Total	90	46	17	16	13	11	4	4	1	1	14	10	1	1	0	0	2	7	6	7

Saxton & Ulleskelf																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	9	2	0	1	1	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0
Dec	2	6	1	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	0	1
Nov	9	3	0	1	1	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0
Oct	12	3	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Sept	16	9	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0
Aug	11	6	4	0	2	1	1	0	0	0	0	1	1	0	0	0	0	0	0	0
July	5	7	2	0	1	0	0	0	1	0	3	1	0	0	0	0	0	0	1	0
June	3	5	2	1	2	1	0	1	0	0	1	0	0	1	0	0	0	0	0	3
May	10	3	0	0	0	0	0	0	0	1	3	0	0	0	0	0	2	0	0	0
April	4	8	0	1	2	1	3	0	1	0	3	2	0	0	0	0	0	1	0	1
Total	81	52	9	7	9	4	4	1	2	2	13	4	1	3	0	0	2	4	3	5

Selby North																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	35	52	7	8	9	8	4	8	1	3	5	4	5	0	4	3	3	2	18	12
Dec	25	23	4	5	3	6	7	4	2	4	5	5	6	1	0	8	1	1	3	7
Nov	38	39	9	10	6	3	11	4	0	3	6	3	4	0	13	4	2	2	0	3
Oct	46	29	5	4	16	7	10	2	1	3	8	12	5	2	11	1	4	3	27	10
Sept	39	52	9	4	12	9	5	3	2	2	6	14	6	5	0	2	2	1	11	10
Aug	66	55	5	12	3	8	1	4	2	2	11	5	4	5	1	3	0	0	11	11
July	74	54	5	5	16	8	3	6	0	2	9	6	1	1	2	5	1	1	9	15
June	72	50	7	5	8	9	1	4	5	2	14	10	3	3	6	8	3	0	10	17

May	98	48	9	5	17	7	4	2	0	1	15	17	3	2	8	3	4	2	10	13
April	61	52	4	11	10	7	1	6	2	1	9	13	1	0	5	6	0	5	10	14
Total	554	454	64	69	100	72	47	43	15	23	88	89	38	19	50	43	20	17	109	112

Selby South

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	50	59	6	1	5	7	13	3	1	6	9	9	17	10	3	3	0	2	8	13
Dec	44	51	7	0	4	12	8	8	3	5	9	11	10	12	2	2	6	0	9	17
Nov	69	58	2	6	5	10	4	8	3	6	13	12	18	6	12	3	1	4	23	21
Oct	67	62	2	2	15	5	8	7	1	1	11	8	12	7	7	4	10	2	14	10
Sept	43	63	3	3	11	5	2	9	2	2	7	7	12	5	4	3	5	3	12	11
Aug	53	63	3	3	7	8	5	13	0	2	6	5	10	5	5	0	3	0	16	8
July	65	76	9	3	5	5	4	6	0	0	12	5	7	3	3	2	1	3	7	14
June	77	59	11	5	8	4	6	4	1	3	12	7	9	5	6	2	4	1	21	18
May	69	61	4	1	10	5	1	7	5	3	19	9	11	5	5	6	4	2	11	13
April	88	57	4	5	22	5	0	12	1	1	13	16	9	11	7	4	2	7	20	9
Total	625	609	51	29	92	66	51	77	17	29	111	89	115	69	54	29	36	24	141	134

Selby West

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	4	7	1	0	0	0	2	1	0	0	1	5	0	0	0	0	1	2	1	0
Dec	6	6	2	2	1	0	0	0	0	0	0	1	0	0	0	0	1	0	2	1
Nov	8	7	0	4	0	0	0	1	0	0	2	1	0	0	0	0	3	1	0	1
Oct	3	5	4	7	0	0	0	0	0	0	0	4	0	0	0	0	1	3	1	0
Sept	5	1	0	0	3	1	0	1	0	0	3	3	0	0	0	0	2	5	2	1
Aug	8	9	0	0	1	1	1	2	1	0	3	0	0	0	0	0	0	1	5	2
July	5	6	2	1	0	1	0	0	0	0	1	0	1	0	0	1	0	0	0	1
June	8	4	1	0	2	6	0	0	0	1	4	1	0	0	0	0	0	1	2	4

May	14	5	4	0	1	0	0	0	0	0	2	0	0	0	0	0	0	1	2	0
April	2	9	3	1	0	1	0	0	0	0	1	0	0	1	0	0	0	1	0	2
Total	63	59	17	15	8	10	3	5	1	1	17	15	1	1	0	1	8	15	15	12

Sherburn in Elmet

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	23	13	4	3	10	6	9	0	0	0	2	1	1	1	4	0	2	4	10	2
Dec	13	19	4	2	1	6	0	3	0	1	0	2	1	2	1	1	0	1	2	5
Nov	34	15	4	1	2	2	4	2	0	0	3	6	1	2	1	3	1	2	0	1
Oct	33	13	4	1	6	6	3	5	0	1	3	3	0	2	5	0	0	2	2	5
Sept	21	24	3	6	2	3	4	1	0	0	8	4	0	0	4	2	2	2	4	4
Aug	31	25	4	2	3	4	4	2	0	1	1	6	2	3	1	2	1	4	2	4
July	44	20	1	3	9	1	0	4	0	0	7	4	1	1	3	3	1	6	6	3
June	39	27	7	5	5	4	2	1	0	0	8	6	0	3	0	1	3	3	5	3
May	26	15	3	3	7	2	3	3	1	1	8	5	0	2	5	0	1	5	3	4
April	34	18	6	3	2	7	3	2	1	0	4	6	1	2	6	2	0	7	3	7
Total	298	189	40	29	47	41	32	23	2	4	44	43	7	18	30	14	11	36	37	38

Tadcaster East

Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	18	11	1	6	2	2	0	0	2	1	2	2	2	1	1	0	0	1	2	3
Dec	21	5	2	0	5	0	1	0	0	0	1	3	1	0	0	2	0	3	3	2
Nov	22	12	4	2	8	3	0	0	1	0	2	4	0	1	1	0	2	2	0	0
Oct	11	17	0	2	7	3	0	0	1	0	0	8	1	0	0	1	2	1	2	4
Sept	19	10	1	2	2	1	0	2	0	0	2	4	1	1	0	1	0	0	3	2
Aug	31	7	0	1	5	0	0	2	1	1	1	3	0	1	0	0	1	2	2	3
July	34	11	2	3	0	0	0	0	0	1	5	2	1	4	0	0	0	3	1	2
June	23	15	5	0	7	2	3	0	0	1	2	2	0	0	1	0	2	1	4	4
May	24	20	0	1	3	2	1	0	0	0	1	4	0	1	1	1	0	1	4	4

April	19	17	2	0	9	4	0	0	3	0	4	6	0	1	1	0	1	2	2	2
Total	222	125	17	17	48	17	5	4	8	4	20	38	6	10	5	5	8	16	23	26

Tadcaster West																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	4	3	1	0	2	1	0	0	1	0	0	3	1	0	0	0	0	0	1	0
Dec	6	6	1	1	0	2	1	1	0	0	2	3	0	0	0	0	0	1	1	0
Nov	13	9	1	2	0	4	2	0	0	0	4	1	2	0	0	0	2	1	0	1
Oct	9	11	0	2	1	7	3	2	0	1	2	2	1	1	0	0	0	2	0	3
Sept	7	10	1	4	2	2	0	1	1	0	5	1	1	0	0	0	0	0	1	1
Aug	7	7	1	3	1	2	2	1	0	1	1	3	0	0	0	0	1	0	0	2
July	12	6	2	0	2	3	1	5	1	0	5	1	0	0	0	0	2	2	2	0
June	14	7	2	0	2	1	2	3	0	0	6	5	1	0	0	0	3	1	0	0
May	10	12	3	1	5	2	0	1	0	0	2	4	0	0	0	0	0	1	1	0
April	3	6	0	0	4	1	2	1	0	0	5	5	0	3	0	0	0	0	1	1
Total	85	77	12	13	19	25	13	15	3	2	32	28	6	4	0	0	8	8	7	8

Whitley																				
Month	ASB		Burglary		Criminal Damage		Drug Offences		Other		Other Theft		Public Disorder		Shop Lifting		Vehicle Crime		Violence	
	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12	10/11	11/12
Jan	8	9	3	12	3	3	2	1	0	3	3	7	0	0	0	0	2	4	3	6
Dec	10	11	3	14	2	2	1	2	0	2	4	9	0	0	0	0	0	2	4	2
Nov	11	14	8	11	3	3	5	2	1	3	8	3	0	0	0	0	1	6	0	3
Oct	12	15	8	5	4	3	0	5	1	1	7	3	0	0	0	0	1	5	1	1
Sept	9	12	4	3	2	2	0	5	0	0	7	4	0	0	0	0	7	2	1	1
Aug	23	11	6	1	6	5	1	2	0	2	7	1	0	0	0	0	2	5	0	0
July	18	10	3	3	0	2	0	0	1	0	9	5	0	0	0	0	1	6	1	0
June	19	9	2	3	3	0	0	1	0	0	7	8	0	0	0	0	2	6	1	1

May	16	8	5	1	2	2	3	0	1	0	2	5	0	0	0	0	2	4	3	1
April	14	14	7	4	4	1	0	0	1	2	2	6	0	0	0	0	2	1	0	2
Total	140	113	49	57	29	23	12	18	5	13	56	51	0	0	0	0	20	41	14	17

Crime Categories Definitions (source - Home Office)

Ant Social Behaviour (ASB)

Anti social behaviour is defined as 'acting in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as (the defendant)', Crime & Disorder Act 1998

Burglary

All police-recorded burglary, both from a dwelling ('domestic') and not from a dwelling ('non-domestic'). Burglary is where a trespasser enters (or attempts to enter) any building to steal or commit damage.

- *Domestic burglary*

Police-recorded burglary from a dwelling, ie where a trespasser enters (or attempts to enter) a domestic building such as a house or garage to steal or commit damage.

- *Non-domestic burglary*

Police-recorded burglary not from a dwelling, ie where a trespasser enters (or attempts to enter) a non-domestic building such as a shop or office to steal or commit damage.

Criminal damage

All police-recorded crimes where the offender has damaged or destroyed something, including by fire.

Drug offences

All police-recorded drug offences, including the manufacture, supply and unlawful exportation of illegal or controlled drugs. trafficking and possession.

The level of recorded crime for this category can be an indication of how police are enforcing these types of crime. For instance, a force might have set a priority to bring down drug offences, and so be searching and catching more people, and therefore recording more crimes.

Other Crime

This category consists of police-recorded non victim-based miscellaneous crimes such as perverting the course of justice, dangerous driving, bankruptcy and insolvency, bail offences, health and safety offences and prostitution-related offences.

Other Theft

Theft of personal property outside the home

Public disorder

Police-recorded public disorder crimes, including causing public fear, alarm or distress, rioting, violent disorder or treason

Shoplifting

Police-recorded offences of theft from public areas of shops or stalls, other than by employees.

Vehicle crime

Police-recorded theft or unauthorised taking of a vehicle, thefts from a vehicle and interference with a motor vehicle.

Unauthorised taking of a motor vehicle involves someone taking a motor vehicle (either for their own use or another's use) without having the consent of the owner or other lawful authority. A person is guilty of theft of a motor vehicle if he or she dishonestly takes a motor vehicle belonging to another with the intention of permanently depriving the owner of it.

Interference with a motor vehicle involves a person interfering with a motor vehicle or trailer, or with anything carried in or on it, with the intention of committing theft of/from the motor vehicle or trailer (or part of it), or taking and driving the vehicle away without consent. It also includes offences where a person gets on to a vehicle on a road or parking place provided by the local authority or tampers with the brake or other part of its mechanism. Where there is evidence to show intent to permanently deprive the owner of the vehicle, an offence of attempted theft of a motor vehicle is recorded; where this is not the case and the vehicle has been searched, an offence of attempted theft from a motor vehicle is recorded.

Violence

All police-recorded crimes of violence committed against a person, whether or not an injury has incurred. Possession of weapons and public order offences are excluded.

Selby District Council
Overview and Scrutiny Committee
Safer Neighbourhood Team Priority Settings

Safer Neighbourhood Area	Quarter 4	Age of Priority – Indicates how long the issue has been a community concern without a satisfactory resolution	Actions in place to resolve Community identified issues
	Priorities 11/12		
Selby Rural	1. Poaching across the district	Priority in place 24 months	<p>Operation JUMBO has been the main driver for dealing with and preventing trespass on land, the illegal taking of game and poaching. Working with an ever increasing membership of “Rural Watch” officers have carried out patrols and specifically resourced operations to tackle the issue. Through CEF funding “zero tolerance” signage has been placed at hotspots throughout the district, warning letters have been posted to all known suspects. Many arrests have been prosecuted and the outcomes publicised through our NHW network, press and website. Feedback is given at all relevant CEF meetings directly to the audience.</p> <p>OP Jumbo has gone back onto the District’s Tactical Plan since the beginning of Sept 2011.</p>
Selby Rural	2. Illegal Parking Tadcaster	New Priority	
Selby Town	1. Night Time Economy, including ASB in Robert Street and Audus Street	9 Months	<p>Operation URSINE has been the main drive to reduce and detect ASB and crime relating to the night time economy. Each Thurs – Sat the operation is tasked to specific officers to work with the night marshals. A running log is kept of incidents and actions.</p> <p>The bylaw to deal with urinating in a public place has been a success with several people being prosecuted. Colin Moreton, the CSP officer, has continued the Night time Economy Group, to oversee an action plan to deal with the issue.</p>
Selby Town	2. Illegal Parking Selby Town	New Priority	

Safer Neighbourhood Area	Quarter 4	Age of Priority – Indicates how long the issue has been a community concern without a satisfactory resolution	Actions in place to resolve Community identified issues
	Priorities 11/12		
	Centre		
Selby Town	3. Poaching across the district	New Priority	